



New Connection where supply after extension/augmentation

(Regulation 4.8 of MERC, Standards of Performance Regulations, 2014)

Sr No	Qtr	SOP Regulation No	Parameters	Pending Compliant Nos	Complaints In Current Qtr.	Total Complaints	With In Standard Of Performance	More Than Stipulated Time	Total Complaints Redressed	Pending Complaints End Of the Qtr
		a	b	d	e	f=d+e	g	h	l=g+h	j=f-i
5	Q3 FY 18	4.8	New Connection where supply after extension / augmentation	4326	1140	5466	1287	0	1287	4179