



**Underground Cable fault**

**(Regulation 6.3 of MERC, Standards of Performance Regulations, 2014)**

Sr. NO.	SOP regulati on NO.	Parameters	Area	Pending complaint Nos. (Previous Quarter)	Complaints in current Qtr.	Total Complai nts f=d+e	No. of Complaints addressed			Pending complaintsat end of Qtr. j=f-i
							Within standard of Performance g	More then stipulated time h	Total complaints redressed i=g+h	
	a	b	c	d	e	f=d+e	g	h	i=g+h	j=f-i
16	6.3	Underground cable fault	Class-I Cities/Urban	0	12757	12757	11485	1272	12757	0
			Rural	0	0	0	0	0	0	0