



Intimation of Charges where supply to dedicated or after extension/augmentation

(Regulation 4.5 & 4.6 of MERC, Standards of Performance Regulations, 2014)

	Quarter	SOP Regulation No.	Parameters	Area	Pending Compliant Nos	Complaints In Current Qtr.	Total Complaints	With In Standard Of Performance	More Than Stipulated Time	Total Complaints Redressed	Pending Complaints End Of the Qtr
		a	b	c	d	e	f=d+e	g	h	l=g+h	j=f-i
3	Q1_FY 17-18										1043
	Q2_FY 17-18	4.5 & 4.6	Intimation of Charges where supply to dedicated or after extension/augmentation	Urban	1043	3522	4565	4499	0	4499	66