



Change of Name

(Regulation 4.13 of MERC, Standards of Performance Regulations, 2014)

Sr No	Qtr	SOP Regulation No	Parameters	Pending Compliant Nos	Complaints In Current Qtr.	Total Complaints	With In Standards Of Performance	More Than Stipulated Time	Total Complaints Redressed	Pending Complaints End Of the Qtr
		a	B	d	e	f=d+e	g	h	l=g+h	j=f-i
9	Q3 FY 18	4.13	Change Of Name	327	5201	5528	5337	0	5337	191



Change of Category

(Regulation 4.13 of MERC, Standards of Performance Regulations, 2014)

Sr No	Qtr	SOP Regulation No	Parameters	Pending Compliant Nos	Complaints In Current Qtr.	Total Complaints	With In Standards Of Performance	More Than Stipulated Time	Total Complaints Redressed	Pending Complaints End Of the Qtr
		a	b	d	e	f=d+e	g	h	l=g+h	j=f-i
10	Q3 FY 18	4.13	Change of Category	67	150	217	208	0	208	9