



Reconnection of Supply after Payment of Dues

(Regulation 6.10 of MERC, Standards of Performance Regulations, 2014)

Month	SOP regulation	Parameter	Area	Pending complaints	Complaints (Reconnection Requests)	Total complaints (Total Reconnection requests) F=(D+E)	Within Standards of Performance	More than Stipulated time(H)	Total complaints redressed	Pending complaints
	(A)			(B)	(C)		(Reconnection Requests)- No (D)		(E)	(G)
Jan-18	6.1	Reconnection of supply after payment of dues	Class- I	0	681	681	595	86	681	0
			Cities/Urban							
Feb-18	6.1	Reconnection of supply after payment of dues	Class- I	0	659	659	595	64	659	0
			Cities/Urban							
Mar-18	6.1	Reconnection of supply after payment of dues	Class- I	0	684	684	581	103	684	0
			Cities/Urban							