



Reconnection of Supply after Payment of Dues

(Regulation 6.10 of MERC, Standards of Performance Regulations, 2014)

Sr no	Month	SOP regulation	Parameter	Area	Pending complaints (Reconnection Requests)- Nos	Complaints (Reconnection Requests)	Total complaints (Total Reconnection requests)	Within Standards of Performance	More than Stipulated time	Total complaints redressed	Pending complaints
		(A)	(B)	(C)	(D)	(E)	F=(D+E)	(G)	(H)	I=(G+H)	J=(F-I)
8	Oct-17	6.10	Reconnection of supply after payment of dues	Class- I Cities/Urban	0	416	416	363	53	416	0
8	Nov-17	6.10	Reconnection of supply after payment of dues	Class- I Cities/Urban	0	656	656	553	103	656	0
8	Dec-17	6.10	Reconnection of supply after payment of dues	Class- I Cities/Urban	0	624	624	492	132	624	0