



**Provision of Supply FY10**

(Regulation 4.1 to 4.7 of MERC, Standards of Performance Regulations, 2005)

Month & Year	Total No. of requests received	No. (%) where service was provided within stipulated time			
		Inspection of applicant's premises	Intimation of charges	No. of requests due for giving supply*	Provision of supply
		% Completion	% Completion	No.	% Completion
Aug-08	3	100%	100%	0	NA
Sep-08	29	100%	100%	1	100%
Oct-08	152	100%	100%	5	100%
Nov-08	8	100%	100%	1	100%
Dec-08	335	100%	100%	19	100%
Jan-09	333	100%	100%	155	100%
Feb-09	382	100%	100%	11	100%
Mar-09	335	100%	100%	10	100%
Apr-09	100	100%	100%	18	100%
May-09	197	100%	100%	9	100%
Jun-09	725	100%	100%	87	100%
Jul-09	229	100%	100%	19	100%
Aug-09	352	100%	100%	68	100%
Sep-09	250	100%	100%	21	100%
Oct-09	145	100%	100%	161	100%
Nov-09	237	100%	100%	211	100%
Dec-09	408	100%	100%	132	100%
Jan-10	37	100%	100%	320	100%
Feb-10	250	100%	100%	457	100%
Mar-10	566	100%	100%	291	100%