



Intimation of Charges where supply to dedicated or after extension/augmentation

(Regulation 4.5 & 4.6 of MERC, Standards of Performance Regulations, 2014)

sr no	Qtr	Month	SOP Regulation No	Parameters	Parameters	Pending Compliant Nos	Complaints In Current Qtr.	Total Complaints	With In Standard Of Performance	More Than Stipulated Time	Total Complaints Redressed	Pending Complaints End Of the Qtr
		Q1	a		b	d	e	f=d+e	g	h	l=g+h	j=f-i
3	Q2	July'18	4.5 & 4.6	Estimate	New Connection-B & C	348	4391	4619	4271	0	4271	348
		Aug'18										
		Sep'18										