



**New Connection where supply after commissioning of Sub-Station**

(Regulation 4.9 of MERC, Standards of Performance Regulations, 2014)

Sr No	Qtr	SOP Regulation No	Parameters	Pending Compliant Nos	Complaints In Current Qtr.	Total Complaints	With In Standard Of Performance	More Than Stipulated Time	Total Complaints Redressed	Pending Complaints End Of the Qtr
		a	b	d	e	f=d+e	g	h	l=g+h	j=f-i
6	Q3 FY 18	4.9	new connection where supply after commissioning of substation	5322	2738	8060	1299	0	1299	6761