



Reconnection of Disconnected Consumers

(Regulation 7.2 of MERC, Standards of Performance Regulations, 2005)

Month & Year	Total No. of Requests / Complaints received	No. (%) where service was restored within stipulated time
(1)	(2)	(3)
FY 2008-09		
April-08	51	100%
May-08	44	100%
June-08	37	100%
July-08	38	100%
August-08	32	100%
September-08	27	100%
October-08	24	100%
November-08	31	100%
December-08	48	100%
January-09	40	100%
February-09	29	100%
March-09	21	100%