

Summary of grievances redressed during the quarterly report period from APR 2026 to JUN 2026																	
No. of grievances depending on start date	No. of grievances received during the period	Total No. of grievances during the period	No. of grievances not admitted or withdrawn during the period	Total No. of grievances actionable during the period	b. No. of grievances redressed*				Total No. of grievances redressed during the period	Total No. of grievances pending at end of the period	No. of decisions in favour of Consumer	No. of decisions in favour of Licensee	No. of orders requiring report by licensee	No. of orders providing payments of compensation by Licensee to Complainant	Status of compliance by Licensee (No. of Orders)		Not Complied
					Within 15 working days*	Beyond 15 working days*	Within 60 days**	Beyond 60 days**							Reports received within period as per order	Reports received beyond specified period in the order	
A	B	C=(A+B)	D	E=(C-D)	F	G	H	I	J=(F+G+H+I)	K=(E-J)	L	M=(J+L)	N	O	P	Q	R
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Nil	Nil	Nil

Category of Grievance	Filled (Nos)/#	Redressed (Nos)	Pending (Nos)
residential	0	0	0
commercial	0	0	0
agricultural	0	0	0
industrial	0	0	0
others	0	0	0
total	0	0	0

c. Consumer category-wise compensation awarded		
Category of Grievance	No of Cases Redressed	Amount compensation awarded in Rs.
Residential	0	0
Commercial	0	0
Agricultural	0	0
Industrial	0	0
Others	0	0
Total	0	0

d. Case-wise reasons for delay in disposal with respect to specified time	Nil
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e. Number of sittings in each area	3.00
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III. No. of Grievances pending for more than two months	0
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II. Nature of Grievances redressed				
Nature of Complaint	Filed (Nos)##	Redressed (Nos)	Pending (Nos)	
Billing related	0	0	0	
Meter Fault	0	0	0	
Technical	0	0	0	
New Connection	0	0	0	
Quality of Supply	0	0	0	
Service Related	0	0	0	
Others	0	0	0	
Total	0	0	0	

f. Vacancies and duration of vacancies			
	Chairperson	Member (CPO)	Member (Licensee)
Vacancy	YES	NO	NO
If yes, Duration (Vacancy arising from the date)	28.02.2026	Not Applicable	Not Applicable

g. Number of Orders appealed against	<u>0</u> in Nos
h. Number of Orders set aside by the Electricity Ombudsman	<u>0</u> in Nos
i. Number of Cases where compliance of Order has been recorded;	<u>0</u> in Nos
J.Details of Consumer advocacy workshops conducted by the Forum	0
k.Details of New local initiatives	0

For filed cases, the 'Total' count shall be as per the Nos shown at E9 above (i.e. Total No. of grievances actionable during the period)

Member (Mahesh D Joshi)
CGRI, Tata Power

Annexure 2: Status of vacancy position & period of vacancies in CGRF:

Sr No	Details of Office of CGRF	Status of vacancy Position & period of vacancies in CGRF			
		Post of CGRF	Name	Present Tennure	
				From	To
1	Consumer Grievance Redressal Forum, The Tata Power Company Ltd, Powai Receiving Station, Near Kailash Complex, Park Side Road, Vikhroli (W), Mumbai 400 079	Chairperson	—	Vacant since 23-02-2026	
		Technical Member (Lic.'s Rep)	Mr. Mahesh Joshi	01-04-2026	31-03-2029
		Independent Member (Nominated by the Commission)	Smt. Pranita L. Kothale	18-03-2026	17-03-2029