



Restoration of Power Supply in case of Burnt Meters

(Regulation 7.1 of MERC, Standards of Performance Regulations, 2005)

Month & Year	Total No. of Complaints received	No. (%) where defect was restored within stipulated time
(1)	(2)	(3)
FY 2010-2011		
April-10	8	100%
May -10	3	100%
June -10	3	100%
July -10	2	100%
Aug - 10	0	-
Sept -10	0	-
Oct -10	0	-
Nov -10	0	-
Dec -10	1	100%
Jan -11	0	-
Feb -11	3	100%
Mar -11	0	-