



Intimation of Charges where supply to dedicated or after extension/augmentation

(Regulation 4.5 & 4.6 of MERC, Standards of Performance Regulations, 2014)

Sr No	Month	SOP Regulation No	Parameters	Parameters	Pending Compliant Nos	Complain ts In Current Qtr.	Total Complaints	With In Standered Of Performance	More Than Stipulated Time	Total Complaint s Redressed	Pending Complaints End Of the Qtr
		a		b	d	e	f=d+e	g	h	l=g+h	j=f-i
	Q3										788
3	Jan'19	4.5 & 4.6	Estimate	New Connection-B & C	788	5463	6251	4331	0	4331	1920
	Feb'19										
	Mar'19										