**New Connection Inspection of Premises**

(Regulation 4.3 of MERC, Standards of Performance Regulations, 2014)

| ` | Quarter | SOP Regulation No. | Parameters | Area | Pending Compliant Nos | Complaints In Current Qtr. | Total Complaints | With In Standard Of Performance | More Than Stipulated Time | Total Complaints Redressed | Pending Complaints End Of the Qtr |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | | a | b | c | d | e | f=d+e | g | h | I=g+h | j=f-i |
| 1 | Q1_FY 15-16 | | | | | | | | | | 19 |
| | Q2_FY 15-16 | 4.3 | New Connection Inspection of Permises | Urban | 19 | 2916 | 2935 | 2733 | 0 | 2733 | 202 |