



**Change of Name**

(Regulation 4.13 of MERC, Standards of Performance Regulations, 2014)

sr no	Qtr	Month	SOP Regulation No	Parameters	Parameters	Pending Compliant Nos	Complaints In Current Qtr.	Total Complaints	With In Standarder Of Performance	More Than Stipulated Time	Total Complaints Redressed	Pending Complaints End Of the Qtr
			a		b	d	e	f=d+e	g	h	l=g+h	j=f-i
		Q1										175
9	Q2	July'18	4.13	Change Of Name	Change Of Name	175	6167	6342	6076	0	6076	266
		Aug'18										
		Sep'18										



**Change of Category**

(Regulation 4.13 of MERC, Standards of Performance Regulations, 2014)

sr no	Qtr	Month	SOP Regulation No	Parameters	Parameters	Pending Compliant Nos	Complaints In Current Qtr.	Total Complaints	With In Standard Of Performance	More Than Stipulated Time	Total Complaints Redressed	Pending Complaints End Of the Qtr
			a		b	d	e	f=d+e	g	h	l=g+h	j=f-i
		Q1										9
10	Q2	July'18	4.13	Change of Category	Change of Category	9	99	108	103	0	103	5
		Aug'18										
		Sep'18										

