



Reconnection of Supply after Payment of Dues

(Regulation 6.10 of MERC, Standards of Performance Regulations, 2014)

Sr No	Month	SOP regulation	Parameter	Area	Pending complaints	Complaints (Reconnection Requests (E))	Total complaints(Total Reconnection requests)F=(D+E)	No of complaints addressed (Reconnection request addressed)		Total complaints redressed I=G+H	Pending complaints J=F-I
		(A)	(B)	(C)	(D)			Within Standards of Performance	More than Stipulated time(H)		
		(A)	(B)	(C)	(Reconnection Requests)-Nos(D)			(G)	(H)		
8	Jan-19	6.1	Reconnection of supply after payment of dues	Class- I Cities / Urban	0	1238	1238	1096	142	1238	0
	Feb-19	6.1	Reconnection of supply after payment of dues	Class- I Cities / Urban	0	965	965	857	108	965	0
	Mar-19	6.1	Reconnection of supply after payment of dues	Class- I Cities / Urban	0	1009	1009	935	74	1009	0