New Connection Inspection of Premises

(Regulation 4.3 of MERC, Standards of Performance Regulations, 2014)

Sr No	Month	SOP Regulation No	Parameters	Parameters	Pending Compliant Nos	Complaints In Current Qtr.	Total Complaints	With In Standered Of Performance	More Than Stipulated Time	Total Complaints Redressed	Pending Complaints End Of the Qtr
		a		b	d	e	f=d+e	g	h	I=g+h	j=f-i
	Q3										**185**
1	**Jan'19**	4.3	Site Visit	New Connection Inspection Permises	185	4061	4246	4123	0	4123	123
	Feb'19										
	Mar'19										