



New Connection where supply after extension/augmentation

(Regulation 4.8 of MERC, Standards of Performance Regulations, 2014)

sr no	Qtr	Month	SOP Regulation No	Parameters	Parameters	Pending Compliant Nos	Complaints In Current Qtr.	Total Complaints	With In Standard Of Performance	More Than Stipulated Time	Total Complaints Redressed	Pending Complaints End Of the Qtr
			a		b	d	e	f=d+e	g	h	l=g+h	j=f-i
		Q1										6113
5	Q2	July'18	4.8	Supply Release	New Connection-B	6113	2746	8859	1751	0	1751	7108
		Aug'18										
		Sep'18										