



New Connection where supply after extension/augmentation

(Regulation 4.8 of MERC, Standards of Performance Regulations, 2014)

Sr No	Month	SOP Regulation No	Parameters	Parameters	Pending Compliant Nos	Complain ts In Current Qtr.	Total Complaints	With In Standered Of Performance	More Than Stipulated Time	Total Complaint s Redressed	Pending Complaints End Of the Qtr
		a		b	d	e	f=d+e	g	h	l=g+h	j=f-i
	Q3										6942
5	Jan'19	4.8	Supply Release	New Connection-B	6942	3272	10214	2536	0	2536	7678
	Feb'19										
	Mar'19										