Underground Cable fault

(Regulation 6.3 of MERC, Standards of Performance Regulations, 2014)

Sr. NO.	SOP regulation NO.	Parameters	Area	Pending complaint Nos. (Previous Quarter)	Complaints in current Qtr.	Total Complaints	No. of Complaints addressed			
							Within standard of Performance	More then stipulated time	Total complaints redressed	Pending complaintsat end of Qtr.
	a	b	c	d	e	f=d+e	g	h	i=g+h	j=f-i
16	6.3	Underground cable fault	Class-I Cities/Urban	0	5322	5322	5163	159	5322	0
			Rural	0	0	0	0	0	0	0