



Reconnection of Supply after Payment of Dues

(Regulation 6.10 of MERC, Standards of Performance Regulations, 2014)

Month	SOP regulation	Parameter	Area	Pending complaints (Reconnection Requests)- Nos(D)	Complaints (Reconnection Requests (E))	Total complaints(Total Reconnection requests)F=(D+E)	Within Standards of Performance	More than Stipulated time(H)	Total complaints redressed	Pending complaints
	(A)						(B)		(C)	(G)
Apr-18	6.1	Reconnection of supply after payment	Class- I Cities/Urban	0	710	710	447	40	487	0
May-18	6.1	Reconnection of supply after payment	Class- I Cities/Urban	0	792	792	547	52	599	0
Jun-18	6.1	Reconnection of supply after payment	Class- I Cities/Urban	0	946	946	642	80	722	0