



**Restoration of Power Supply in case of Burnt Meters**

(Regulation 7.1 of MERC, Standards of Performance Regulations, 2005)

<b>Month &amp; Year</b>	<b>Total No. of Complaints received</b>	<b>No. (%) where defect was restored within stipulated time</b>
<b>(1)</b>	<b>(2)</b>	<b>(3)</b>
<b>FY 2009-2010</b>		
April-09	1	100%
May-09	Nil	-
June -09	Nil	-
July -09	2	100%
Aug -09	Nil	-
Sept -09	Nil	-
Oct -09	Nil	-
Nov -09	6	100%
Dec -09	1	100%
Jan -10	3	100%
Feb -10	5	100%
Mar -10	3	100%