## Intimation of Charges Where Supply From Existing Lines

(Regulation 4.4 of MERC, Standards of Performance Regulations, 2014)

| sr no | Qtr | Month | SOP Regulation No | Parameters | Parameters | Pending Compliant Nos | Complaints In Current Qtr. | Total Complaints | With In Standered Of Performance | More Than Stipulated Time | Total Complaints Redressed | Pending Complaints End Of the Qtr |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | a | | b | d | e | f=d+e | g | h | I=g+h | j=f-i |
| | | **Q1** | | | | | | | | | | **22** |
| **2** | **Q2** | **July'18** | 4.4 | Estimate | New Connection-A | 22 | 270 | 292 | 266 | 0 | 266 | 26 |
| | | **Aug'18** | | | | | | | | | | |
| | | **Sep'18** | | | | | | | | | | |