



Underground Cable fault

(Regulation 6.3 of MERC, Standards of Performance Regulations, 2014)

Sr. NO.	SOP regulation NO.	Parameters	Area	Pending complaint Nos. (Previous Quarter)	Complaints in current Qtr.	Total Complaints f=d+e	No. of Complaints addressed			Pending complaints at end of Qtr. j=f-i
							Within standard of Performance g	More than stipulated time h	Total complaints redressed i=g+h	
a	b	c	d	e	f=d+e	g	h	i=g+h	j=f-i	
16	6.3	Underground cable fault	Class-I Cities/Urban	0	4065	4065	3974	91	4065	0
			Rural	0	0	0	0	0	0	0