



**New Connection where supply after commissioning of Sub-Station**

(Regulation 4.9 of MERC, Standards of Performance Regulations, 2014)

sr no	Qtr	Month	SOP Regulation No	Parameters	Parameters	Pending Compliant Nos	Complaints In Current Qtr.	Total Complaints	With In Standered Of Performance	More Than Stipulated Time	Total Complaints Redressed	Pending Complaints End Of the Qtr
			a		b	d	e	f=d+e	g	h	l=g+h	j=f-i
		Q1										6455
6	Q2	July'18	4.9	Supply Release	New Connection-C	6455	1656	8111	1575	0	1575	6536
		Aug'18										
		Sep'18										

