

3rd July 2008  
REG/MERC-CGRF/08/112

Secretary,  
Maharashtra Electricity Regulatory Commission  
World Trade Centre, Centre No 1, 13th Floor  
Cuffe Parade, Mumbai 400 005

Dear Sir,

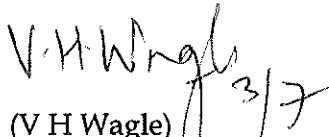
**Sub: Submission of CGRF Reports**

This is with reference to your letter MERC/LEG/REP/10/06/1304 dated 25th Jun 2008 we are submitting year wise CGRF Reports.

Sr.No.	Period	Reference
1	1st Jan 2004 to 30th Jun 2004	Ann. I
2	1st Jul 2004 to 31st Dec 2004	Ann. II
3	1st Jan 2005 to 30th Jun 2005	Ann. III
4	1st Jul 2005 to 31st Dec 2005	Ann. IV
5	1st Jan 2006 to 30th Jun 2006	Ann. V
6	1st Jul 2006 to 31st Dec 2006	Ann. VI
7	1st Jan 2007 to 30th Jun 2007	Ann. VII
8	1st Jul 2007 to 31st Dec 2007	Ann. VIII
9	1st Jan 2008 to 30th Jun 2008	Ann. IX

We trust the same is in order.

Yours faithfully,

  
(V H Wagle)  
Senior Manager

Encl: CGRF Reports

**TATA POWER**

**The Tata Power Company Limited**

Regulations Department Corporate Center 'B' 34 Sant Tukaram Road

Carnac Bunder Mumbai 400 009

Tel 91 22 6717 1945 Fax 91 22 6665 8483

Registered Office Bombay House 24 Homi Mody Street Mumbai 400 001

**Distributing Licensee: The Tata Power Company Limited**  
**CGRF Address:** Consumer Grievances Redressal Forum, The Tata Power Company Limited, Consumer Relations Department, Corporate Center, 'B', Block, 2<sup>nd</sup> Floor, 34 Sant Tukaram Road, Carnac Bunder, Mumbai 400 009  
**Contact Nos.:** 66658491 **Fax:** 66658620 **e-mail:** grievance.cell@tpc.co.in

In compliance to Regulation 28 of MERC (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006

A. Summary of grievances redressal for the period of 1st Jan 2004 to 30th June 2004

Sr. No.	No. of Grievances pending at the beginning	No. of Grievances received during the period	No. of Grievances not admitted during the period	Total no. of grievances in hand during the period	No. of grievances redressed during the period	No. of Grievances pending as on end	No. of Grievances Redressed		No. of grievances redressed in favour of Consumers
							Within 60 days	Beyond 60 days	
A		B	C	D=A+B-C	E=G+H	F=D-E	G	H	I
	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL

B. Categorywise Grievances of consumers

Category	Nos.
Residential	NIL
Commercial	NIL
Agricultural	NIL
Industrial	NIL
Others	NIL
Total	NIL

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**A. Summary of grievances redressal for the period of 1st July 2004 to 31st December 2004**

Sr. No.	No. of Grievances pending at the beginning	No. of Grievances received during the period	No. of Grievances not admitted during the period	Total no. of grievances in hand during the period	No. of grievances redressed during the period	No. of Grievances pending as on end	No. of Grievances Redressed		No. of grievances redressed in favour of Consumers
							Within 60 days	Beyond 60 days	
A		B	C	D=A+B-C	E=G+H	F=D-E	G	H	I
	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL

**B. Categorywise Grievances of consumers**

Category	Nos.
Residential	NIL
Commercial	NIL
Agricultural	NIL
Industrial	NIL
Others	NIL
Total	NIL

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							Within 60 days	Beyond 60 days	
A	B	C	D=A+B-C	E=G+H	F=D-E	G	H	I	
NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	

B. Categorywise Grievances of consumers

Category	Nos.
Residential	NIL
Commercial	NIL
Agricultural	NIL
Industrial	NIL
Others	NIL
Total	NIL

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A		B	C	D=A+B-C	E=G+H	F=D-E	G	H	I
	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL

B. Categorywise Grievances of consumers

Category	Nos.
Residential	NIL
Commercial	NIL
Agricultural	NIL
Industrial	NIL
Others	NIL
Total	NIL

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							Within 60 days	Beyond 60 days	
A	B	C	D=A+B-C	E=G+H	F=D-E	G	H	I	
NIL	One	NIL	One	One	One	NIL	One	NIL	

**B. Categorywise Grievances of consumers**

Category	Nos.
Residential	
Commercial	
Agricultural	
Industrial	One
Others	
<b>Total</b>	<b>One</b>

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	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL

B. Categorywise Grievances of consumers

Category	Nos.
Residential	NIL
Commercial	NIL
Agricultural	NIL
Industrial	NIL
Others	NIL
Total	NIL

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NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	

B. Categorywise Grievances of consumers

Category	Nos.
Residential	NIL
Commercial	NIL
Agricultural	NIL
Industrial	NIL
Others	NIL
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							Within 60 days	Beyond 60 days	
A	B	C	D=A+B-C	E=G+H	F=D-E	G	H	I	
NIL	One	NIL	One	One	One	NIL	NIL	NIL	

**B. Categorywise Grievances of consumers**

Category	Nos.
Residential	One
Commercial	
Agricultural	
Industrial	
Others	
Total	One

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A. Summary of grievances redressal for the period of 1st Jan 2008 to 30th June 2008

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							Within 60 days	Beyond 60 days	
A	B	C	D=A+B-C	E=G+H	F=D-E	G	H	I	
NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	

**B. Categorywise Grievances of consumers**

Category	Nos.
Residential	
Commercial	
Agricultural	
Industrial	
Others	
Total	NIL