New Connection where supply from Existing Line

(Regulation 4.7 of MERC, Standards of Performance Regulations, 2014)

Sr No.	Month	SOP Regulation No	Parameters	Parameters	Pending Compliant Nos	Complaints In Current Qtr.	Total Complaints	With In Standered Of Performance	More Than Stipulated Time	Total Complaints Redressed	Pending Complaints End Of the Qtr
		a		b	d	e	f=d+e	g	h	i=g+h	j=f-i
	Q3										**7**
4	**Jan'20**	4.7	Supply Released	New Connection-A	7	104	111	98	0	98	13
	Feb'20										
	Mar'20										