

NIT No.: CC25SAS002

OPEN TENDER NOTIFICATION

FOR

OUTLINE AGREEMENT FOR SUPPLY OF LAPTOPS AT TATA POWER

Tender Enquiry No.: CC25SAS002 Due Date for Bid Submission: 27.04.2024 [17:00 Hrs.]

The Tata Power Company Limited Mumbai, Maharashtra



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1.0 Event Information

1.1 Scope of work

Open Tenders are invited in e-tender bidding process from interested Bidders for entering into a Rate Contract valid for a period of 1 Year as defined below:

S. No.	Description	EMD Amount (Rs.)	Tender Fee (Rs.)
1	Outline Agreement for Supply of Laptops at Tata Power	4,50,000	1000

1.2 Availability of Tender Documents

Non-transferable tender documents may be purchased by interested eligible bidders from address given below, on submission of written application to the under mentioned and upon payment of non-refundable Tender fee.

Chief (Corporate Contracts)

The Tata Power Company Limited

Smart Center of Procurement Excellence, 2nd Floor, Sahar Receiving Station Sahar Airport Road, Andheri East, Mumbai-400059

Tender documents may be downloaded by interested eligible bidders from TPC website <u>www.tatapower.com</u> with effect from 06.04.2024. In the event detailed tender documents are downloaded from TPC website or are received through email from TPC, the Tender Fee shall be compulsorily submitted either online through NEFT/ RTGS in favor of "The Tata Power Company Limited". Any such bid submitted without this Fee shall be rejected.

Bidders are requested to visit TPC website <u>www.tatapower.com</u> regularly for any modification/ clarification to the bid documents. For Limited Tenders issued by TPC, the tender document shall be shared through e-mail as the case may be.

1.3 Calendar of Events

(a)	Date of availability of tender documents from TPC Website	From 06.04.2024, 17:00 Hrs
(b)	Date & Time of Pre-Bid Meeting (If any)	
(c)	Last Date of receipt of pre-bid queries, if any	10.04.2024 up to 17:00 Hours
(d)	Last Date of Posting Consolidated replies to all the pre-bid queries as received	15.04.2024 up to 17:00 Hours
(e)	Last date and time of receipt of Bids	27.04.2024 up to 17:00 Hrs
(f)	Date & Time of opening of Price of qualified bids	Will be notified to the successful bidders through our website / e-mail.

Note :- In the event of last date specified for submission of bids and date of opening of bids is declared as a closed holiday for TPC Mumbai office, the last date of submission of bids and date of opening of bids will be the following working day at appointed times.

1.4 Mandatory documents required along with the Bid



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- 1.4.1 EMD of requisite value and validity
- 1.4.2 Tender Fee in case the tender is downloaded from website
- 1.4.3 Requisite Documents for compliance to Qualification Criteria mentioned in Clause 1.7 incl MAF.
- 1.4.4 Drawing, Type Test details along with a sample of each item as specified at Annexure I (as applicable)
- 1.4.5 Duly signed and stamped 'Schedule of Deviations' as per Annexure III on bidder's letter head.
- 1.4.6 Duly signed and stamped 'Schedule of Commercial Specifications' as per Annexure IV on bidder's letter head.
- 1.4.7 Proper authorization letter/ Power of Attorney to sign the tender on the behalf of bidder.
- 1.4.8 Copy of PAN, GST, PF and ESI Registration (In case any of these documents is not available with the bidder, same to be explicitly mentioned in the 'Schedule of Deviations')

Please note that in absence of any of the above documents, the bid submitted by a bidder shall be liable for rejection.

1.5 Deviation from Tender

Normally, the deviations to tender terms are not admissible and the bids with deviation are liable for rejection. Hence, the bidders are advised to refrain from taking any deviations on this Tender. Still in case of any deviations, all such deviations shall be set out by the Bidders, clause by clause in the 'Annexure III - Schedule of Deviations' and same shall be submitted as a part of the Technical Bid.

1.6 Right of Acceptance/Rejection

Bids are liable for rejection in absence of following documents:-

- 1.6.1 EMD of requisite value and validity
- 1.6.2 Tender fee of requisite value
- 1.6.3 Price Bid as per the Price Schedule mentioned in Annexure-I
- 1.6.4 Necessary documents against compliance to Qualification Requirements mentioned at Clause 1.7 of this Tender Document.
- 1.6.5 Filled in Schedule of Deviations as per Annexure III
- 1.6.6 Filled in Schedule of Commercial Specifications as per Annexure IV
- 1.6.7 Receipt of Bid within the due date and time

TPC reserves the right to accept/reject any or all the bids without assigning any reason thereof.

1.7 Qualification Criteria

	Eligibility Criteria			
F	inancial and Other Information			
1.	The bidder should either be an OEM for laptops or an authorized channel partner of OEM. Self- Certification to be submitted in case of OEM. In case the OEM wishes to participate in the tender through a channel partner, necessary authorization to the partner (specific to the tender enquiry) to participate on behalf of OEM shall be submitted.			
	The authorization letter shall explicitly mention that in case, the channel partner fails to provide the necessary services as per the RFP, OEM shall provide agreed warranty on the machines supplied against the contract. The warranty period and inclusion / exclusion of parts in the warranty shal remain same as defined in the contract. An OEM can authorize at most one bidder against the tender.			



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Eligibility Criteria

- Bidder shall have experience of successful order execution of 3000 laptops in last three years in India at the time of bidding. Copy of Order Copies to be submitted in this regard.
- Bidder should have average annual turnover of minimum Rs. 10 Crores in last three financial years.
 Copy of audited Balance Sheet and P&L Account to be submitted in this regard.
- 4. Supply & support across PAN India locations.

1.8 Marketing Integrity

We have a fair and competitive marketplace. The rules for bidders are outlined in the General Condition of Contracts. Bidders must agree to these rules prior to participating. In addition to other remedies available, TPC reserves the right to exclude a bidder from participating in future markets due to the bidder's violation of any of the rules or obligations contained in the General Condition of Contracts. A bidder who violates the market place rules or engages in behavior that disrupts the fair execution of the marketplace, may result in restriction of a bidder from further participation in the marketplace for a length of time, depending upon the seriousness of the violation. Examples of violations include, but are not limited to:

- Failure to honor prices submitted to the marketplace
- Breach of terms as published in TENDER/ NIT

1.9 Supplier Confidentiality

All information contained in this tender is confidential and shall not be disclosed, published or advertised in any manner without written authorization from TPC. This includes all bidding information submitted to TPC. All tender documents remain the property of TPC and all suppliers are required to return these documents to TPC upon request. Suppliers who do not honor these confidentiality provisions will be excluded from participating in future bidding events.

2.0 Evaluation Criteria

- The bids will be evaluated technically on the compliance to tender terms and conditions.
- The bids will be evaluated commercially on the overall all-inclusive *L-1* on *Line Item basis* [*Annexure I*]. Hence, all bidders are advised to quote their most competitive rates against each line item.
- Bidder has to mandatorily quote against each item of Schedule of Items [Annexure I]. Failing to do so, TPC may reject the bids.

NOTE: In case of a new bidder not registered, factory inspection and evaluation shall be carried out to ascertain bidder's manufacturing capability and quality procedures. However, TPC reserves the right to carry out factory inspection and evaluation for any bidder prior to technical qualification. In case a bidder is found as Disqualified in the factory evaluation, their bid shall not be evaluated any further and shall be summarily rejected. The decision of TPC shall be final and binding on the bidder in this regard.

2.1 Price Variation Clause:

The prices shall remain firm during the entire contract period.



3.0 Submission of Bid Documents

3.1 Bid Submission

Bidders are requested to submit their offer in line with this Tender document. TPC shall respond to the clarification raised by various bidders and the replies will be sent to all participating bidders through e-mail.

Bids shall be submitted in 3 (Three) parts:

FIRST PART: <u>"EMD" of Rs. 4,50,000/-</u> (Rupees Four Lakhs and Fifty Thousand only) shall be submitted. The EMD shall be <u>valid for 210 days</u> from the due date of bid submission in the form of BG / Bankers Pay Order favoring "The Tata Power Company Limited". The EMD has to be strictly in the format as mentioned in General Condition of Contract, failing which it shall not be accepted and the bid as submitted shall be liable for rejection. A separate non-refundable tender fee of stipulated amount also needs to be transferred online through NEFT/ RTGS in case the tender document is downloaded from our website.

TPC/ TPC Bank Details for transferring Tender Fee and EMD is as below:

Account Name: The Tata Power Co. Ltd. Bank Name: HDFC Bank, Fort Branch, Mumbai Bank Account No. : 00600110000763

IFSC Code: HDFC000060

SECOND PART: "TECHNICAL BID" shall contain the following documents:

- a) Documentary evidence in support of qualifying criteria
- b) Technical literature/GTP/Type test report etc. (if applicable)
- c) Qualified manpower available
- d) Testing facilities (*if applicable*)
- e) No Deviation Certificate as per the Annexure III Schedule of Deviations
- f) Acceptance to Commercial Terms and Conditions viz Delivery schedule/period, payment terms etc. as per the Annexure IV Schedule of Commercial Specifications.
- g) Quality Assurance Plan/Inspection Test Plan for supply items (*if applicable*)
- h) Manufacturers Authorization Form Annexure X

The technical bid shall be properly indexed and is to be submitted in Soft Copy through Ariba Portal only. <u>Hard Copy of Technical Bids need not be submitted</u>.

THIRD PART: "PRICE BID" shall contain only the price details and strictly in format as mentioned in Annexure I along with explicit break up of basic prices, Taxes & duties, Freight etc. In case any discrepancy is observed between the item description stated in Schedule of Items mentioned in the tender and the price bid submitted by the bidder, the item description as mentioned in the tender document (to the extent modified through Corrigendum issued if any) shall prevail.

FOR BIDS INVITED THROUGH E-PROCUREMENT PORTAL:

The interested bidders are requested to obtain user name and password for purpose of bid submission through Ariba portal of TPC, Mumbai

Bids have to be mandatorily submitted only through Ariba portal of TPC. Bids submitted through any other form/ route shall not be admissible

The EMD in the form of BG shall be submitted in original hard copy and then placed in sealed envelope which shall be clearly marked as below:



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EMD

"Outline Agreement for Supply of Laptops at Tata Power"

Please mention our Enquiry Number:- CC25SAS002 on the Tender and drop the same at The Tata Power Company Limited, Smart Center of Procurement Excellence, 2nd Floor, Sahar Receiving Station, Sahar Airport Road, Andheri East, Mumbai-400059.

The envelope shall be addressed to:

Chief (Corporate Contracts) The Tata Power Company Limited Smart Center of Procurement Excellence, 2nd Floor, Sahar Receiving Station Sahar Airport Road, Andheri East, Mumbai-400059

The envelope shall also bear the Name and Address of the Bidder along with our Tender No. and subject.

SIGNING OF BID DOCUMENTS:

The bid must contain the name, residence and place of business of the person or persons making the bid and must be signed and sealed by the Bidder with his usual signature. The names of all persons signing should also be typed or printed below the signature.

The Bid being submitted must be signed by a person holding a Power of Attorney authorizing him to do so, certified copies of which shall be enclosed.

The Bid submitted on behalf of companies registered with the Indian Companies Act, for the time being in force, shall be signed by persons duly authorized to submit the Bid on behalf of the Company and shall be accompanied by certified true copies of the resolutions, extracts of Articles of Association, special or general Power of Attorney etc. to show clearly the title, authority and designation of persons signing the Bid on behalf of the Company. Satisfactory evidence of authority of the person signing on behalf of the Bidder shall be furnished with the bid.

A bid by a person who affixes to his signature the word 'President', 'Managing Director', 'Secretary', 'Agent' or other designation without disclosing his principal will be rejected.

The Bidder's name stated on the Proposal shall be the exact legal name of the firm.

3.2 Contact Information

All the bidders are requested to send their pre-bid queries (if any) against this tender through e-mail within the stipulated timelines. The consolidated reply to all the queries received shall be shared on respective registered mail ID by the stipulated timelines as detailed in calendar of events.

Communication Details:

Contracts – T&D

Name:Ms Subhanjali SanyalContact No:022- 67173927E-Mail ID:Subhanjali.sanyal@tatapower.com

Group Head Contracts – T&D:

Name: Mr. Selva Ganesh S P Contact No.: 022- 67173925



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E-Mail ID: selva.ganesh@tatapower.com

3.3 Bid Prices

Bidders shall quote for the entire Scope of Supply/ work with a break up of prices for individual items and Taxes & duties. The bidder shall complete the appropriate Price Schedules included herein, stating the Unit Price for each item & total price with taxes, duties & freight up to destination at various sites of TPC. The all-inclusive prices offered shall be inclusive of all costs as well as Duties, Taxes and Levies paid or payable during the execution of the supply work, breakup of price constituents.

The quantity break up shown else-where other than Price Schedule is tentative. The bidder shall ascertain himself regarding material required for completeness of the entire work. Any items not indicated in the price schedule but which are required to complete the job as per the Technical Specifications/ Scope of Work/ SLA mentioned in the tender, shall be deemed to be included in prices quoted.

3.4 Bid Currencies

Prices shall be quoted in Indian Rupees Only.

3.5 Period of Validity of Bids

Bids shall remain valid for 180 days from the due date of submission of the bid.

Notwithstanding clause above, the TPC may solicit the Bidder's consent to an extension of the Period of Bid Validity. The request and responses thereto shall be made in writing.

3.6 Alternative Bids

Bidders shall submit Bids, which comply with the Bidding documents. Alternative bids will not be considered. The attention of Bidders is drawn to the provisions regarding the rejection of Bids in the terms and conditions, which are not substantially responsive to the requirements of the bidding documents.

3.7 Modifications and Withdrawal of Bids

The bidder is not allowed to modify or withdraw its bid after the Bid's submission. The EMD as submitted along with the bid shall be liable for forfeiture in such event.

3.8 Earnest Money Deposit (EMD)

The bidder shall furnish, as part of its bid, an EMD amounting as specified in the tender. The EMD is required to protect the TPC against the risk of bidder's conduct which would warrant forfeiture. The EMD shall be denominate in any of the following form:

- Banker's Cheque/ Demand Draft/ Pay order drawn in favor of The Tata Power Company Limited, payable at Mumbai.
- Online transfer of requisite amount through NEFT/ RTGS.
- Bank Guarantee valid for 210 days after due date of submission.

The EMD shall be forfeited in case of:

a) The bidder withdraws its bid during the period of specified bid validity.

Or

- b) The case of a successful bidder, if the Bidder does not
- i) accept the purchase order, or

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ii) furnish the required performance security BG

3.9 Type Tests (if applicable)

As per attached Annexures

4.0 Bid Opening & Evaluation process

4.1 Process to be confidential

Information relating to the examination, clarification, evaluation and comparison of Bids and recommendations for the award of a contract shall not be disclosed to Bidders or any other persons not officially concerned with such process. Any effort by a Bidder to influence the TPC's processing of Bids or award decisions may result in the rejection of the Bidder's Bid.

4.2 Technical Bid Opening

Bids will be opened at TPC Office Mumbai as per the schedule mentioned in Calendar of Events. In case of limited tenders, the bids shall be opened internally by TPC. In case of Open Tenders, the bids shall be opened in the presence of accredited representatives of bidders who may choose to be present at the time of tender opening. Technical bid must not contain any cost information whatsoever.

First the envelope marked "EMD" will be opened. Bids without EMD/cost of tender (if applicable) of required amount/ validity in prescribed format, shall be rejected.

Next, the technical bid of the bidders who have furnished the requisite EMD will be opened, one by one. The salient particulars of the techno commercial bid will be read out at the sole discretion of TPC.

4.3 Preliminary Examination of Bids/Responsiveness

TPC will examine the Bids to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the Bids are generally in order. TPC may ask for submission of original documents in order to verify the documents submitted in support of qualification criteria.

Arithmetical errors will be rectified on the following basis: If there is a discrepancy between the unit price and the total price per item that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price per item will be corrected. If there is a discrepancy between the Total Amount and the sum of the total price per item, the sum of the total price per item shall prevail and the Total Amount will be corrected.

Prior to the detailed evaluation, TPC will determine the substantial responsiveness of each Bid to the Bidding Documents including production capability and acceptable quality of the Goods offered. A substantially responsive Bid is one, which conforms to all the terms and conditions of the Bidding Documents without material deviation.

Bid determined as not substantially responsive will be rejected by the TPC and/or the TPC and may not subsequently be made responsive by the Bidder by correction of the non-conformity.

4.4 Techno Commercial Clarifications

Bidders need to ensure that the bids submitted by them are complete in all respects. To assist in the examination, evaluation and comparison of Bids, TPC may, at its discretion, ask the Bidder for a clarification on its Bid for any deviations with respect to the TPC specifications and attempt will be



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made to bring all bids on a common footing. All responses to requests for clarification shall be in writing and no change in the price or substance of the Bid shall be sought, offered or permitted owing to any clarifications sought by TPC.

4.5 Price Bid Opening

Price bids will be opened at the stipulated date and time. The EMD of the bidder withdrawing or substantially altering his offer at any stage after the technical bid opening will be forfeited at the sole discretion of TPC without any further correspondence in this regard.

4.7 Reverse Auctions

TPC reserves the right to conduct the reverse auction (instead of public opening of price bids) for the products/ services being asked for in the tender. The terms and conditions for such reverse auction events shall be as per the Acceptance Form attached as Annexure VI of this document. The bidders along with the tender document shall mandatorily submit a duly signed copy of the Acceptance Form attached as Annexure VI as a token of acceptance for the same.

5.0 Award Decision

TPC will award the contract to the successful bidder whose bid has been determined to be the lowest-evaluated responsive bid as per the Evaluation Criterion mentioned at Clause 2.0. The Cost for the said calculation shall be taken as the all-inclusive cost quoted by bidder in Annexure I (Schedule of Items) subject to any corrections required in line with Clause 4.3 above. The decision to place purchase order/LOI solely depends on TPC on the cost competitiveness across multiple lots, quality, delivery and bidder's capacity, in addition to other factors that TPC may deem relevant.

TPC reserves all the rights to award the contract to one or more bidders so as to meet the delivery requirement or nullify the award decision without assigning any reason thereof.

In case any supplier is found unsatisfactory during the delivery process, the award will be cancelled and TPC reserves the right to award other suppliers who are found fit.

6.0 Order of Preference/Contradiction:

In case of contradiction in any part of various documents in tender, following shall prevail in order of preference:

- 1. Schedule of Items (Annexure I)
- 2. Post Award Contract Administration (Clause 7.0)
- 3. Submission of Bid Documents (Clause 3.0)
- 4. Scope of Work and SLA (Annexure VII)
- 5. Technical Specifications (Annexure II)
- 6. Inspection Test Plan (Annexure VIII)
- 7. Acceptance Form for Participation in Reverse Auction (Annexure VI)
- 8. General Conditions of Contract (Annexure IX)
- 9. Manufacturers Authorization Form (Annexure X)

7.0 Post Award Contract Administration

7.1 Special Conditions of Contract

- Rate shall remain FIRM till the validity of Rate Contract.
- TPC appreciates and welcomes the engagement/employment of persons from SC/ ST community or any other deprived section of society by their BAs.



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- Any change in statutory taxes, duties and levies during the contract period shall be borne by TPC. However in case of delay in work execution owing to reasons not attributable to TPC, any increase in total liability shall be passed on the Bidder, whereas any benefits arising owing to such statutory variation in taxes and duties shall be passed on TPC.
- All the terms and conditions of TPC GTC shall be applicable.

7.2 Drawing Submission & Approval

As per annexure - II

7.3 Contract Period

Outline Agreement for 1 Year

7.4 Warranty Period

Warranty period: 4 Years with ADP and NBD support Pan India

7.5 Payment Terms

All payments shall be released within 45 days from the date of submission of error free invoice subject to successful delivery & installation.

7.6 Liquidated Damages

The devices should be delivered within 4 weeks from the date of release of Contract Release order.

LD Shall be applicable @1% per week of delay or part thereof maximum up to 10% of the total OLA value.

7.7 Contract Performance Bank Guarantee (CPBG)

10% of the Total value of Order valid for a period not less than 6 months from the expiry of the Warranty period. CPBG shall be submitted within 15 days from the date of award of work as per approved format.

7.8 SLA / Performance Requirement and penalties

As per Scope of Work.

7.9 Safety Retention

NA

7.10 Climate Change

Significant quantities of waste are generated during the execution of project and an integrated approach for effective handling, storage, transportation and disposal of the same shall be adopted. This would ensure the minimization of environmental and social impact in order to combat the climate change.

7.11 Ethics

TPC is an ethical organization and as a policy TPC lays emphasis on ethical practices across its entire domain. Bidder should ensure that they should abide by all the ethical norms and in no form either directly or indirectly be involved in unethical practice.

TPC work practices are governed by the Tata Code of Conduct which emphasizes on the following:

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- We shall select our suppliers and service providers fairly and transparently.
- We seek to work with suppliers and service providers who can demonstrate that they share similar values. We expect them to adopt ethical standards comparable to our own.
- Our suppliers and service providers shall represent our company only with duly authorized written permission from our company. They are expected to abide by the Code in their interactions with, and on behalf of us, including respecting the confidentiality of information shared with them.
- We shall ensure that any gifts or hospitality received from, or given to, our suppliers or service providers comply with our company's gifts and hospitality policy.
- We respect our obligations on the use of third party intellectual property and data.

Bidder is advised to refer GTC attached at Annexure VIII for more information.

Any ethical concerns with respect to this tender can be reported to the following e-mail ID: <u>mrpatel@tatapower.com</u>.

8.0 Specification and standards

As per Annexure II.

9.0 General Condition of Contract

Any condition not mentioned above shall be applicable as per GCC for Supply attached along with this tender at Annexure IX.

10.0 Safety

Safety related requirements as mentioned in our safety Manual put in the Company's website which can be accessed by:

http://www.tatapower.com

All Associates shall strictly abide by the guidelines provided in the safety manual at all relevant stages during the contract period.



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ANNEXURE I Schedule for Items

S.no.	Particulars	Qty	Unit	Bidders Name	
				Initial Price	
				Unit rate	Total
1	Profile 1 of Technical Specification with 4 years comprehensive warranty	800	Nos		-
2	Profile 2 of Technical Specification with 4 years comprehensive warranty	100	Nos		-
3	Profile 3 of Technical Specification with 4 years comprehensive warranty	200	Nos		-
	Sub-total =				-
	Applicable GST 18 %				
	Grand Total =				-

NOTE:

- The bidders are advised to quote prices strictly in the above format and for all the line items as mentioned above. Failing to do so, bids are liable for rejection.
- The bidder must fill each and every column of the above format. *Mentioning "extra/inclusive" in any of the column may lead for rejection of the price bid.*
- No cutting/ overwriting in the prices is permissible.



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ANNEXURE II Technical Specifications

Profile 1 (Qty 800)

S.		Tochnical Specifications for Lontons	Compliance
No		Technical Specifications for Laptops	YES/NO
1	Processor	Intel Corei5:13th or higher Gen processor (13600HX / 13500HX or Higher)	
2	Processor Specification	Base frequency 2.4 GHz Base Frequency of P Core and 4.6 Max frequency with minimum 20 MB L3 Cache and 10 Core CPU	
3	Chipset	Intel	
4	Ethernet	Integrated Intel 10/100/1000 Ethernet	
5	Audio	High Definition Audio Codec; Stereo Speakers; Dual Array Microphone	
6	Display	14" FHD (1920x1080) Display with Anti Glare Led Backlit Display Min 250 nits Brightness	
7	Graphics	Intel [®] Iris [®] X ^e Graphics	
8	Connectivity	Wi-Fi 6E + Bluetooth 5.3	
9	Camera	Integrated 720p HD camera with integrated camera shutter (as security feature)	
10	Memory	16 GB DDR5 with minimum 4800 MT/s speeds upgradable up to 32GB with 2 DIMM slots	
11	HDD	512 GB PCIe NVMe M.2 SSD	
12	USB	2 USB (At least 1 should be USB 3.2) , 1 Type C	
13	Other Ports	HDMI Port, Headphone/Mic combo jack, RJ45	
14	Battery	Laptop shall have minimum backup time of 7 hrs. With high performance power options (like full brightness, all ports powered on, etc.). The batteries shall be replaced free of cost by the vendor if performance get reduced to 30 minutes during the warranty period of 4 years.	
15	Power Adapter	65W or less AC Adapter with Power Cord with 4 yrs. warranty as per attached SLA	
16	Carry Bag	Carry Case Bag suitable for 14" NB.	
17	User's Guide	Quick-Reference Guideline	
18	Security Chip	Trusted Platform Module (TPM) 2.0 chip or above integrated on the motherboard	
19	Mouse	Touchpad, Multi-touch on Touchpad	
20	External Mouse	Additional USB wireless Scroll Mouse	
21	Keyboard	Back Lit keyboard with Spill resistant	



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S.			Compliance
No		Technical Specifications for Laptops	YES/NO
22	Hinges	Metal hinges providing robust connectivity of screen with laptop body	
		12 US MIL certificate or OEM shall arrange the following environmental tests and their certificates.	
		1. Keyboard spill proof test	
23	Ruggedness	2. High and low temperature test	
		3. Humidity test	
		4. Mechanical and thermal shock test	
		5. Blowing sand and dust test	
24	Weight	1.5kgs or lesser with battery	
25	OS Compatibility	Windows 11 pro	
26	Operating system	Pre-installed Windows 11 Pro Edition	
27	Certifications	EPEAT Gold Rating (Mandatory); Energy Star 5.0 complied; RoHS Complied	
28	Warranty & Life	4 Years with ADP and NBD support Pan India	

Profile 2 (Qty 100)

S.			Compliance
No	Technical Specifications for Laptops		YES/NO
1	Processor	Intel Corei5:13th or higher Gen processor (13600HX / 13500HX or Higher)	
2	Processor Specification	Base frequency 2.4 GHz Base Frequency of P Core and 4.6 Max frequency with minimum 20 MB L3 Cache and 10 Core CPU	
3	Chipset	Intel	
4	Ethernet	Integrated Intel 10/100/1000 Ethernet	
5	Audio	High Definition Audio Codec; Stereo Speakers; Dual Array Microphone	
6	Display	14" FHD (1920x1080) Display with Anti Glare Led Backlit Display	
		Min 250 nits Brightness	
7	Graphics	Intel [®] Iris [®] X ^e Graphics	
8	Connectivity	Wi-Fi 6E + Bluetooth 5.3	
9	Camera	Integrated 720p HD camera with integrated camera shutter (as security feature)	
10	Memory	32 GB DDR5 with minimum 4800 MT/s speeds.	
11	HDD	512 GB PCIe NVMe M.2 SSD	



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S.		Technical Specifications for Laptops	Compliance
No			YES/NO
12	USB	2 USB (At least 1 should be USB 3.2) , 1 Type C	
13	Other Ports	HDMI Port, Headphone/Mic combo jack, RJ45	
14	Battery	Laptop shall have minimum backup time of 7 hrs. With high performance power options (like full brightness, all ports powered on, etc.). The batteries shall be replaced free of cost by the vendor if performance get reduced to 30 minutes during the warranty period of 4 years.	
15	Power Adapter	65W or less AC Adapter with Power Cord with 4 yrs. warranty as per attached SLA	
16	Carry Bag	Carry Case Bag suitable for 14" NB.	
17	User's Guide	Quick-Reference Guideline	
18	Security Chip	Trusted Platform Module (TPM) 2.0 chip or above integrated on the motherboard	
19	Mouse	Touchpad, Multi-touch on Touchpad	
20	External Mouse	Additional USB wireless Scroll Mouse	
21	Keyboard	Back Lit keyboard with Spill resistant	
22	Hinges	Metal hinges providing robust connectivity of screen with laptop body	
		12 US MIL certificate or OEM shall arrange the following environmental tests and their certificates.	
		1. Keyboard spill proof test	
23	Ruggedness	2. High and low temperature test	
		3. Humidity test	
		4. Mechanical and thermal shock test	
		5. Blowing sand and dust test	
24	Weight	1.5kgs or lesser with battery	
25	OS Compatibility	Windows 11 pro	
26	Operating system	Pre-installed Windows 11 Pro Edition	
27	Certifications	EPEAT Gold Rating (Mandatory); Energy Star 5.0 complied; RoHS Complied	
28	Warranty & Life	4 Years with ADP and NBD support Pan India	

Profile 3 (Qty 200)

S.		Technical Specifications for Laptops	Compliance
No		reclinical specifications for Laptops	YES/NO
1	Processor	Intel Core i7:13th or higher Gen processor (13850HX / 13700HX or Higher)	



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S.		Technical Specifications for Laptops	Compliance
2	Processor Specification	Base frequency 2.1 GHz Base Frequency of P Core and 5 Max frequency with minimum 20 MB L3 Cache and 10 Core CPU	
3	Chipset	Intel	
4	Ethernet	Integrated Intel 10/100/1000 Ethernet	
5	Audio	High Definition Audio Codec; Stereo Speakers; Dual Array Microphone	
6	Display	14" FHD (1920x1080) Display with Anti Glare Led Backlit Display with Privacy Screen Min 250 nits Brightness	
7	Graphics	Intel [®] Iris [®] X ^e Graphics	
8	Connectivity	Wi-Fi 6E + Bluetooth 5.2	
9	Camera	Integrated 720p HD camera with integrated camera shutter (as security feature)	
10	Memory	32 GB DDR5 with minimum 4800 MT/s speeds	
11	HDD	512 GB PCIe NVMe M.2 SSD	
12	USB	2 USB (At least 1 should be USB 3.2) , 1 Type C	
13	Other Ports	HDMI Port, Headphone/Mic combo jack, RJ45	
14	Battery	Laptop shall have minimum backup time of 7 hrs. With high performance power options (like full brightness, all ports powered on, etc.). The batteries shall be replaced free of cost by the vendor if performance get reduced to 30 minutes during the warranty period of 4 years.	
15	Power Adapter	65W or less AC Adapter with Power Cord with 4 yrs. warranty as per attached SLA	
16	Carry Bag	Carry Case Bag suitable for 14" NB.	
17	User's Guide	Quick-Reference Guideline	
18	Security Chip	Trusted Platform Module (TPM) 2.0 chip or above integrated on the motherboard	
19	Mouse	Touchpad, Multi-touch on Touchpad	
20	External Mouse	Additional USB wireless Scroll Mouse	
21	Keyboard	Back Lit keyboard with Spill resistant	
22	Hinges	Metal hinges providing robust connectivity of screen with laptop body	
23	Ruggedness	 12 US MIL certificate or OEM shall arrange the following environmental tests and their certificates. 1. Keyboard spill proof test 2. High and low temperature test 3. Humidity test 4. Mechanical and thermal shock test 5. Blowing sand and dust test 	



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S.		Technical Specifications for Laptops	Compliance
24	Weight	1.5kgs or lesser with battery	
25	OS Compatibility	Windows 11 pro	
26	Operating system	Pre-installed Windows 11 Pro Edition	
27	Certifications	EPEAT Gold Rating (Mandatory); Energy Star 5.0 complied; RoHS Complied	
28	Warranty & Life	4 Years with ADP and NBD support Pan India	



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ANNEXURE III

Schedule of Deviations

Bidders are advised to refrain from taking any deviations on this TENDER. Still in case of any deviations, all such deviations from this tender document shall be set out by the Bidders, Clause by Clause in this schedule and submit the same as a part of the **Technical Bid**.

Unless <u>specifically</u> mentioned in this schedule, the tender shall be deemed to confirm the TPC's specifications:

S. No.	Clause No.	Tender Clause Details	Details of deviation with justifications

By signing this document we hereby withdraw all the deviations whatsoever taken anywhere in this bid document and comply to all the terms and conditions, technical specifications, scope of work etc. as mentioned in the standard document except those as mentioned above.

Seal of the Bidder:

Signature:

Name:



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ANNEXURE IV

Schedule of Commercial Specifications

(The bidders shall mandatorily fill in this schedule and enclose it with the offer Part I: Technical Bid. In the absence of all these details, the offer may not be acceptable.)

S. No. Particulars

Remarks

Prices firm or subject to variation	Firm / Variable
(If variable indicate the price variation	
clause with the ceiling if applicable)	
If variable price variation on clause given	Yes / No
Ceiling	%
Inclusive of Excise Duty	Yes / No (If Yes, indicate % rate)
Sales tax applicable at concessional rate	Yes / No (If Yes, indicate % rate)
Octroi payable extra	Yes / No (If Yes, indicate % rate)
Inclusive of transit insurance	Yes / No
Delivery	Weeks / months
Guarantee clause acceptable	Yes / No
Terms of payment acceptable	Yes / No
Performance Bank Guarantee acceptable	Yes / No
Liquidated damages clause acceptable	Yes / No
Validity (180 days)	Yes / No
(From the date of opening of technical bid)	
Inspection during stage of manufacture	Yes / No
Rebate for increased quantity	Yes / No (If Yes, indicate value)
Change in price for reduced quantity	Yes / No (If Yes, indicate value)
Covered under Small Scale and Ancillary	Yes / No
Industrial Undertaking Act 1992	(If Yes, indicate, SSI Reg'n No.)
	 (If variable indicate the price variation clause with the ceiling if applicable) If variable price variation on clause given Ceiling Inclusive of Excise Duty Sales tax applicable at concessional rate Octroi payable extra Inclusive of transit insurance Delivery Guarantee clause acceptable Terms of payment acceptable Performance Bank Guarantee acceptable Liquidated damages clause acceptable Validity (180 days) (From the date of opening of technical bid) Inspection during stage of manufacture Rebate for increased quantity Change in price for reduced quantity Covered under Small Scale and Ancillary



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ANNEXURE V

Checklist of all the documents to be submitted with the Bid

Bidder has to mandatorily fill in the checklist mentioned below:-

S. No.	Documents attached	Yes / No / Not Applicable	
1	EMD of required value		
2	Tender Fee as mentioned in this RFQ		
3	Company profile/organ gram		
4	Signed copy of this RFQ as an unconditional acceptance		
5	Duly filled schedule of commercial specifications (Annexure IV)		
6	Sheet of commercial/technical deviation if any (Annexure III)		
7	Balance sheet for the last completed three financial years; mandatorily enclosing Profit & loss account statement		
8	Acknowledgement for Testing facilities if available (duly mentioned on bidder letter head)		
9	List of Machine/tools with updated calibration certificates if applicable		
10	Details of order copy (duly mentioned on bidder letter head)		
11	Order copies as a proof of quantity executed		
12	Details of Type Tests if applicable (duly mentioned on bidder letter head)		
13	All the relevant Type test certificates as per relevant IS/IEC (CPRI/ERDA/other certified agency) if applicable		
14	Project/supply Completion certificates		
15	Performance certificates		
16	Client Testimonial/Performance Certificates		
17	Credit rating/solvency certificate		
18	Undertaking regarding non blacklisting (On company letter head)		
19	List of trained/untrained Manpower		



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ANNEXURE VI

Acceptance Form for Participation In Reverse Auction Event

(To be signed and stamped by the bidder)

In a bid to make our entire procurement process more fair and transparent, TPC intends to use the reverse auctions through SAP-SRM tool as an integral part of the entire tendering process. All the bidders who are found as technically qualified based on the tender requirements shall be eligible to participate in the reverse auction event.

The following terms and conditions are deemed as accepted by the bidder on participation in the bid event:

- **1.** TPC shall provide the user id and password to the authorized representative of the bidder. (Authorization Letter in lieu of the same shall be submitted along with the signed and stamped Acceptance Form).
- **2.** TPC will make every effort to make the bid process transparent. However, the award decision by TPC would be final and binding on the supplier.
- **3.** The bidder agrees to non-disclosure of trade information regarding the purchase, identity of TPC, bid process, bid technology, bid documentation and bid details.
- **4.** The bidder is advised to understand the auto bid process to safeguard themselves against any possibility of non-participation in the auction event.
- 5. In case of bidding through Internet medium, bidders are further advised to ensure availability of the entire infrastructure as required at their end to participate in the auction event. Inability to bid due to telephone line glitch, internet response issues, software or hardware hangs, power failure or any other reason shall not be the responsibility of TPC.
- 6. In case of intranet medium, TPC shall provide the infrastructure to bidders. Further, TPC has sole discretion to extend or restart the auction event in case of any glitches in infrastructure observed which has restricted the bidders to submit the bids to ensure fair & transparent competitive bidding. In case of an auction event is restarted, the best bid as already available in the system shall become the start price for the new auction.
- 7. In case the bidder fails to participate in the auction event due any reason whatsoever, it shall be presumed that the bidder has no further discounts to offer and the initial bid as submitted by the bidder as a part of the tender shall be considered as the bidder's final no regret offer. Any offline price bids received from a bidder in lieu of non-participation in the auction event shall be out-rightly rejected by TPC.
- 8. The bidder shall be prepared with competitive price quotes on the day of the bidding event.
- **9.** The prices as quoted by the bidder during the auction event shall be inclusive of all the applicable taxes, duties and levies and shall be FOR at TPC site.
- **10.** The prices submitted by a bidder during the auction event shall be binding on the bidder.
- **11.** No requests for time extension of the auction event shall be considered by TPC.
- **12.** The original price bids of the bidders shall be reduced on pro-rata basis against each line item based on the final all inclusive prices offered during conclusion of the auction event for arriving at Contract amount.

Signature & Seal of the Bidder



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ANNEXURE VII

Scope of Work & Service Level Agreement

1. OLA for 1 year for Supply of Laptops.



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ANNEXURE VIII Inspection Test Plan

NA



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Annexure IX General Conditions of Contract

Attached as Annexure to this document

The Tata Power Company Limited is hereunder referred to as the "Purchaser" or "Company". The person, firm or company selling the goods, the subject of this purchase order is referred to as "Vendor" or "Contractor". The subject of this purchase order is hereinafter referred to as the "Material(s)" or "Goods".

The Contract shall mean the contract as derived from the following:

- 1. Purchase Order (with 'Commercial Notes' and Annexures to the Purchase Order referred thereon)
- 2. Technical Specifications.
- 3. General Terms & Conditions

The documents including all reference document (s) and Annexures forming the Contract are to be read together as a whole and are to be taken as mutually explanatory.

1. Price:

Unless otherwise specifically stipulated, the price shall be firm and shall not be subject to escalation for any reason till the validity of this Contract.

Unless otherwise specifically stipulated, the price shall be inclusive of road/ rail worthy water-proof packing & forwarding charges up to effecting delivery at FOT/ FOR despatch point, GST and shall also be inclusive of inland freight, terminal taxes and entry taxes as leviable on the transportation or entry of goods into any local area limits pursuant to the Contact.

2. Taxes and Duties:

- 2.1 The Contract Price shall be inclusive of all taxes, duties, including but not limited to GST or any local taxes, levies imposed by State/Central/Local governments
- 2.2 Taxes as mentioned in the Contract Price or Price Schedule shall be paid to the contractor subject to the Contractor complying with all the statutory requirements and furnishing the relevant documents including error free invoices containing detailed break-up of the taxes
- 2.3 However the payment of GST or local levies shall be restricted to the total amount as indicated in the price schedule.
- 2.4 Any duties, levies or taxes not mentioned in Contract Price or Price Schedule but applicable as per any statute (s) shall be deemed to be Rev. date: 25 July 2017

included in the Contract price and shall be to the account of the Contractor.

- 2.5 Any statutory variation in duties, levies or taxes if applicable and specified in this Contract till the scheduled date for supply of Goods and limited to direct invoices of the Contractor shall be to the account of Purchaser. The Contractor shall have the obligation to provide the necessary documentary evidence / supporting by way of gazetted notifications etc. to prove the change in such levies or taxes between the due date of submission of the Bid and the scheduled date of supply of goods to claim the difference.
- 2.6 The Contractor shall pass on to the Purchaser all the benefits of either reduction in tax rates, exemptions, concessions, rebate, set off, credits etc. or introduction of new tax rates exemptions, concessions, rebate, set off, credits etc. pertaining to all taxes, duties, imposts, fees and levies in respect of the supplies of Goods or performance of obligations under the contract. This would specifically include reduction of tax rates as a result of statutory changes or judicial rulings.
- 2.7 Any other taxes, levies and duties not mentioned in Contract Price or Price Schedule but applicable as per any statute (s) or introduction (omission) of new taxes, levies and duties shall be deemed to be included in the Contract Price and shall be to the account of the Contractor.
- 2.8 For facilitating availment of a credit, set-off, rebate, drawback or like benefit available to the Purchaser, the Contractor will facilitate the Purchaser by providing the necessary documentary and/or procedural support. In any process of assessment or re-assessment, of taxes payable by the Purchaser. Wherever expressly agreed the purchaser would provide the statutory form 'C' to the seller for availing the concessional rate of Central sales tax.
- 2.9 The Contractor shall bear and pay all the costs, liabilities, levies, interest, penalties in respect of non-compliances of any legal requirements as per various statutory provisions. The contractor shall keep the owner indemnified at all times from any tax liability, interest, penalties or assessments that may be imposed by the statutory authorities for non-compliances or non-observation of any statutory requirements by the Contractor.
- 2.10 Purchaser shall pay the invoices to the Vendor after necessary deductions as prescribed under the applicable law, income – tax or other

deductions under the State Tax laws as may be applicable to the Contract.

3 Packing details:

Packing details: The material must be packed in suitable packing to suit the mode of transport and to ensure its safe receipt at point of delivery. Any damage to material noticed at the time of delivery at site, due to improper packing or any other reason whatsoever shall be the responsibility of the Vendor. Such damaged goods shall be replaced within 14 days from intimation from the Purchaser.

4 Transportation and Unloading at Site:

The Vendor shall deliver the Material(s) at site/ Stores as per the delivery address specified in the Purchase order. The unloading at delivery shall be organised by the Purchaser unless otherwise specified. The receipt of the material/ equipment is subject to inspection and rejection if Material(s) is found unsatisfactory or any of the clauses under this purchase order are violated.

5 Insurance:

Unless otherwise specified, Purchaser will be responsible to obtain transit insurance for the Material(s). The Vendor shall intimate the Order Manager (as mentioned in the Purchase Order) along with Invoice, packing list, the Railway Receipt/Truck or Lorry Receipt etc. immediately after the consignment is booked, at the e-mail id mentioned in the Purchase order.

6 Payment Terms:

100% payment shall be made within 60 days from the receipt and acceptance of the material at the Consignee Stores/ Site/ Location as per the Contractual terms and conditions herein.

7 Bills and invoice:

The tax invoices should contain the details to comply with the GST Law. The supplier shall:

- i) Furnish (electronically) and communicate to the Owner, the details of Goods or Services supplied by the 10th of the month succeeding the said tax period,
- ii) Upon discovery of any discrepancy, rectify it and shall pay the tax and interest thereof,
- iii) Furnish the returns (electronically), for the inward and outward supplies of

Goods and/or Services, before the specified dates as per the GST Law,

- iv) Communicate the tax paid, credits etc. as and when credited.
- v) The Invoice should clearly state the description of the goods, quantity, sale price, tax %, and tax amount;
- vi) The Invoice should be signed by an Authorized Signatory.

Bills/Invoices in the name of The Tata Power Company Ltd. with packing lists in triplicate shall be forwarded along with the equipment.

Contractor to furnish GST Registration no. in all invoices as well as Purchaser's (Tata Power's) GST no.

8 Transfer of Title and risk:

The transfer of property and risk of Material(s) shall be deemed to take place as follows:

- a. For delivery F.O.R. or F.O.T. despatch point: Transfer of property on handing over the Material(s) to the carrier against receipt of clean Railway Receipt/Truck or Lorry Receipt and such receipt having been handed over to Purchaser. However, the risk of loss shall pass to the Purchaser on delivery of goods at the specified destination.
- b. In case the Material(s) are procured by the Vendor from sub-vendors on receipt of duly endorsed documents of title to the goods.

9 Contract Performance Bank Guarantee (In case applicable):

- 9.1 The Vendor shall within 15 days of issue of this Purchase Order furnish an unconditional irrevocable bank guarantee duly stamped and strictly as per the prescribed format of the Purchaser from any nationalized bank or any scheduled bank having a branch in Mumbai and approved by the Purchaser for a sum equivalent to 10% of the Total value of Order valid for a period not less than 6 months from the expiry of the Warranty period.
- 9.2 Irrespective of the performance demonstrated as part of the Factory Acceptance Tests Takeover tests / Performance Tests etc, the Purchaser may call for re-validation of performance of the system during the performance guarantee period by conducting fresh performance tests if in its opinion, the

system is not able to deliver the designed performances based on its operational performance results. If the equipment fails to the performance during prove such performance tests, the Purchaser may allow the Vendor to either rectify the system by addition / modification of equipment etc at the Vendor's costs & risk to restore the performance levels. Failure to rectify the system to achieve the designed performance levels may result in imposition of penalties including revocation of the Performance Bank Guarantee and forfeiture of the entire amount under the Performance Guarantee

9.3 In case the Vendor fails to furnish the requisite Bank Guarantee as stipulated above, then the Company shall have the option to terminate the contract besides other contractual remedies.

10 Price reduction:

- 10.1 The Vendor agrees that time of supply of Material(s) is of prime importance.
 If the Vendor fails to supply Material(s) before the respective scheduled / fixed date for supply. Company may without prejudice to any other right or remedy available to the Company: -
 - 10.1.1 Recover from the Vendor ascertained and agreed, genuine pre-estimate liquidated damages, and not by way of penalty, a sum equivalent to 1% (of total value of order) per week or part thereof for each week's delay, beyond the scheduled supply date each subject to maximum of 10% of the total order value, even though the Company may accept delay in supply after the expiry of the scheduled supply date. The Company may, at its discretion, set off the aforesaid amounts from any other amounts owed by the Company to the Vendor or recover such amounts in other manner as may be permissible under applicable laws.
 - 10.1.2 Arrange to get supply from elsewhere on account and at the sole risk of the Vendor, such decision of the Company being final and binding on the Vendor; or
 - 10.1.3 Terminate the contract or a portion of supply of the supply work thereof, and if so desired, arrange for the supply in default by the Vendor to be attained from elsewhere at the sole risks and costs of the Vendor.

- 10.2 Liquidated damages for performance shortfall (if applicable) shall be specified in the Technical Specifications.
- 10.3 The Liquidated Damages referred in this clause 10 may be recovered by the Company from the Vendor as set off against any monies owed by the Company to the Vendor or in any other manner permissible under applicable laws.

11 Warranties:

- 11.1 Materials and Workmanship: Vendor shall fully warrant that all the stores, equipment and component supplied under the order shall be new and of first class quality according to the specifications and shall be free from defects (even concealed fault, deficiency in design, materials and workmanship).
- 11.2 Should any defects be noticed in design, material and/or workmanship within 12 months after the Material(s) or any portion thereof as the case may be have been commissioned or for 24 months from the date of delivery, whichever period concludes earlier. Purchaser shall inform Vendor and Vendor shall immediately on receipt of such intimation, depute their personnel within 7 days to investigate the causes of defects and arrange rectification/ replacement/modification of the defective equipment at site, without any cost to Purchaser within a reasonable period. If the Vendor fails to take proper corrective action to repair/replace defects satisfactorily within a reasonable period, Purchaser shall be free to take such corrective action as may be deemed necessary at Vendor's risk and cost after giving notice to the Vendor, including arranging supply of the Goods from elsewhere at the sole risk and cost of the Vendor.
- 11.3 In case defects are of such nature that equipment shall have to be taken to Vendor's work for rectification etc., Vendor shall take the equipment at his costs after giving necessary undertaking or security as may be required by Purchaser. After repair Vendor shall deliver the equipment at site on freight paid basis. Any taxes applicable in relation to this repair shall be to the Vendor's account. All risks in transit to and fro shall be borne by the Vendor.
- 11.4 Equipment or spare parts thereof replaced shall have further warranty for a period of 12 months from the date of acceptance.

12 Quality, Testing, inspection, installation:

12.1 All Material(s) supplied under this Contract shall be new and unused.

- 12.2 Wherever a specific Quality Assurance Plan is provided with the Request for Quotation (RFQ) or agreed as part of the commercial/ technical discussions, the same shall be binding on the Vendor.
- 12.3 The material shall be inspected
 - a. At consignee end by Purchaser.
 - b. At factory premise of the Vendor/ subvendor by Purchaser or third party duly nominated by Purchaser. The Vendor shall extend all necessary co-operation to Purchaser/ third party inspector carrying out the inspection. The Inspector(s) shall have the right to carry out the inspection or testing, which will include inspection and testing of the raw materials at manufacturers shop, at fabricators shop and at the time of actual despatch before and/or after completion of packing.
- 12.4 The Vendor will inform Purchaser at least eight (8) days in advance of the exact place, date and time of tendering the Material(s) for required inspection and provide free access to the Inspector(s) during normal working hours at Vendor's or his/ its sub-Suppliers works, and place at the disposal of the Inspector(s) all useful means for undertaking the Inspection, checking the results of tests performed, marking the Material(s), getting additional tests conducted and final stamping of the Material(s).
- 12.5 Even if the inspection and tests are fully carried out, the Vendor shall not be absolved from its responsibilities to ensure that the Material(s), raw materials, components and other inputs are supplied strictly to conform and comply with all the requirements of the Contract at all stages, whether during manufacture and fabrication, or at the time of Delivery as on arrival at site and after its erection or start up or consumption, and during the defect liability period. The inspections and tests are merely intended to prima facie satisfy Purchaser that the Material(s) and the parts and components comply with the requirements of the Contract.
- 12.6 All costs associated with the inspection shall be included in cost of Material(s).
- 12.7 Original material test certificate/ performance test certificate/ fitment certificate/ test reports etc. relevant/ applicable as per the

specifications/ standards shall be dispatched along with the material supply failing which the material may be rejected.

13 Rejection:

- 13.1 Rejected goods shall be removed and replaced within 14 days of the date of communication of rejection.
- 13.2 Claim in respect of breakage/shortages in any cases shall be referred on the Vendor within ninety (90) days from the date of receipt of Goods by the Purchaser which shall be replaced/made good by the Vendor at his own cost. All risk of loss or damage to the material shall be upon the Vendor till it is delivered to the purchaser/consignee.

14 General Indemnity:

The Vendor shall indemnify and keep the Purchaser indemnified from and against any and all claims, costs, liabilities (financial), litigations, compensations, judgments, expenses or damages (including attorney's fees and other related expenses) arising out of any breach or alleged breach of any of the conditions of this Contract, performance of the obligations hereunder, or any representation or misrepresentation made by the Vendor or any third party with regard to the subject of this Contract.

15 Indemnity against IPR:

The equipment, system, drawings, and other materials that shall be supplied against the order will become the Purchaser's property. Without limitation of any liability of whatsoever nature, the Purchaser shall be indemnified and kept indemnified against any claim for infringement or breach of any of the statues, rules & regulations by the use of or sale of any article or material supplied by the Vendor. The indemnity shall include any infringement of patent, trade mark, design, copyright or other property rights whether in Country of Origin, or elsewhere resulting from the Vendor's design, manufacture, use, supply or re-supply & would also cover use or sale of any article or material supplied by the Vendor to the Purchaser under the Purchase Order. The Indemnity shall cover any claim/action taken by a third party either against the Purchaser or any directly claim/action made against the Vendor & where under the Purchaser is made liable. The

Indemnity shall be for losses, damages, and costs including litigation costs, attorney fees etc incurred by the Purchaser in relation to the Purchase Order.

16 Latent Defects Liability period (if applicable):

Notwithstanding the inspections, acceptance tests, quality checks etc carried out by the Vendor and witnessed/accepted by the Purchaser, the Vendor shall further warrant the equipment for any latent defects in its design, material or workmanship against the specifications set forth and shall make good any such defects by way of repair or replacement of the part or whole of the defective product at its own cost & risks as and when such latent defects are observed and intimated by the Purchaser and intimated to the Vendor within 36 months of completion of warranty period.

17 Force Majeure:

- 17.1 In the event of either party being rendered unable by force majeure to perform any obligation required to be performed by it under this Contract the relative obligation of the party affected by such force majeure shall, after notice under this articles be suspended for the period during which such cause lasts. The term 'Force Majeure' as employed herein shall mean acts of God, wars (declared or undeclared), riots or civil commotion, fire, floods, and acts and regulations of the Government of India or State Government or any of the statutory agencies. Both the party shall pay to the other party, the amount payable upon the date of the occurrence of such force majeure.
- 17.2 Upon the occurrence of such cause and upon its termination, the party alleging that it has been rendered unable as aforesaid, thereby shall notify the other party in writing immediately but not later than twenty four (24) hours of the alleged beginning and ending thereof giving full particulars and satisfactory evidence in support of the claims.
- 17.3 During the period, the obligations of the parties are suspended by force majeure, the contractor shall not be entitled to payment of any rate.
- 17.4 In the event of the force majeure conditions continuing or reasonably expected to continue for a period more than thirty (30) days, Purchaser shall have the option of terminating the contract by giving seven (7) days notice thereof to the contractor.

18 Variation:

Except for any provisions in this Purchase Order, any change /modification to the terms and conditions of this Order can be issued only by Purchaser or with the prior written approval from Purchaser.

19 Termination

- 19.1 The Contract shall be deemed to be terminated on completion of delivery of Material(s)
- 19.2 Termination of Default by Vendor:
 - Purchaser may terminate the contract at any time if the Vendor fails to carry out any of his obligations including timely delivery under this Contract. Prior to termination, the Vendor shall be advised in writing of the causes of unsatisfactory performance to be improved upon 15 days of the receipt of notice. In case, if the Vendor fails to bring about the improvement to the satisfaction of the Purchaser, then the order shall be terminated.
- 19.3 Without prejudice to the rights and remedies available to Purchaser, Purchaser may terminate the Contract or part thereof with immediate effect with written notice to the Vendor if,:
 - 19.3.1 The Vendor becomes bankrupt or goes into liquidation.
 - 19.3.2 The Vendor makes a general assignment for the benefit of creditors.
 - 19.3.3 A receiver is appointed for any substantial property owned by the Vendor.
 - 19.3.4 The Vendor has misrepresented to Purchaser, acting on which misrepresentation Purchaser has placed the Purchase Order on the Vendor.

The Vendor/ Contractor shall not be entitled to any further payment under the Contract if the Contract is terminated. If the order is terminated under clause 19.2 and 19.3, the Vendor shall not be entitled to any further payment, except that, if Purchaser completes the supply of Material(s) and the costs of completion are less than the Total Order value, the Purchaser shall pay Vendor an amount properly allocable to supply of Material(s) fully performed by Vendor prior to termination for which payment was not made to Vendor. In case, the cost of completion of Material(s) exceed the total Order value, the additional cost incurred by Purchaser for such completion shall be paid by the Vendor.

- 19.4 Purchaser shall be entitled to terminate the Contract at it's convenience, at any time by giving thirty (30) Days prior notice to the Contractor. Such notice of termination shall specify that termination is for Companies convenience and the date upon which such termination becomes effective. Upon receipt of such notice, the Contractor shall proceed as follows:
 - 19.4.1 cease all further work, except for such work as may be necessary and instructed by the Company/ Company's representative for the purpose of protecting those parts of the supplies already manufactured;
 - 19.4.2 stop all further sub-contracting or purchasing activity, and terminate Sub-contracts;
 - 19.4.3 handover all Documents, equipment, materials and spares relating to the supply of goods prepared by the Contractor or procured from other sources up to the date of termination for which the Contractor has received payment equivalent to the value thereof; and
 - 19.4.4 handover those parts of the supplies manufactured by the Contractor up to the date of termination.

Upon termination pursuant to clause 19.4, the Vendor shall be entitled to be paid the full value on the Material(s) delivered in accordance with the Contract.

19.5 The Contractor shall not be released from any of his obligations or liabilities accrued under the Contract on termination. For the avoidance of doubt, the termination of the Contract in accordance with this clause shall neither relieve the Contractor of his accrued obligations for Warranty or his accrued liability to pay (liquidated) damages for Delay nor shall entitle him to reduce the value of Performance Security.

20 Sub letting and assignment:

The contractor shall not without prior consent in writing of the Purchaser, sublet, transfer or assign the contract or any part thereof or interest therein or benefit or advantage thereof in any manner whatsoever, provided nevertheless that any such consent shall not relieve the contractor from any obligation, duty or responsibility under the contract.

21 **Dispute Resolution**:

Dispute or differences arising out or relating to this Order shall be resolved amicably by the parties. Failing such amicable resolution of dispute / differences either party may refer the matter to arbitration of a Sole Arbitrator to be appointed jointly by both the parties. The award of the Arbitrator shall be final, binding and conclusive on the parties. The venue for arbitration shall be Mumbai. The Arbitration proceedings will be governed and regulated by the provisions of Indian Arbitration and Conciliation Act, 1996 as amended from time to time and the rules framed there under.

22 Governing laws

This Contract shall be construed in accordance with and governed by the Laws of India without giving effect to any principle of conflict of law.

23 Jurisdiction

This Contract and the transaction contemplated herein shall be subject to the exclusive jurisdiction of the competent Courts in Mumbai only.

24 Limitation of Liability

Notwithstanding anything contained in the Contract, the Contractor's aggregate liability under this Contract shall be limited 100% of the Total order value. This shall however, exclude liability arising pursuant to clause 2.8-tax indemnity, clause 14- General Indemnity, clause 15- Indemnity against IPR, clause 25 – Confidentiality and liabilities arising due to wilful misconduct, gross negligence, third party claims and corrupt acts attributable to the Vendor.

25 Confidentiality:

The Vendor shall use the Confidential Information of the Purchaser only in furtherance of this Contract and shall not transfer or otherwise disclose the Confidential Information to any third party. The Vendor shall (i) give access to such Confidential Information solely to those employees with a need to have access thereto; and (ii) take the same security precautions to protect against disclosure or unauthorized use of such Confidential Information that the party takes with its own confidential information but, in no event, shall a party apply less than a reasonable standard of care to prevent such disclosure or unauthorized use.

26 Consequential Damages:

Unless otherwise specified, neither Party shall be responsible for and nor shall be liable to the other Party for indirect/consequential losses and damages suffered by such Party including for loss of use, loss of profit whether such liability or claims are based upon any negligence on the part of the other Party or its employees in connection with the performance of the Purchase Order.

- 27 New Legislation (The Micro, Small and Medium Enterprise Development Act 2006)
- a. This Act has been enacted and made effective from 2nd October 2006. The Interest on Delayed Payments to Small Scale and Ancillary Industrial Undertaking Act, 1993 is repealed.
- b. Vendor is requested to inform the purchaser if vendor fall under The Micro, Small and Medium Enterprises Development Act, 2006 legislation and provide the purchaser, registration number and date to enable purchaser to take necessary care. The vendors are also requested to mention the same on their invoice / bill.

28 Relation between parties:

The Purchase Order shall be entered into on a principal-to-principal basis only. The Purchase order shall not be construed as a partnership or an association of persons. There is no agent and principal relationship between the parties. Each party shall be responsible for its own conduct. The Vendor shall ensure at all times that all the work carried out under this contract either by its own person or through any of its sub-Vendors shall be always done under its own direct supervision.

29 Environment / ISO 14001 Certification:

The Vendor to confirm whether their organization is ISO 14001 certified. If not, the Vendor must certify that the handling, use and disposal of their product / by-products conform to practices consistent with sound environmental management and local statutes. The Vendor shall ensure that all the wastes are disposed in environmental friendly way with strict compliance to applicable laws including adherence to MoEF guidelines with respect to disposal of batteries, lead waste, copper cables, ash, waste oil, e-waste etc which shall be disposed through MoEF approved parties only. The Vendor shall also be responsible to collect and recycle all the e-waste generated at the end of the product life cycle at its own costs and risks as per the MoEF guidelines/ orders.

30 Tata Code of Conduct

The Purchaser abides by the Tata Code of Conduct in all its dealing with stake holders and the same shall be binding on the Purchaser and the Vendor for dealings under this Purchase Order. A copy of the Tata Code of Conduct is available at our website: http://www.tatapower.com/aboutus/code-ofconduct.aspx. The Vendor is requested to bring any concerns regarding this to the notice of our Chief Ethics Officer on the e-mail ID: cecounsellor@tatapower.com.

31 Responsible Supply Chain Management:

The Purchaser is committed for a cleaner environment and respect of Human rights through its Responsible Supply Chain Management policy. The Vendor is required to comply with all the environment & Human rights related laws, including emission norms, Labour and environmental regulations. The Purchaser encourages its Vendors/ Contractors/ Business partners to pay more attention to green design, green supply, green production, green logistics and green packaging in performing their business obligations.

The Vendor is required to abide by the Tata Power Corporate Environment policy, Energy Conservation and Corporate Sustainability Policy.

A copy of the Responsible Supply Chain Management Policy along with Environment policy, Energy Conservation policy, Sustainability policy, Health & Safety policy and Human Rights policy is available at website: <u>http://www.tatapower.com/sustainability/p</u> <u>olicies.aspx</u>.

Vendor/Bidder is required to completely fill the attached "Supplier Sustainability Questionnaire" in support of their Green Supply Chain Management initiatives and submit the same with their offer. The Owner recognizes that diversity in the workplace positively impacts business. The Owner is committed to help people from SC/ST background either by helping them to become entrepreneurs or by engaging workforce from SC/ST community under the contracts agreed herein. To encourage engaging SC/ST community, the owner may consider on the merit to incentivize the Contractor by paying additional 1% of the service contract portion if the number of SC/ST workforce engaged in the contract exceeds 30% of the total deployed strength and 2%, if the strength goes beyond 50%. While the Contractor will assist the workforce so engaged to become self-reliant in meeting the work expectation, the Owner may also volunteer its training resources to the extent possible to improve their employability. The Contractor shall maintain the proper documentation of such category of the workforce engaged and the owner may consider to pay the incentive after its verification.

The Owner may also consider extending price preference of 5% in the bid evaluation for an order value up to Rs.50 Lacs, provided the company is owned by a person from SC/ST community having minimum 50% holding in the company.

32 Vendor rating

You are requested to ensure compliance to the terms of the individual orders with regards to timely delivery, provision of all applicable documents / challans / test certificate, quality of the material etc. Your performance with respect to the said factors will be taken into consideration for future business.

33 Vendor Feedback:

- 33.1 In this dealing Vendors feedback is important for the purchaser to improve its processes. If vendor have to report any grievance, problem or require any clarification, information, vendor is requested to contact purchaser at email ID: <u>CC_CUSTOMERFEEDBACK@tatapower.com</u>
- 33.2 Vendor is requested to ensure compliance to the terms of the individual orders with regards to timely delivery, provision of all applicable documents / challans / test certificate, quality of the material etc. Vendor performance with

respect to the said factors will be taken into consideration for future business.

34 Non-Waiver:

Failure of Purchaser or its representatives to insist upon adherence to any of the terms or conditions incorporated in the Contract or failure or delay to exercise any right or remedies herein or by law accruing, or failure to promptly notify the Vendor in the event of breach or the acceptance of or the payment of any Material(s) hereunder or approval of any design or Material(s) shall not release the Vendor and shall not be deemed a waiver of any right of Purchaser to insist upon the strict performance thereof or of any of its rights or remedies as to any such Material(s) regardless of when the Material(s) are shipped, received or accepted not shall any purported oral modification or revisions of the Contract by Purchaser or its representative(s) act as waiver of the terms hereof.

35 Repeat Order:

Purchaser may place the repeat order for 100% of ordered quantities within a span of 6 months from the date of issue of this Purchase Order & Vendor shall execute it at same rates, terms and conditions.

36 Severability

If any provision of this Contract is invalid, unenforceable or prohibited by law, this Contract shall be considered divisible as to such provision and such provision shall be inoperative and shall not be part of the consideration moving from any Party hereto to the others, and the remainder of this Contract shall be valid, binding and of like effect as though such provision was not included herein.

ESG FRAMEWORK FOR BUSINESS ASSOCIATES

Tata Power's Sustainability philosophy sits at the core of its Business Strategy. Tata Power Sustainability Model has an overarching objective of 'Leadership with care' with key elements of 'Care for the Environment'; 'Care for the Community'; 'Care for our Customers / Partners' and 'Care for our People'. These sustainability objectives encompass the Environmental, Social and Governance objectives driven as integrated elements.

Tata Power, together with its stakeholders is determined to achieve sustainable growth while creating shared value for all.

As a part of future ready roadmap, Tata Power has targeted following as our Environment, Social and Governance priorities:

- Being Carbon Net Zero before 2045
- Growing Clean capacity (80% by 2030)
- Customer centricity

1

- Becoming water neutral before 2030
- Achieving zero waste to landfill before 2030
- No net loss of biodiversity before 2030
- Positively impacting 80 million lives by 2027

In order to create a sustainable business ecosystem, Tata Power expects that all its Business Associates (BA) which includes its suppliers, vendors, consultants and service providers to align to its ESG and sustainability commitments.

Tata Power encourages improved efficiencies and scaling up of green initiatives through technology and innovation taking us farther on the journey of reducing carbon emissions and preparing the entire eco-system towards products and services that would have net positive impact on the environment and communities that we operate in.

The Vendors/ bidders wishing to associate with Tata Power are expected to share their own sustainability and ESG journey. We at Tata Power promote all Business Associates to have a sustainable procurement policy for their supplier and service providers to contribute to our integrated approach in achieving a sustainable supply chain. The BA is encouraged to carry out the assessment of their sub-contractors and sub-vendors on sustainability readiness so that they are aware of the expectation/ business requirement.

The Vendor/ Bidder shall fill-in the 'Environment, Social and Governance Compliance Screening Questionnaire for Business Associates' attached at Annexure-I and submit the same along with the Bid in Ariba online platform.

Responsible Supply Chain Management:

Tata Power is committed for a cleaner environment and respect of Human rights through its Responsible Supply Chain Management policy.

Tata Power Business Associate (BA) shall comply with all the environment & Human rights related laws, including emission norms, Labour and environmental regulations.

Tata Power encourages its BA to focus on green design, green supply, green production, green logistics and green packaging in performing their business obligations. The BA is expected to abide by the Tata Power Corporate Environment policy, Energy Conservation and Corporate Sustainability Policy (enclosed with this document as Annexure-II).

The BA is expected to:

- Strive towards Conservation of Energy, Water, Resources and optimize transportation of Men & Materials to minimize environmental impact and reduce carbon footprint.
- Carry out the assessment of materials used for construction, operation & maintenance, consumables and accordingly phase out those materials which are environmentally hazardous.
- Be cognizant that diversity in the workplace positively impacts business.
- Promote affirmative action by supporting people from SC/ST background by engaging workforce from SC/ST community under the contracts agreed herein.
- Share the commitment of 'No child labour', 'No forced labour', Non-discrimination on the basis of caste, colour, religion, gender, disability, maternity or pregnancy or any other factor unrelated to the requirements of the job
- Pay the wages or remuneration to the workforce, personnel deployed in compliance to all applicable laws and regulations.
- Provide its employees/ deployed labor with an employment environment that is free of physical or psychological harassment.
- Carry out the assessment of their Sub-contractors on their Sustainability Readiness so that they are aware of the above expectation/ standards
- To ensure usage of suitable package material which is more environmentally sustainable. Further the packing material shall be recycled to the extent possible. The material used for packing is expected to suit the mode of transport and to ensure its safe receipt at point of delivery.

Waste Disposal:

The BA is expected to follow best practices for disposal of waste, few of which are listed below:

- Have a detailed project plan that includes the waste management, segregation of all designated waste material (Recyclable/ Non-Recyclable), collecting, storing, disposing and transferring the same to pre-arranged facility/ destination in timely and safe manner as per environmental legislations. The project plan shall also include the innovative construction practice to eliminate or minimize waste, protect surface/ground water, control dust and other emissions to air and control noise.
- Have purchase policy to encourage the procurement of material with recycled and minimum packaging of goods during delivery and appropriate means for site-to-site transportation of materials to avoid damage and litter generation.
- Ensure that the residents living near the site are kept informed about proposed working schedule and timings/ duration of any abnormal noise full activity that is likely to happen.
- Ensure the regular maintenance and monitoring of vehicles and equipment for efficient fuel use so that emissions and noise are within acceptable limits to avoid air pollution.

Water Management:

The BA is expected to follow best practices for water management, few of which include a management and monitoring system for water withdrawals and consumption, procedures to reduce water usage or reuse/recycle water, and pretreatment of wastewater before disposal.

Compliance to Law:

The BA shall adhere to responsible business practices and comply with the provision of all the Statutory Acts Applicable. Special attention of the BA is drawn towards the compliance of provision of the following statues: (along with the latest amendments/additions, as applicable):

- The Child Labour (Prohibition and Regulation) ACT, 1986.
- The Contract Labour (Regulation and Abolition) ACT, 1970.
- The Employee's Pension Scheme, 1995.
- The Employee's Provident Funds and miscellaneous provisions Act, 1952.
- The Employees State Insurance Act, 1948.
- The Equal Remuneration Act, 1976.
- The Industrial Disputes Act, 1947.
- The Maternity Benefit Act, 1961.
- The Minimum Wages Act, 1948.
- The Payment of Bonus Act, 1965
- The Payment of Gratuity Act, 1972.
- The Payment of Wages Act, 1936.
- The Shops & Establishment Act, 1954.
- The Workmen's Compensation Act, 1923.
- The Employer's Liability Act, 1938.
- and any other applicable statutory act

Social Accountability (SA 8000):

Tata Power expects its BAs to follow guidelines of SA 8000:2014 on the following aspects

- Child Labour
- Forced or Compulsory Labour
- Health & Safety
- Freedom of Association & Right to Collective Bargaining
- Discrimination
- Disciplinary Practices
- Working Hours
- Remuneration
- Management System

Health and Safety

The BA is expected to ensure the health and safety of his and his Sub-contractor's staff and labour. The BA shall, in collaboration with and according to the requirements of the local health authorities, ensure that medical staff, first aid facilities, sick bay and ambulance service are available at the accommodation and on the Site at all times, and that suitable arrangements are made for all necessary welfare and hygiene requirements and for the prevention of epidemics. The BA shall maintain records and make reports concerning health, safety and welfare of persons deployed, and damage to property, as the Owner's Representative may reasonably require. The BA shall be responsible for the medical treatment / hospitalization of his and his Sub-contractor's staff/ labour.

The BA shall appoint a qualified Safety officer at the Site to be responsible for maintaining the safety, and protection against accidents, of all personnel on the Site. Such Safety officer shall have the authority to issue instructions and take protective measures to prevent accidents.

The BA shall comply in toto with the Tata Power's Contractor Safety Terms & Conditions, Health Safety & Environment Manual while working on Tata Power Site/ Services/ Contracts.

Grievance Mechanism

The BA is expected to have grievance procedures that allow stakeholders to anonymously bring environmental and/or work-related violations and/or concerns to the attention of management. In addition, the BA is expected to have procedures for examining reports of environmental and/or work-related violations or concerns and/or privacy complaints.

Data Protection

The BA is expected to have a formal process to address data security or privacy issues.

ANNEXURE-I



Sr. No.	Question Description	Response (Y/N)	Remarks
Organization			
1	Does your Company have Sustainability Policy at Organization Level? If Yes, Please attach		
2	Do you have sustainable procurement policy in place for your own suppliers? If Yes, Please attach		
3	Does your company do regular assessment of its suppliers on ESG parameters?		
4	Are there ESG risks, or negative impacts identified in your supply chain		
Governance		1	1
1	Is diversity taken into consideration when appointing board members/ senior management? Do you have an independent director/s?		
2	Has your company taken initiatives to ensure ethical practices at workplace? Please share the details, Policies etc.		
3	Does your company have a formal process to address data security or privacy issues? Please share the details, Policies etc.		
4	Does your company have grievance mechanism for stakeholder issues and track resolution?		
Environment/		ı	ı
1	Does your company have Environmental Policy? If Yes, Please attach		
2	Do you have a formal process for waste management including solid wastes, liquid wastes and hazardous waste?		
3	Does your company track greenhouse gas emission? Also, what percentage of own consumption comes from the renewable energy?		
4	Does your company have a formal process for water management including monitoring of water consumption and withdrawals, and if applicable, pretreatment of wastewater?		
Green Techn	lology/ Innovation		
1	Are your facility/ Product/ Services provided by you is based on green design, green production, green packaging or green logistics considerations? Please elaborate.		
2	Do your products or services have any environmental or social features or benefits (e.g. environmental/energy certification, ecolabels, fair trade certification, etc.)?		
Social/ Peopl	le		1
1	Does you facility/ Company have written personnel policies in place Are you an equal opportunity employer?		
2	Please describe any formal programme / campaign in place to promote company involvement with the community (volunteering, etc.). What is the percentage of profit spend on community activities?		
3	Does your company have a written Health & Safety Policy or Program? If Yes, Please attach		
Certifications	: Does your company have following certifications (valid till date-please mention validity)	,	
1	ISO9001 accreditation		
2	SA8000 or equivalent		
3	ISO 14001 certification		
4	ISO 18001/45001 or equivalent		
5	ISO/IEC 27001 or equivalent		
6	Any Other (Please specify)		

Signature

Business Associate Name

ANNEXURE-II



CORPORATE SUSTAINABILITY POLICY

At Tata Power, our Sustainability Policy integrates economic progress, social responsibility and environmental concerns with the objective of improving quality of life. We believe in integrating our business values and operations to meet the expectations of our customers, employees, partners, investors, communities and public at large

- We will uphold the values of honesty, partnership and fairness in our relationship with stakeholders
- We shall provide and maintain a clean, healthy and safe working environment for employees, customers, partners and the community
- We will strive to consistently enhance our value proposition to the customers and adhere to our promised standards of service delivery
- We will respect the universal declaration of human rights, International Labour Organization's fundamental conventions on core labour standards and operate as an equal opportunities employer
- We shall encourage and support our partners to adopt responsible business policies, Business Ethics and our Code of Conduct Standards
- We will continue to serve our communities:
 - By implementing sustainable Community Development Programmes including through public/private partnerships in and around our area of operations
 - By constantly protecting ecology, maintaining and renewing bio-diversity and wherever necessary conserving and protecting wild life, particularly endangered species
 - By encouraging our employees to serve communities by volunteering and by sharing their skills and expertise
 - By striving to deploy sustainable technologies and processes in all our operations and use scarce natural resources efficiently in our facilities
 - We will also help communities that are affected by natural calamities or untoward incidence, or that are physically challenged in line with the Tata Group's efforts

The management will commit all the necessary resources required to meet the goals of Corporate Sustainability.



(Praveer Sinha) CEO & Managing Director

Date: 15th June, 2018

TATA POWER Lighting up Lives!



Supplier Code of Conduct

Tata Power follows the Tata Code of Conduct (TCoC) and the Whistle blower Policy and expect all its Suppliers to adhere to the same principles. **"Supplier"** here means any business, company, corporation, person or other entity that provides, sells or seeks to sell, any kind of goods or services to Tata Power, including the Supplier's employees, agents and other representatives. The suppliers are expected to adhere to the following Do's and Don'ts:

<u>Do's</u>

- 1. The Suppliers shall be committed to supplying products and services of high quality that meet all applicable standards and laws, including product packaging, labelling and after-sales service obligations.
- 2. Comply with all applicable laws and regulations, both in letter and in spirit, in all the territories in which it operates.
- 3. Strive to provide a safe, healthy and clean working environment for its employees.
- 4. Strive for environmental sustainability, particularly with regard to the emission of greenhouse gases, consumption of water and energy and the management of waste and hazardous materials.
- 5. The Supplier shall represent our company (including Tata brand) only with duly authorised written permission from our company.
- 6. Safeguard the confidentiality on the use of intellectual property, information and data of the Company.
- 7. Gifts and hospitality given or received should be modest in value and appropriate as per Company Policy.
- 8. The assets of Tata Power shall be employed primarily and judiciously for the purpose of conducting the business for which they are duly authorised.
- 9. All actual or potential conflicts due to financial or any other relationship with a Tata Power employee shall be disclosed.

Don'ts

- 1. The Supplier shall not make unfair or misleading statements about the products and services of competitors.
- 2. Children shall not be employed at workplaces.
- 3. Forced labour shall not be used in any form.
- 4. The Suppliers shall neither receive nor offer or make, directly or indirectly, any illegal payments, remunerations, gifts, donations or comparable benefits that are intended, or perceived, to obtain uncompetitive favours for the conduct of its business with Tata Power.

Reporting Violations

The Supplier shall notify the Company regarding any known or suspected improper behaviour of other suppliers or employees relating to its dealings with Tata Power, by email to: <u>cecounsellor@tatapower.com</u>.

The same can also be raised through our 3rd party ethics helpline facility:

- 1. Email id: <u>tatapower@ethics-line.com</u> ; Website: <u>www.tip-offs.com</u>
- 2. Helpline numbers: Toll free 0008001004382 and 0008001008277. Also accessible at normal domestic call rates within India: +91-11-71279005
- 3. Postal address: Deloitte Touche Tohmatsu India LLP

c/o Arjun Rajagopalan, Partner (Ethics Helpline Services)

19th Floor, 46 - Prestige Trade Tower, Palace Road,

High Grounds, Bengaluru, Karnataka – 560001



RFQ No.: 4100031922

NIT No.: CC25SAS002

ANNEXURE X

Manufacturers Authorization Form

Date:

Tender Enquiry No.:

Τo,

HoD (Procurement & Contracts) Tata Power Company Limited, 2nd Floor, Sahar Receiving Station, Sahar Airport Road, Andheri East, Mumbai-400059

Sir,

WHEREAS M/s. [name of OEM], who are official manufacturers of having factories at [address of OEM] do hereby authorize M/s [name of bidder] to submit a Bid in relation to the Invitation for Bids indicated above, the purpose of which is to provide the following Goods, manufactured by us

and to subsequently negotiate and sign the Contract.

We hereby extend our full guarantee and warranty in accordance with the Special Conditions of Contract or as mentioned elsewhere in the Tender Document, with respect to the Goods offered by the above firm in reply to this Invitation for Bids.

We hereby confirm that in case, the channel partner fails to provide the necessary services as per the Tender Document referred above, M/s [name of OEM] shall provide standard warranty on the materials supplied against the contract. The warranty period and inclusion / exclusion of parts in the warranty shall remain same as defined in the contract issued to their channel partner against this tender enquiry.

Yours Sincerely,

For

Authorized Signatory

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FORMAT F.1

AFFIDAVIT (ON LETTER HEAD)

I, Director of M/s..... Director of M/s...... having its registered office at do hereby solemnly affirm and declare as follows:

1. That I have been authorized to execute this affidavit on behalf of this company by the Board of Directors vide its resolution passed on

2. That Tata Power vide advertisement published in had invited offers for Tender Reference No ______.

3. That in response to the said advertisement as stated in paragraph (2) above, our firm has submitted its proposal to Tata Power.

4. That the proposals of our firm M/s containing necessary information and particulars furnished as response to the Tender Document.

5. That our firm have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial authority or a judicial pronouncement or arbitration award against our firm, nor our firm have been expelled from any project or contract by any public authority or private firm nor have had any contract terminated by any public authority or private firm for breach of our part.

6. That our firm during the last three years, neither failed to perform on any agreement, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award against us.

That the statements made in paragraph 1 to 6 of the foregoing affidavit as above are true to my knowledge and belief and if anything is found contrary, I stand liable to be prosecuted under appropriate Act / laws in force.

Stamp:

Sign:

Name:

Place and date:

Note: In case of any arbitration / judicial proceeding / legal litigation initiated against or by the bidder in last three years then the same have to Annexed to this Affidavit

FORMAT F.2

PROFROMA OF LETTER OF UNDERTAKINGS (To be submitted by the Bidder along with his Bid)

ON BIDDER'S LETTER HEAD

Ref..... Date.....

Head – Procurement

The Tata Power Company Limited, Smart Center of Procurement Excellence, 2nd Floor, Sahar Receiving Station, Near Hotel Leela, Sahar Airport Road, Andheri East, Mumbai-400059

Dear Sir,

I / We have read and examined the entire Tender Document to the (Full scope of work) I / We hereby submit our Bid and undertake to keep our Bid Valid for a period of 180 days from the date of bid opening i.e. up to

I / We hereby further undertake that during said period.

I / We shall not vary/alter or revoke my / our Bid.

This undertaking is in consideration of Tata Power agreeing to open my Bid and consider and evaluate the same for the purpose of award of work in terms of provision of tender specifications.

Should this Bid be accepted, **I / We** also agree to abide by and fulfill all the terms & conditions of provision of the above mentioned bid documents.

Signature along with Seal of Co..... (Duly authorized to sign the Tender on behalf of the Bidder)

Name

Designation

E-mail (used in E-Tender):

Name of Co. (In Block Letters.) Whereas (Name of the Contractor), a Company incorporated under the Indian Companies Act 1956, having its Registered office at ______, (hereinafter called the "BIDDER") has in response to your Invitation to Bid against Enquiry No. _____dated _____, for (name of work), offered to supply and/or execute the works as contained in Employers letter dated _____.

AND WHEREAS BIDDER is required to furnish to you a Bank Guarantee for the sum of Rs._____/-(Rupees _____ only) as Earnest Money against Bidder's offer as aforesaid.

AND WHEREAS we, (name of the bank) having our Registered Office at ______and Branch office at ______, have at the request of Bidder, agreed to give you this Guarantee as hereinafter contained.

NOW THEREFORE, in lieu of earnest money deposit, we, the undersigned, hereby covenant that the aforesaid Bid of the BIDDER shall remain open for acceptance by you during the period of validity as mentioned in the Bid Document or any extension thereof as requested by you and if Bidder shall for any reason back out, whether expressly or impliedly, from this said Bid during the period of its validity or any extension thereof as aforesaid, we hereby guarantee to you the payment of the sum of Rs._____/- (Rupees _____ only) on demand and without demur and notwithstanding the existence of any dispute between you and the BIDDER in this regard and we hereby further agree as follows:

- (a) You shall have the right to file/make a claim on us under the Guarantee for a further period of six months from the said date of expiry.
- (b) That this guarantee shall not be revoked during its currency without your written express consent.
- (c) That you may without affecting this guarantee grant time or other indulgence to or negotiate further with BIDDER in regard to the conditions contained in the said Bid

document and thereby modify these conditions or add thereto any further conditions as may be mutually agreed upon between you and BIDDER.

- (d) That the guarantee hereinbefore contained shall not be affected by any change in the constitution of our Bank or in the constitution of BIDDER.
- (e) That any account settled between you and BIDDER shall be conclusive evidence against us of the amount due hereunder and shall not be questioned by us.
- (f) That this guarantee commences from the date hereof and shall remain in force till BIDDER, if his Bid is accepted by you, furnishes the Contract Performance Guarantee as required under the said specifications and executes formal Contract Agreement as therein provided or till ____Days (__days) from the date of submission of the Bid by the BIDDER i.e. (expiry date), whichever is earlier.
- (g) That the expression, BIDDER and Bank, and OWNER herein used shall, unless such an interpretation is repugnant to the subject or context, include their respective successors and assignees.
- (h) Notwithstanding anything herein contained, our liability under this guarantee is limited to Rs.______/-(Rupees _______only) and the Guarantee will remain in force upto and including and shall be extended from time to time for such period or periods as may be desired by you. Unless a demand or claim under this Guarantee is received by us in writing within six months from (expiry date), i.e. on or before (claim period date), we shall be discharged from all liabilities under this guarantee thereafter.
- (i) Any claim/extension under the guarantee can be lodgeable at issuing outstation bank or at Mumbai branch and claim will also be payable at Mumbai Branch. (To be confirmed by Mumbai Branch by a letter to that effect)

Notwithstanding anything contained herein above:

- a) Our liability under this Bank Guarantee shall not exceed Rs.____/-(Rupees ______ only).
- b) This Bank Guarantee shall be valid upto ----- 200.
- c) Our Liability to make payment shall arise and we are liable to pay the guaranteed amount or any part there of under this Bank Guarantee only and only if you serve upon us a written claim or demand on or before ----- 200.

FORMAT F.5

FORMAT OF PERFORMANCE BANK GUARANTEE

Note: a) Format shall be followed in toto b) Claim period of six months must be kept up c) The guarantee to be accompanied by the covering letter from the bank confirming the signatories to the guarantee on the Bank's letter head.

The Tata Power Co Ltd 34,Sant Tukaram Road Carnac Bunder, Mumbai 400 009

Our Letter of Guarantee No.....

Contract/Purchase Order No......dated.....

- 2.0 In accordance with the terms of the said contract, " the Vendor" has agreed to furnish you with an irrevocable and unconditional bank guarantee in a form and from a bank acceptable to you as security for the due performance by " the Vendor" of all his contractual obligations under the said contract in an amount equal to 10% (ten percent) of the total value of the contract to be valid from the date of contract and up to _____ months from the date of satisfactory commissioning of the said equipment into service or ____ months from the date of delivery whichever is earlier.

PBG 1/2

- 4.0 You shall have the right to file/make your **claim** on us under the guarantee for a **further period of six months** from the said date of expiry.
- 5.0 This guarantee shall not be revoked without your express consent and shall not be affected by your granting time or any other indulgence to " the Vendor", which shall include but not be limited to, postponement from time to time of the exercise of any powers vested in you or any right which you may have against " the Vendor" and to exercise the same in any manner at any time and either to enforce or forbear to enforce any covenant contained or implied in the said contract or any other course or remedy or security available to you, and our Bank shall not be released from its obligations under this guarantee by your exercising any of your rights with reference to matters aforesaid or any of them or by reasons of any other act or forbearance or other acts of omission or commission on your part or any other indulgence shown by you or by any other matter or thing whatsoever which under the law would, but for this provision, have the effect of relieving our bank from its obligation under this guarantee.
- 6.0 We also agree that you shall be entitled at your option to enforce this guarantee against our bank as a principal debtor, in the first instance, notwithstanding any other security or guarantee that you may have in relation to " the Vendor" 's liabilities in respect of the premises.
- 7.0 This guarantee shall not be affected by any change in the constitution of our Bank or " the Vendor" or for any other reason whatsoever.
- 8.0 Any claim/extension under the guarantee can be lodged at issuing outstation branch or at Mumbai branch and also become payable at our issuing outstation bank or at the Mumbai branch as per confirmatory letter/letters of the concerned bank branches as attached. (This Confirmatory letter is to be obtained from Mumbai Branch by the vendor and submitted along with the Performance Bank Guarantee and is applicable for PBG submitted from Banks located outside Mumbai).
- 10.0 Unless a demand or claim under this guarantee is received by us in writing within six months from (expiry date) i.e. on or before(claim period end date) we shall be discharged from all liabilities under this guarantee thereafter.

Dated at199.



Vendor Registration Form

Corporate Contracts

To be Filled in Block letters By Vendor. Note Annexure 1 - CSM F1 is Mandatory for Service / Composite Vendor Registration

MATERIAL	SERVICE		c	ON	POSITE		CONSU	JLTANT	
Title (M/S., Mr., Mrs., Dr.,) *									
Company Name (35 Char) *									
Country code - Mobile No *									
Country Code - Tel. No *									
Country Code - Fax No									
Email ID *									
Street / House No *									
Country *			State	*			District *		
City *			Pin coc	de *			Language		
Category	General			N	IOEF		SC / S	Т	
Calegory	Related Party		ſ	MSN	IE / SSI		OBC/Oth	ners	
Bank	Details (all de	tails to	be fille	ed fo	or enabli	ng NEFT T	ransfer)		
Name of Bank *									
Bank Details ID *					PAN Num	iber *			
Account No. *					Account Holder *				
Bank Key *					Bank Country *				
MICR Code * (Attach Cancelled Cheque)									
IFSC Code *									
IBAN *									
Payment thro RTGS/NEFT*									
Quality / Safety	Systems (Man	datory	for Ser	vic	e and Co	omposite V	endor Regi	stration	
OHSAS 18001 Certified			F	Risk	Managen	nent Process			
ISO 9001 Certified			l:	SO	14001 / E	MS Certified			
	Declaration	n and \	/endor	Aut	horized	Signature			
I / We certify that the information We are found to have conceale termination without notice or con	d any material info	ormation	or given	any	false detai	ls, my/our reg	istration shall		
We have also received a copy of need to follow the same in Spirit Email: <u>cecounsellor@tatapower.</u>	and Letter. If we h	ave any	concerns	we s	shall bring t	he same to th	e notice of you	ir Chief Eth	nics Officer.
Name *									
Designation *									
Email *									
Signature & Company Seal *									



ERP Vendor India Requiremen	t - Taxati	on Regist	ration De	etails		
LST / VAT Registration No.						
LST / VAT Registration Date						
CST / TIN Registration No.						
CST / TIN Registration Date						
Service Tax Registration. No.						
Service Tax Registration Date						
Excise Registration No.						
Excise Registration. Date						
Provident Fund No.						
ESI Registration No.						
MSME / SSI Registration No.						
MSME / SSI Registration Date						
Mandatory For SERVICE & COMPOSITE	(Materia	al + Service	e) Vendo	r Registra	tion	
Annexure 1 - CSM F1-'Safety Category Qualification Form	YES		NO		N / A	
OSHAS 18001 Certificate	YES		NO		N / A	
ISO 9001 Certificate	YES		NO		N / A	
ISO 14001 / EMS Certificate	YES		NO		N / A	
Safety Organization Structure	YES		NO		N / A	
Safety Training Process	YES		NO		N / A	
Safety Policy	YES		NO		N / A	
Safety Statistics	YES		NO		N / A	
Address of sites where WIP	YES		NO		N / A	
Check List of Documents encl	osed (To	be filled b	y the Ver	ndor)		
PAN Card Copy	YES		NO		N / A	
VAT / CST / TIN Registration Certificate	YES		NO		N / A	
Service Tax Registration Certificate (for services)	YES		NO		N / A	
Certificate of Incorporation / Partnership Deed etc	YES		NO		N / A	
Signed Conflict of Interest Declaration	YES		NO		N / A	
MSME Industry Registration (Mandatory if applicable)	YES		NO		N / A	



Evaluation Sheet

(To be filled by **Requistioner** - After Checking & Verifying Page 1 to 2 and Annexure 1 - CSM F1 Form)

Whether mandatory requirements are filled/attached and verified?	YES	NO			reason for waiver in lation area
If registration is for Services also, whether CSM F1 Form has been completed? Documents attached CSM F1 - Safety Category Qualification Form	YES	NO		N / A	
OHSAS 18001/ ISO 9001 / ISO 14001 Certificate	YES	NO		N / A	
Safety Organization Structure	YES	NO		N / A	
Safety Training Process	YES	NO		N / A	
Safety Policy	YES	NO		N / A	
Safety Statistics	YES	NO		N / A	
Evaluation Process Report	YES	NO		N / A	
Company Code & Description -			•		

Requeste	Requested By Approved by (HOD)		ved by (HOD)	
Name		Name		
Signature		Signature		
Department		Department		
	ERP Vendor	Company Codes		
Company Code *		Sort Key *		
Reconciliation A/C *		Check Double Invoice		
With Holding Tax Country		With Hold Tax		
Terms of Payment		Payment Methods		
	ERP Vendor Pure	chasing Organization	·	
Purchasing Organization *		Order Currency *		
Schema Group *		Sales Person *		
ABC Indicator *		Terms of Payment		
Service Based Invoice		GR Based Invoice		



ANNEXURE – 1 (CSM F1 - Safety Category Qualification Form)

Type of Vendor Service / Composite (Material + Service)

Name of the Vendor -

No	Safety Information	Remarks		Attachments	
1	Certificate				
1A	OHSAS : 18001	Yes / No			
1B	ISO : 14001	Yes / No			
1C	ISO : 9001	Yes / No			
2	Safety Statistics for Last Three (03) Years		Year 1	Year 2	Year 3
2A	LTIFR – Lost Time Injury Frequency Rate	Yes / No			
2B	LTISR – Lost Time Injury Severity Rate	Yes / No			
3	Safety Training Process	Yes / No			
4	Safety Organization Structure	Yes / No			
5	Safety Policy	Yes / No			
6	Name and Address of Sites where work are in Progress or worked earlier	Yes / No			

Name, Signature & Company Seal

To be filled by the Tata Power Requestor

Vendor to be registered for CATEGORY

B

Α

С

- 1) Category A- Vendors eligible to carry out High risk Jobs
- 2) Category B- Vendors eligible to carry out technical jobs that are low risk
- 3) Category C- Vendors eligible to carry out administrative and office jobs

No	Description	Category "A"	Category "B"	Category "C"
1	Does the Contractor have OHSAS 18001 Certificate?	V		
2	During site visit check for safety adequacy at site	V	٧	
3	Check the safety statistics of Contractor	V	٧	V
4	Check the safety orientation & training process of contractor	V	٧	٧
5	Check the organization structure for safety professionals / engineers / supervisors	V	V	
6	Certified / skill workers as a percentage overall work force	V	٧	
7	Does the Contractor have ISO 9001 Certificate?		V	V



ANNEXURE – 2 (Conflict of Interest Certification)

Objective

The intent of this disclosure is NOT to prevent an aspirant supplier from making an application, but rather to provide the decision making authorities with information on which Tata Power can make its own judgements and ensure that dealing with such parties is done fairly and transparently by ensuring that people / parties in conflict of interests are involved in the transactions / decision making process.

While requesting a registration, a supplier MUST disclose any actual or potential conflict of interest by giving the details of the person/s within the supplier's company (whether a director or an employee) who may be in actual or potential conflict of interest as per the above referred clause 20 of Tata Code of Conduct.

Conflict of Interest

An actual or potential conflict of interest with supplier's may arise where, directly or indirectly.

- a. A proprietor or partner or director or employee (who is party to a transaction) of the supplier is also a member of family or relative of a Tata Power employee.
- b. A proprietor or partner or director or employee (who is party to a transaction) of the supplier is also a director of family or relative of a Tata Power or Tata Group of companies or a person of influence within Tata Power.
- c. A proprietor or partner or director of the company is also a proprietor or partner or director in another company already registered with Tata Power and competing for similar products and / or services.
- d. A company has subsidiary or associate companies already registered with Tata Power and competing for similar products and / or purpose.

For detailed explanation on when an actual or potential conflict of interest may arise, please refer to the clause 20 of Tata Code of Conduct available on the Tata Power website

www.tatapower.com/aboutus/code-of-conduct.aspx

Format for declaration

Supplier's willing to register with Tata Power need to print the enclosed form which should be printed on the Letter Head of their company and be signed by proprietor / partner / executive directors / person authorized by the company for giving such declaration affixing his name, designation below the signature along with seal of the company.





Corporate Contracts The Tata Power Company Ltd Technopolis Knowledge Park, CENTEC, Mahakali Caves Road, Chakala, Andheri (E), Mumbai 400 093

То

Declaration on Conflict of Interest

This is to certify that we, M/s ______ are having the following entities / persons in actual or potential conflict of interest while dealing with Tata Power within the spirit of Clause 20 of Tata Code of Conduct.

Name & Designation of the entity / person in conflict of interest	Name of Tata Power person to whom related to	Nature of relationship / conflict

Note – In case there is no conflicts to be declared, please clarify state as NIL in the first row and strike out the balance lines)

This is to further certify that, we M/s ______

- a. Are not dealing with Tata Power under any other name or through any other subsidiary / associate companies other than the list disclosed above.
- b. None of our other directors / partners / other proprietors is dealing with Tata Power under any other company name.
- c. None of the other directors / partners / proprietors / employees holding a position of responsibility and / or authorized to transact with Tata Power has any significant financial interest or other relationship i.e., (Father, Mother, Brother, Sister or any other close family relationship) with any other Tata Power employee or directors of Tata Power or directors of Tata group of companies.

We further declare that as and when there is any change to the above certification, we shall intimate to Tata Power about such changes in the status. We also declare that we have read and understood the Tata Code of Conduct – latest version hosted on Tata Power website <u>www.tatapower.com/aboutus/code-of-conduct.aspx</u> and shall abide by all the provisions of the same and will bring any concerns regarding this to the notice of your chief ethics officer on the email id <u>cecounsellor@tatapower.com</u>

This is to certify that the above said information is true to the best of my knowledge and that I have the requisite authority to sign above said declaration in my capacity as ______ (ID No. _____)

Regards,

Name, Signature and Company Seal



SUPPLIER MANUAL ANSWERING

TO

E-BIDDING & E-AUCTION

TATA POWER
Version 1.1
DEC - 2016

INDEX

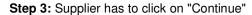
1 ACCESSING ARIBA SOURCING	3
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1- Accessing Ariba Sourcing

Step 1: You will get an invitation to your email from Ariba System. Keep this email, it contains your login Information and a direct link to Ariba.

Step 2: Click "Click Here" to access the Ariba Web Site.

Ravi Shingare <s4system-prod+tatapower-t.< th=""><th>Doc682767110@ansmtp.ariba.com></th></s4system-prod+tatapower-t.<>	Doc682767110@ansmtp.ariba.com>
The Tata Power Co. Ltd. has invited you to participate in an	event: RFQ for testing.
e Ravi	
re to download pictures. To help protect your privacy, Outloo	ok prevented automatic download of some pictures in this message.
	The Tata Power Co. Ltd. has invited you to participate in the following event: RFQ for testing, to submit a firm bid on or before the Bid due date covering the goods/services defined by the attached BOQ and specification in compliance with all referenced documents. Please indicate that you are inclined to bid within two (2) days after receipt of this Bid Request. The event is set to begin on Wednesday, January 20, 2016 at 7:30 PM, India Standard Time.
	Use the following username to log in to The Tata Power Co. Ltd. events: test1.ravi.shingare@tatapower.com.
	Click Here to access this event.
	When you click this link, log in with your username and password. You will then have the option to register your buyer-specific user ID with a new or existing Ariba Commerce Cloud account and participate in your event.
	If you do not want to respond to this event, <u>Click Here</u> . You must register on the Ariba Commerce Cloud or log in using your existing Ariba Commerce Cloud account username and password before you can indicate that you do not want to respond to this event.
	If you have forgotten your username or password and are unable to log in, <u>Click Here</u> .



ba Sourcing	III Help Center
Welcome, KIRTI CONSTRUCTION	
Have a question? Click here to see a Quick Start guide.	
Welcome to the Ariba Commerce Cloud. The Tata Power Company Limited has invited you to a sourcing event. Please complete registration for your account on the Ariba Commerce Cloud prior to acc	cessing the sourcing event.
Please complete your Ariba Commerce Cloud user account registration by clicking Continue. Note: If you click Continue and you already have an existing user account on the Ariba Commerce Cloud, creating a duplicate user account.	Ariba Discovery or Ariba Network you will be
Click here if you already have an Ariba Commerce Cloud , Ariba Discovery or Ariba Network account Continue	
About Ariba Commerce Cloud	
The Ariba Commerce Cloud is your entryway to all your Ariba seller solutions. You now have a single location to manage all of your customer relationships and supp solution your customers are using. Once you have completed the registration, you will be able to:	olier activities regardless of which Ariba
Respond more efficiently to your customer requests Work more quickly with your customers in all stages of workflow approval Strengthen your relationships with customers using an Ariba Commerce Cloud solution Review pending sourcing events for multiple byters with one login Apply your Ariba Commerce Cloud Profile across Ariba Network , Ariba Discovery , and Ariba Sourcing activities	
Moving to the Ariba Commerce Cloud allows you to log into a single location to manage	

Step 4: The registration process only takes a few moments, with a simple one-page registration Define your	
password and secret question. Click "OK"	

		* Indicates a required fit
Company Name *	KIRTI CONSTRUCTION	
Country *	India [IND]	 If your company has more than one office, enter the main office address. You can enter more addresses such as your shipping address, billing address or other addresses later
Address*	Yashodeep E3- 08	your company profile.
	Sector 22 Koperkhiarne Navi Mumbai	Supplier has to fill the form
	400709	
City*	mumbai	
State	maharashtra	
Postal Code*	400709	
Product and Service Categories.*	Enter Product and Service Categories	Add -or Browse
Ship-to or Service Locations.*	Enter Ship-to or Service Location	Add -or- Browse
Tax ID:	Optional	Enter your Company Tax ID number.
DUNS Number	Optional	Enter the nine-digit number issued by Dun & Bradstreet.

Help * Logo
ARIBA' SPEND MANAGEMENT
Walcome USER_TEST2 - UPM-Kymmene Corporate
Expired Password
Your password has expired. Follow these instructions to complete this step: Create a new password and confirm. Select a secret question and answer it so a
Passwords are case-sensitive, and must be between 8 and 16 characters long. They can include any Latin characters and punctuation marks, and must include at least on numeral between the first and last character. They must also include at least one letter. For example, go2anba.
The current secret answer that you have entered is different from the one that has been recorded for this user.
New Password: *
New Password (confirm): *
Secret Question: * Who is your favorite sports team? 🔽 🕤
Secret Answer: * Ilves
(*) indicates a required field
You expressly agree and understand that your data entered into this system may be transferred outside of the European Union or other jurisdiction where you are located as further described in the Ariba Data Policy. Data Policy

Step 5: If it's the first time you are invited to use UPM Ariba, you'll need to accept the "Participant Terms". Select "I accept the terms of this agreement". Click "Submit".

Secret Question *	In what city was your mother born?	The answer to your secret question must be atleast 5 characters.
	In that sky this you month com	
	•••••	
Language.	English	The language used when Ariba sends you configurable notifications. This is different than your web b
		he Ariba administrator within your organization or Ariba, Inc. This consent shall be in effect from the mome siding within the Russian Federation, You also expressly confirm that any of your personal data entered or
You have the right to access and modify your pers it has been granted and may be revoked by prior	written notice to Ariba. If you are a Russian citizen re red by your organization in a separate data repository	siding within the Russian Federation, You also expressly confirm that any of your personal data entered or residing within the Russian federation.
You have the right to access and modify your per- it has been granted and may be revoked by prior modified in the system has previously been captu	written notice to Ariba. If you are a Russian citizen re red by your organization in a separate data repository	siding within the Russian Federation, You also expressly confirm that any of your personal data entered or
You have the right to access and modify your per- it has been granted and may be revoked by prior modified in the system has previously been captu	written notice to Ariba. If you are a Russian citizen re red by your organization in a separate data repository	siding within the Russian Federation, You also expressly confirm that any of your personal data entered or residing within the Russian federation.
You have the right to access and modify your per- it has been granted and may be revoked by prior modified in the system has previously been captu	written notice to Ariba. If you are a Russian citizen re red by your organization in a separate data repository	siding within the Russian Federation, You also expressly confirm that any of your personal data entered or residing within the Russian federation.

2 Vendor Screen

2.1.1 If vendor goes through mail invitation then directly Screen 3.1.1 will appear, but if If you have used Ariba before and have already accessed an event for the buyer-specific account with your current log in ID, click the **Login** button to continue. Log in with your Ariba username and password in order to participate in the event OR you have to follow the following steps.

Step 1 - Log on supplier.ariba.com

Step 2 - Put your USER ID and Password in following screen

SAP Ariba M Proposal	Powered by Ariba Sourcing	Help
Supplier Login		The second secon
		Apprenticities projection
Login		Discharding animatic
Forgot Username or Password		Internet para de la consecta de las
Need help? See Quick Start		
iba Network		Company Settings ▼
iba Network	BLEMENT TASKS REPORTS	o To My EADS Create - ROPOSALS ONTRACTS
iba Network E INBOX OUTBOX CATALOGS EN ders and Releases y All Customers	ABLEMENT TASKS REPORTS	o To My EADS Create - ROPOSALS
iba Network E INBOX OUTBOX CATALOGS EN ders and Releases y All Customers	BLEMENT TASKS REPORTS	o To My EADS Create
iba Network E INBOX OUTBOX CATALOGS EN ders and Releases ✓ All Customers etting Started with Ariba 1 Get to Know Ariba 2 Review Ariba Fee Structure	BLEMENT TASKS REPORTS	o To My EADS ROPOSALS ONTRACTS Ariba Network for Supplers Introduction: Your customer h
iba Network INBOX OUTBOX CATALOGS EN ders and Releases V All Customers etting Started with Ariba 1 Get to Know Ariba	BLEMENT TASKS REPORTS	o To My EADS ROPOSALS ONTRACTS Ariba Network for Suppiers. Introduction: Your customer h 4:31 min Ariba Network for Suppiers. First- Time User Overview: Thi

3 Submitting Your Answers / Proposal

3.1.1 Review and Approve "Prerequisites"

Step 1: Review and download all documents & then Click on "Review Prerequisites"

ARIBA	IPEND MANAGEMENT	Home Professores Help * Log
A CARE OF A REPORT		Manual Auto Mathematic Research
ime		🛄 Disassee Basirnas Opporturillea - 🚳 Natiliaatumu - 🛱 S
ent Details	n Dec34835524 - Hotel RFQ Fintand	Time remaining 4 days 20:66:60
nint filmaani Invininiid Tutonala * Cherkhat	IF Review are respond to the parameterization. Parameterization superiors must be assumed before you can view available bover to reside and accept your responses before you can continue with the event. If your destine the terms of the two event.	fact or participate in the event. Rome preventialities may require to preventible, your served view the event context or participate in
1. Seview Eveni Delais	(Devoluti Conter) (Review Streetwarter) (Device to Respond) (Dev	ni Event Information)
2. Review and Accept Disrepaining	Primary	
5. Salart Lota	UPMPrerequilies	(Beature 5 of 4) Inst 22:
4. Submit Response	Fame F	
0140999409092635	₩1 DPM Prerequistor	
	1.1 De Tau except VPM General Aurohaang Conditions for Products and Services 7 4 🗗	
	1.2 De sou accept NRM code of conduct 1 + F	

Step 2: Review and accept "Bidder Agreement".

Prerequisites	Doc681345837 - sourcing-project-001
▼ Checklist	Prerequisites must be completed prior to participation in the event.
 1. Review Event Details 	
2. Review and Accept Prerequisites	In consideration of the opportunity to participate in on-line events ('On-Line Events') held and conducted by the company sponsoring this On-Line Event ('Sponsor') on the web site (this 'Site') hosted by Anba, Inc. ('Site Owner'), your company ('Participant' or 'You') agrees to the following terms and conditions ('Bidder Agreement'):
3. Select Lots 4. Submit Bids	 Bids. If You are invited to participate in the On-Line Event, Sponsor reserves the right to amend, modify or withdraw this On-Line Event. Sponsor reserves the right to accept or reject all or part of your proposal. Submission of a bid does not create a contract or any expectation by Participant of a future business relationship. Rather, by submitting a bid, you are making a firm offer which Sponsor may accept to form a contract, subject to section 2 below. Sponsor is not liable for any costs incurred by Participant in the preparation, presentation, or any other aspect of Participant's bid.
5. Enter Lot Details	2. Price Quotes. Except to the extent Sponsor allows a non-binding bid, all Bids which Participant submits through the On-Line Events are legally valid quotations without qualification, except for data entry errors.
	3. Procedures and Rules. Participant further agrees to be bound by the procedures and rules established by the Site and Sponsor.
	4. Confidentiality. Participant shall keep all user names and passwords, the On-Line Event content, other confidential materials provided by the Site and/or Sponsor, and all bids provided by Yeu or another participating organization in confidence and shall not disclose the foregoing to any third party.
	5. Bids through Site only. Participant agrees to submit bids only through the on-line bidding mechanism supplied by the Site and not to submit bids via any other mechanism including, but not limited to, post, counier, fax, E-mail, or orally unless specifically requested by Sponsor.
	6. Ethical Conduct. All parties will prohibit unethical behavior and are expected to notify the Site Owner by contacting the appropriate project team if they witness practices that are counter- productive to the fair operation of the On-Line Event. If Participant experiences any difficulties during a live On-Line Event, Participant must notify Site Owner immediately.
	7. Survival. The terms and conditions of this Bidder Agreement shall survive completion of the On-Line Event.
	##### BA v1.1 19Aug05
	I accept the terms of this agreement.
	 I do not accept the terms of this agreement.

3.1.2 Select Items or Lots

Step 1: Select Items. - If you do not want to quote for any items/lots then you do not select that lot / items and then go ahead for select and submit lot.

Step 2: Click "Submit Select Lots".

efect Lots	Doc29687402 - E-auction	Sancel
Checklist A. Review Event Details	Choose the lots in which you will participate. You can cancel your intention to participate	a in a let undi yoo submit a raspensa for that lop, once yoo submit a raspense yoo cannot withdrawit:
- 2. Review and Accept	Select Lots Selact Using Excel	
Prerequisites 3. Select Lots	L ts Available for Bidding	
4. Submit Prebid	2) Name	Status
5. Submit Bids	2 2.1 item 1 0	Preview
	2 2.2 item 2 0	Preview
	2.3 item 3 🛙	Preview
	Submit Selected Lote	
		Cancel

3.1.3 Entering your offer for RFQ

Step 1: as per following screen Vendor Dashboard will appear where RFQ from TATA Power will be visible.

Ariba Sourcing			Fest Mode		Company Settings •	Ravi Shi
THE TATA POWER COMPANY LIMITED-TEST]					
The Tata Power Company Limited-TEST Requested Profile	Welcome to th Ariba, Inc. adr	ne Ariba Spend Managemen ministers this site in an effort	t site. This site assists in ide to ensure market integrity.	ntifying w	rorld class suppliers who are	e market leaders i
Your customer has requested that you complete 21 additional profile fields. Enter Now >	Events					
	Title		ID		End Time 1	
Public Profile Completeness	 Status: Cor 	mploted (104)				
	 Status: Ope 	en (1)				1
35%	RFQ-Test 11th Au	ig 2016	Doc905524000		12/16/2016 6:35 PM	
Enter a short description to reach 45% >	 Status: Per 	nding Selection (80)				
There are no matched postnos	Tasks					
Vendor has to complete the vendor registration FORM	Name	Status	Due Date		Completion Date	
	•			No iteme		

Step 2 - Follow all the steps of 3.1.1 to 3.1.3

Step 3 - Vendor has to submit their techno commercial offer in 2.1. In this field Do No attach any price content. For Price Bid put all the unit price and taxes and duties in provided field. Put "0" (ZERO) in not applicable field.

2. Review and Accept	1.4.1 Contract Safety Manual	👍 Annexure I (Contract Safety Ma
Prerequisites	1.4.2 TATA Code of Conduct	Annexure III (TCOC).pdf 🔻
3. Select Lots	▼ 1.5 Technical Specification	
4 Submit Deenenee	1.5.1 Technical Specification Details	Attach a file
4. Submit Response	▼ 2 Techno Commercial bid	
	2.1 Please attach the Techno- Commercial Bid	Attach a file
 Event Contents 	▼ 3 Price Bid	

▼ 3	Price Bid			
	3.1 Bidder to specify the prices either in terms of percentage (%)) or Value where the options are available for both. In case price is specified in percentage (%), please Specify Zero (0) in the amount field and vice-versa.			
	3.2 Bearingfor motor 1.90991 -	More +	* 15,000.00	INR 30 each
	3.3 AMC 20,000 IS-U/CCS CONTRACTS -	More +	* 35,000.00	INR 35 month
	3.4 ANALYSIS TAILRACE WTR SAMPLE *	More +	* 35,000.00	INR 45 each

Step 4 - After successfully putting Techno commercial offer and price part then click on "Submit Entire Response"

rioqu	acorea Denvery Date. Of	n, 24 oop, 2010	
(*) inc	dicates a required field		
	1		
Submit Entire Response	Update Totals	Save	Compose Message

3.1.4 Entering Your Prebid for e-auction

Before participation to the e-auction you must place a pre-bid. If you haven't placed a Prebid in the Prebid time you won't be able to participate to the auction itself.

Step 1: Populate Your Answers.

Step 2: Click "Submit Entire Response".

nsole	Doc681345837 - sourcing-project-001		Time remaining in preview	1 day 04:05:0
Event Messages	The event owner has requested that you submit a prebid before the end of the preview period. You have not yet submitted a	prebid.		
Checklist	All Content			
I. Review Event	Name 1	Extended	Price	
<u>Details</u>	1 Introduction			
✓ 2. <u>Review and Accept</u>	7 2 Commercial Terms			
Prerequisites	▶ 2.1 lot-1 🕄 Less 🖯	* 5000	INR.	
4. Submit Bids 5. Enter Lot Details	4 core cable			
	¥ 3 Pricing			
	3.1 FOR SITE DELIVERY PRF INCLUSIVE			
			* in	dicates required fie
Event Contents	Submit Entire Response Update Totals Save Compose Message Excel Import			

When the Prebid time is still open you can still modify your Prebid:

Click on "revise Prebid" and repeat in step 1 and step 2.

ack to The Tata Power C	Company Limited TEST Dashboard		Desktop File Sync 🖂 Notifications
nsole	🔢 Doc681345837 - sourcing-project-001	Time	remaining in preview 1 day 04:02:39
veni Nessaues esponse History	✓ Your prebid has been submitted. You will be notified when the event is open for biddingenergy (Revise PreLid)		
Checklist	All Content		
<u>Details</u>	Name 1		Extended Price
7. <u>Review and Accept</u> <u>Prerequisites</u>	1 Introduction		
/ 3. Select Lots	7 2 Commercial Terms		5,000.00 INR
4. Submit Bids	¥ 2.1 lot-1 🛙	Less., B	5,000.00 INR
5. Enter Lot Details	4 core cable		
	¥3 Pricing		
Event Contents	3.1 FOR SITE DELIVERY P&FINCIUSIVE ∰ <u>COMP-1.xtox</u>		
All Content	Compose Mosesage		

3.1.5 Participate to the e-auction

If you have placed a bid in the Prebid time you will be able to participate to the e-action. E-auctions are rather sort in time (usually less than 20 min per item). Once the time is closed you won't be able to bid anymore.

onsole	Doc681345837 - sourcing-project-001		Time re	maining for lot 2.1 00:08:39
Event Messages Response History	✓ Your response has been submitted. Your price rank in the auction My Bid Rank: 1	(Bidding time left for th	ne item
▼ Checklist	Bid decrement: 20.00 INR			
 Review Event Details 	Name †		Extended Price	
 2. <u>Review and Accept</u> <u>Prerequisites</u> 3. Select Lots 	▼ 2.1 lot-1 0 4 core cable	Less B	* 4,000.00 = INR (1)¢	
✓ 4. Submit Bids	2.1.1 cable-1	Less 🖯		
5. Enter Lot Details	4 core cable	Price: Quantity:	S each	
▼ Event Contents	Decrement bid by 1,000 value (Apply)			* indicates required field
All Content	Submit Current Lot Update Totals Reload Last Bid Save Compose Message			
1 Introduction 2 <u>Commercial Terms</u> 3 Pricing	You start the auction with your Prebid price. You can modify the price directly here or use the decrement bid functionality			

When you want to submit your price presses "submit current lot"

In case the new price you submit is lower by 10% of the starting price (Prebid Price) the following warning Message will be displayed.

To submit the new price, check the box and press submit. If you made a mistake press cancel so that you Mistake would not be submitted.

	LE CONTRACTS ORDERS'& INVOICES		Ashu EXIM BUSINEss * Ashu Ranjan *) Help
io back to The Tata Power C	ompany Umited-TEST Dashboard		Desktop File Sync 🔛 Not	tifications
Console	Doc681345837 - sourcing-pr	oject-081	Time remaining for lot 2	.1 00:0
Event Hessages Resonae futury Checklist - 1. Review Event Decails - 2. Review and Accept Precoutsites - 3. Select Lets - 4. Submit Bids 5. Enter Lot Details	Hy Bid Rank : 2 Name 1 7 2.1 lot-1 0 4 core cable 2.1.1 cable-1 4 core cable	Submit this regionser Your bid has generated the following warnings: The value you entered for Item 2.1 (4,000.00 IN improves your previous bid or the ceiling value (5,500.00 INR) by more than 10% Check here to ignore the warnings and subn your bid anyway. Submit: Cancel	Extended Price	C
Event Contents All Content Introduction	Decrement bid by 1,000 [Submit Current List] [] date Totals] [R	yakus (Apply) eload Last Bid (Save) (Compose Message)	* indicate	es required
2 Commercial Terms				

3.1.5.2 What to do if you have a problem during the e-auction?

If you have any problem related the system: - Call first Tata Power e- Bidding / Auction Cell

<u>e-Bidding /Auction Cell details:-</u>

<u>Core team</u>			
Contact Person	<u>E-Mail Id</u>	<u>Contact Details</u>	
Ravi Shingare	ravi.shingare@tatapower.com	9029004168	
Himanshu Ranjan	himanshur@tatapower.com	9820339961	
Escalation Matrix			
Paresh Bhatt	pareshbhatt@tatapower.com		
C T Prakash	ctprakash@tatapower.com	9223545185	

4 Communicating with Tata Power Buyer & Auction team during auction / e- bidding

Step 1: Click "Compose Message".

di Content	
ame f	
₹ 1 UPM Proroquisites	
1.1 Do You accept UPM General Purchasing Conditions for Products and Services ? ୶ 🚹 🤡	
1.2 Do you accept UPM code of conduct ? + 📔 📀	
1.3 Do you accept UPM Environmental Policy ? + 📔 🤡	
1.4 Do you accept UPM CSR ? + 📔 🤡	
1.5 Do you accept UPM trinvoiong policy / 📲 🛐 📀	
▼ 2 Request for Quotation	More, i
2.1 Fatty acid Kaipola	. Lass, (
	Pricas
	Product references
	Additional information:

Step 2: Compose Your Message and click "Send".

ack to The Tata Power Company Limited-TEST Dashboard	Desistop File Sync 🛛 Notifications
Compose New Message	Send Cancel
Tom: <u>shingare menufacturers (Revi Shingare)</u> To: Project Team Debject: Dec681245637 sourring project 301 Attachments: Attach & file	
Image: Book of the price ?? Can we submit the price ?? Recends	

SUPPLIER FREQUENTLY ASKED QUESTIONS

If I registered on my buyer's Ariba Sourcing site in the past, do I need to register again?

<u>Answer-</u> Yes. Although you have registered on your buyer's Ariba Sourcing site in the past, registering on the Ariba Commerce Cloud is required. The registration process only takes a few moments, with a simple one-page registration. Registering on the Ariba Commerce Cloud gives you access to all your buyer relationships with one username and password.

What is the Ariba Commerce Cloud?

<u>Answer: -</u> The Ariba Commerce Cloud is your entry point to all of your seller solutions. Rather than managing log in information for multiple buyers' sites, you will have one log in and one account. This means fewer passwords to remember, easier user maintenance for your company, and a unified profile for your organization.

Do I need to add Product and Service Categories during registration?

<u>Answer:-Yes</u>; this is a required field. Product and Service Categories classify what your company sells, and the system uses this information to match potential business opportunities with your products and services.

Click **Add Product and Service Categories** to select one or more categories from the list of options. During registration, you only need to choose one category, preferably related to the event you are joining. You can add, refine, or remove categories any time after the registration process.

Do I need to add ship-to or service locations during registration?

<u>Answer: -</u> Yes; this is a required field. Ship-to or Service locations inform buyers where your company sells its products or provides its services, and the system uses this information to match potential business opportunities with your products and services.

Click **Add Ship-to or Service Locations** to select one or more sales territories from a list. You can add, refine, or remove ship-to or service locations any time after the registration process.

Do I need to enter a D-U-N-S number when I register?

Answer: - No; this is an optional field. You are only required to complete the fields marked with an asterisk (*). If you enter a D-U-N-S number, and you get a message that the value is already in use, leave the field blank, as D-U-N-S numbers must be unique within the Ariba Commerce Cloud. Your company can have multiple Ariba accounts, but only one account can use the D-U-N-S number.

<u>Additional Information: -</u>D-U-N-S is a registered trademark of Dun & Bradstreet or its subsidiaries in the United States and other countries.

Do I need to enter a Tax ID when I register?

<u>Answer: -</u> No, the Tax ID is an optional field. You are only required to fill in the fields marked with an asterisk (*).

What is the difference between the Email and Username fields in my profile?

<u>Answer:</u> The Email field represents the email address where you wish to receive email notifications. The Username field is the identifier that you use to access your account. The Username field must be in email format, but you do not have to use a valid email address.

Note: Leave the **This is my username** box checked if you want your email address to be the same as your username.

How do I participate in my buyer's event using an email invitation?

Answer: - Use the **Click here** link in the email notification to access the sourcing event.

While buyers might customize the email content you receive, all email invitations contain a link to access the event.

Depending on your previous experience with Ariba solutions, do one of the following to access the event after you click the link:

- If you are new user, click **Continue** on the welcome page. You continue to register an Ariba account to link with your buyer and participate in the event.
- If you have used Ariba before and have already accessed an event for the buyer-specific account with your current log in ID, click the **Login** button to continue. Log in with your Ariba username and password in order to participate in the event.
- If you already have an existing Ariba Network, Ariba Discovery, or Ariba Sourcing supplier account, but you have not accessed any events for the inviting buyer's site, use the Click here if you already have an Ariba Commerce Cloud, Ariba Discovery or Ariba Network account link. After clicking the link, log in with your existing account to move your information to your buyer's site.

<u>Additional Information :-</u> Registering an Ariba account provides you with a consolidated view of all your customer relationships. With this one profile, you can view business opportunities, participate in sourcing events, participate in contract negotiations, and manage orders, catalogs, and invoices.

Why doesn't the link in the email invitation to participate in a sourcing event work?

Answer:-If you cannot click the link, or the link does not open the log in page, highlight and copy the Uniform Resource Locator (URL), and then paste the URL into your web browser.

Gan my company have multiple accounts?

Answer:-Your Company can have multiple Ariba accounts, depending on your business needs. For example, if your company has several locations around the world, you might want a separate account for each region.

Most companies choose to have one account with multiple customer relationships, which provides a centralized location to maintain their company profile information and all of their customer relationships.

Additional Information

Consider the following items when deciding whether to have more than one account:

- Administrators: For each account, you can have only one account administrator, but the account administrator can provide access to multiple users. All users from your company have their own Username and Password to access the account.
- DUNS (data universal numbering system) numbers: You can add your company's <u>DUNS</u> <u>number</u> to only one account. If you plan to have multiple accounts, leave the DUNS number blank during registration.

How do I complete registration if my username already exists?

<u>Answer: -</u> This message means that you already have an Ariba Network, Ariba Discovery, or Ariba Sourcing supplier account registered under username you entered. You can either register ua new account by creating a new username, or access one of the following sites to request a password reset for the registered username:

- <u>Ariba Network</u> (This login page is used for all Ariba Network, Ariba Sourcing, or Ariba Contracts suppliers).
- <u>Ariba Discovery login page</u>

To reset your password, click the **Having trouble logging in?** Link on the Login page.

Working happens when I click Forgot Username and enter my email address

Issue: - Nothing happens when I click the Forgot Username link and enter my email address.

<u>Cause: -</u> After you submit your request to retrieve your username, the Ariba Network sends an email notification with usernames that match the email address you submitted.

Some possible reasons why you may not receive this username retrieval email notification:

- The email address on your account does not match the email address you entered when submitting the request.
- Your buyer-specific account was deactivated before you could move it to the Ariba Commerce Cloud. Generally, that means you probably have not participated in an event with that buyer for a while.

Solution: -

- To ensure you receive this email notification:
- Make sure you type the email address configured within your account.

If your buyer-specific account has been deactivated, contact your buyer to determine how to proceed.

Where is my password reset email?

<u>Answer: -</u> After you submit your request for a password reset, Ariba sends instructions to the email address associated with your account. If you didn't receive a password reset email, check the following scenarios to troubleshoot.

The username you entered is in the wrong format, or it isn't associated with the email address you are checking.

- Keep in mind, your username is in the format of a full email address, but it can be associated with any email address you entered previously.
- Your username is also case-sensitive.
- To confirm that you are using the correct username and format, return to the Ariba login page, and click the Having trouble logging in? link (Forgot Username if you're working in Ariba Discovery).
 - Choose I forgot my username, and click Continue.
 - Enter the email address associated with your account, and click **Submit**.
 - You will receive an email that lists the exact format of the username associated with the email you entered.

You entered the correct username, but you still didn't receive the password reset email notification.

- This can occur if the configured email address is different from the account you are checking.
- You might have multiple accounts for your company, so make sure you are attempting to access the correct account.

Your email configuration or company's security settings might also prevent you from receiving the password reset email. To find out, check your junk mail folder or email filter settings to verify that automated emails from Ariba are not blocked from your email account.

Why do I get this message on the SAP Ariba Login page: "The username and password pair you entered was not found"?

<u>Answer: -</u> You entered an incorrect **Username** or **Password**. You might receive this message if you entered a previous **Username** or **Password**. Remember that your **Username** has the format of an email address, and both the **Username** and **Password** are case sensitive.

Click the **Having trouble logging in?** Link on the Login page if you don't remember your log in information.