



Intimation of Charges Where Supply From Existing Lines

(Regulation 4.4 of MERC, Standards of Performance Regulations, 2014)

| Sr No | Qtr | SOP Regulation No | Parameters | Pending Compliant Nos | Complaints In Current Qtr. | Total Complaints | With In Standard Of Performance | More Than Stipulated Time | Total Complaints Redressed | Pending Complaints End Of the Qtr |
|-------|----------|-------------------|---|-----------------------|----------------------------|------------------|---------------------------------|---------------------------|----------------------------|-----------------------------------|
| | | a | b | d | e | f=d+e | g | h | l=g+h | j=f-i |
| 2 | Q3 FY 18 | 4.4 | Intimation of charges where supply from existing line | 2 | 375 | 377 | 351 | 0 | 351 | 26 |