



New Connection Inspection of Premises

(Regulation 4.3 of MERC, Standards of Performance Regulations, 2014)

sr no	Qtr	Month	SOP Regulation No	Parameters	Parameters	Pending Compliant Nos	Complaints In Current Qtr.	Total Complaints	With In Standered Of Performance	More Than Stipulated Time	Total Complaints Redressed	Pending Complaints End Of the Qtr
		Q1	a		b	d	e	f=d+e	g	h	l=g+h	j=f-i
1	Q2	July'18	4.3	Site Visit	New Connection Inspection Premises	442	4844	5286	5147	0	5147	442
	Aug'18	139										
	Sep'18											