



Reconnection of Supply after Payment of Dues

(Regulation 6.10 of MERC, Standards of Performance Regulations, 2014)

Sr No	Month	SOP regulation	Parameter	Area	Pending complaints	Complaints (Reconnection Requests (E))	Total complaints (Total Reconnection requests) F=(D+E)	No of complaints addressed (Reconnection request addressed)			Pending complaints
		(A)			(B)			(C)	(Reconnection Requests)-Nos(D)	Within Standards of Performance	
							(G)		I=G+H	J=F-I	
8	Oct-18	6.1	Reconnection of supply after payment of dues	Class- I Cities / Urban	0	925	925	826	99	925	0
8	Nov-18	6.1	Reconnection of supply after payment of dues	Class- I Cities / Urban	0	967	967	861	106	967	0
8	Dec-18	6.1	Reconnection of supply after payment of dues	Class- I Cities / Urban	0	1265	1265	1168	97	1265	0