Break down of Over Head Line

(Regulation 6.2 of MERC, Standards of Performance Regulations, 2014)

Sr. NO.	SOP regulation NO.	Parameters	Area	Pending complaint Nos. (Previous Quarter)	Complaints in current Qtr.	Total Complaints	No. of Complaints addressed			
							Within standard of Performance	More then stipulated time	Total complaints redressed	Pending complaintsat end of Qtr.
	a	b	c	d	e	f=d+e	g	h	i=g+h	j=f-i
15	6.2	Break down of Over head line	Class-I Cities/Urban	0	57	57	51	6	57	0
			Rural	0	0	0	0	0	0	0