



### Shifting of Meter/Service Line

(Regulation 4.12 of MERC, Standards of Performance Regulations, 2014)

Sr No	Qtr	SOP Regulation No	Parameters	Pending Compliant Nos	Complaints In Current Qtr.	Total Complaints	With In Standard Of Performance	More Than Stipulated Time	Total Complaints Redressed	Pending Complaints End Of the Qtr
		a	b	d	E	f=d+e	g	h	l=g+h	j=f-i
7	Q3 FY 18	4.12	Shifting of Meter service Line- Supply Released	39	36	75	47	0	47	28