



New Connection where supply after commissioning of Sub-Station

(Regulation 4.9 of MERC, Standards of Performance Regulations, 2014)

Sr No	Month	SOP Regulation No	Parameters	Parameters	Pending Compliant Nos	Complain ts In Current Qtr.	Total Complaints	With In Standered Of Performance	More Than Stipulated Time	Total Complaint s Redressed	Pending Complaints End Of the Qtr
		a		b	d	e	f=d+e	g	h	l=g+h	j=f-i
	Q3										5326
6	Jan'19	4.9	Supply Release	New Connection-C	5326	2855	8181	1911	0	1911	6270
	Feb'19										
	Mar'19										