



Intimation of Charges where supply to dedicated or after extension/augmentation

(Regulation 4.5 & 4.6 of MERC, Standards of Performance Regulations, 2014)

| Sr no | Month | SOP Regulation No | Parameters | Parameters | Pending Compliant Nos | Complaints In Current Qtr. | Total Complaints | With In Standard Of Performance | More Than Stipulated Time | Total Complaints Redressed | Pending Complaints End Of the Qtr |
|-------|----------|-------------------|------------|----------------------|-----------------------|----------------------------|------------------|---------------------------------|---------------------------|----------------------------|-----------------------------------|
| | | a | | b | d | e | f=d+e | g | h | l=g+h | j=f-i |
| | Q4 | | | | | | | | | | 1010 |
| 3 | April'18 | 4.5 & 4.6 | Estimate | New Connection-B & C | 1010 | 9171 | 10181 | 9833 | 0 | 9833 | 348 |
| | May'18 | | | | | | | | | | |
| | June'18 | | | | | | | | | | |