

TAJ LUNCH VOUCHER CAMPAIGN

Terms & Conditions

1. The campaign is exclusively applicable to **Tata Power EZ Charge Public Charging customers**.
2. A total of **40 Taj Lunch Vouchers** shall be awarded to eligible customers under this campaign, in accordance with these terms and conditions.
3. Customer selection will be undertaken **city-wise**, based on the cumulative charging consumption recorded through Tata Power EZ Charge Public Charging stations during the applicable campaign period.
5. Within each identified city/market, the eligible customers with the **highest cumulative public charging consumption** during the campaign period will be considered for selection, subject to the applicable city-wise allocation.
6. Tata Power EV Charging Solutions (hereinafter referred to as "TPEVCSL"), reserves the right to revise the city-wise distribution of the 40 Taj Lunch Vouchers based on the assessed final cumulative consumption, customer participation and other relevant campaign parameters recorded during the campaign period. The final allocation and selection of customers will be at the sole discretion of TPEVCSL and shall be final and binding.
7. Only charging consumption recorded through **Tata Power EZ Charge Public Charging stations** will be considered for the purpose of customer identification and ranking.
8. Consumption through any other charging category apart from public will not be considered under this campaign.
9. **TPEVCSL reserves the sole right to identify, evaluate and select the eligible customers** for the campaign. The selection will be based on the consumption data available in TPEVCSL's systems.
10. In case of any discrepancy or dispute regarding charging consumption, customer eligibility, city classification or selection, the data and decision of TPEVCSL shall be considered **final and binding**.
11. Each eligible customer can receive and avail **one Taj Lunch Voucher only**.
12. The voucher is non-transferable and cannot be exchanged for cash, credit or any other alternative benefit.
13. The Taj Lunch Voucher will be subject to the **validity period, redemption conditions and other terms as may be specified by the voucher issuer and /or Taj**.
14. TPEVCSL reserves the right at its sole discretion, to disqualify any customer and/or deny the benefits under this offer in case of suspected misuse, fraudulent activity, manipulation of transactions or violation of any of these Terms & Conditions.
15. TPEVCSL reserves the right to **modify, amend, extend, suspend, withdraw or terminate the campaign**, including the city-wise voucher allocation, at any point, at its sole discretion, without issuing any notice to this effect.
16. TPEVCSL does not make any representation or warranty with respect to the Taj Lunch Voucher or any products or services offered by Taj or the voucher issuer. Any issues relating to

redemption, quality, availability, or utilization of the voucher shall be addressed directly with the voucher issuer and/or Taj.

17. Any tax, levy, duty, or other governmental charge arising in connection with the receipt or use of the voucher shall be borne solely by the recipient customer.
18. If an eligible customer cannot be contacted, fails to respond within the timeline specified by TPEVCSL, or fails to provide any information or documentation requested by TPEVCSL, such customer may be disqualified and an alternative eligible customer may be selected.
19. The Voucher may be redeemed only up to its face value. Any amount incurred by the customer in excess of the voucher value, including applicable taxes, levies, service charges, gratuities, or any other charges, shall be borne and paid solely by the customer at the time of redemption.
20. No cash refund, credit, or adjustment shall be provided for any unutilized portion of the voucher value, unless otherwise permitted under the terms prescribed by the voucher issuer and/or Taj.
21. Participants acknowledge and agree that TPEVCSL may collect, use, process a personal information for the purposes of administering the campaign, determining eligibility, communicating with participants and distributing the vouchers, in accordance with applicable data protection laws and Tata's privacy policies.
22. In the event the Taj Lunch Voucher becomes unavailable for any reason, TPEVCSL reserves the right, at its sole discretion, to substitute the voucher with a reward of equivalent or comparable value or to withdraw the benefit without incurring any liability.
23. By participating in the Campaign, participants agree that TPEVCSL may announce, publish or otherwise use the names, photographs or likenesses of selected customers for promotional and publicity purposes in connection with the Campaign, without additional compensation, to the extent permitted under applicable law.
24. These Terms and Conditions shall be governed by and construed in accordance with the laws of India. The courts at Mumbai shall have exclusive jurisdiction over any dispute arising out of or in connection with the Campaign.
25. Participation in the campaign constitutes the participants' unconditional acceptance of, and agreement to be bound by these Terms & Conditions.
26. **TPEVCSL's decision regarding customer identification, consumption calculation, city-wise allocation and final selection of customers shall be final and binding.**

This Campaign is applicable and valid only to eligible Tata Power EZ Charge Public Charging customers. Participation is subject to these Terms and Conditions and any eligibility criteria prescribed by TPEVCS T&C Apply.