

3.7 Community Relations
 3.7.1 Stakeholder Engagement Policy
 3.7.2 Stakeholder Engagement Programmes

"Throughout the assessment according to Indian financial year: FY2023 of the questionnaire is FY2023-24 (FY24), FY2022 of the questionnaire is FY2022-23 (FY23) and so on."

CSA 24	Question	Comments	Public Document Name	Web Link	IR Page Number		
3.7.1 Stakeholder Engagement Policy: Policy Aspects							
	Identifying affected communities and range of local stakeholders	Under the CSR policy (pg 1.) - Approach & Target Communities sub-section, "in line with our thematic focus areas in and around operational geographies and strategic regions of business and national importance" as well as " ecological programmes, disaster relief and rehabilitation on a need-basis identified regions and furthers in Affirmative Action policy" aforementioned points on code of conduct highlights on identification of affected and neighboring communities that we work to build capabilities and livelihoods via annual and multiyear flagship programmes of CSR. Additionally, under the CSR policy scope, disaster management scope have also defined.	1. Affirmative Action Policy	https://www.tatapower.com/community/affirmative-action	NA		
	Identifying vulnerable groups as part of identification process	Aligning with the Tata Philosophy, our outreach targets families come from Scheduled Castes, Scheduled Tribes, other backward classes, migrant families, sanitation workers , and individuals with disabilities, marginalised women among other disadvantaged/vulnerable groups , impacting over 15% of total beneficiaries as per Affirmative action policy and also outlined in CSR policy (pg. 2, subhead Approach & Target Communities) -" Engage with disadvantaged sections of the community ". We run an entire flagship programme called Pay Attention to serve neurodiverse groups especially in tier II, tier III towns of the country					
	Engagement strategy includes local stakeholders	CSR policy clearly outlines the engagement strategy for stakeholders (pg-1, subhead Approach & Target Communities) The mentioned points are executed through our thrust areas and programme implementation plan . CSR teams, volunteers, Govt., local NGOs & academia partners - together conduct multiple consultations and programmatic engagements - at national, state and regional levels along with regular engagements with Board CSR & Sustainability Committees of Tata Power, its JVs and Subsidiaries. Basis these inputs and strategic relevance, several enhancements and inclusions are added in our key programmes and interventions; (pg-1; subhead - Governance Mechanism) i.e., "checks & balances in the processes to ensure desired outcomes"				2. Corporate Social Responsibility (CSR) Policy - 2024	https://www.tatapower.com/content/dam/tatapower/amsitesprogram/tatapower/pdf-root/who-we-are/company-documents/corporate-policies/Corporate%20Social%20Responsibility%20(CSR)%20Policy%20-%202024.pdf
	Complaints/grievance mechanism available for communities	It is tracked at local level via regular interactions, events and public hearings , where relevant.					
Scope							
	Own Operations	CSR scope includes working in immediated neighborhoods in 110 regions across the country. It also includes work with national level missions like Atal Innovation Mission, Ministry of Social Justice and Empowerment, State Livelihoods Missions, etc.	TPCDT Report	https://www.tatapower.com/content/dam/tatapower/amsitesprogram/tatapower/community/TPCDT%20Report%20FY%2022-24%20Email.pdf	NA		
	Supply Chain	When disaster strikes, for e.g. floods, COVID, etc. the company volunteers, experts & Tata Power Community Development Trust (TPCDT) supports the affected regions including value chain partners, communities, manpower partners, regional institutions with support pooled in from other Tata Group Companies as well.					
3.7.2 Stakeholder Engagement Program Aspects							
	Conducting local stakeholder or community impact assessment	A Community Engagement index (CEI) tool has been developed & benchmarked with the industry standards globally for impact measure. The Community Engagement Index (CEI) to measure community impact, evaluate sustainable regional development, and assess programme effectiveness . With need base, before engaging on ground a baseline survey is maintained to benchmark the progress.	Annual reports 105AnnualReport-2023-24 :	https://www.tatapower.com/content/dam/tatapower/amsitesprogram/tatapower/pdf-root/company-financials/annual-reports/105AnnualReport-2023-24.pdf	119		
	Clear communication channels for local stakeholders to communicate with the company	We maintained a formal ongoing dialogue with our stakeholders through customer surveys, presentations, and meetings . We also organised customer, lender, and investor meet and employee engagement activities and advocated with regulatory and industrial bodies. Apart from these CSR team engages on daily basis to check upon onground implementation of programme among the community institutions & local stakeholders .			48,51		
	Capacity building for local stakeholders to ensure they can communicate with the company	Participation in CSR activities: Through planned community interventions such as Pay Attention capacity building of grassroots level workers, volunteers- as Pay Attention champion, Aadhikar programmes- aadhikaarprenuers, Abha programme- Abha Sakhi, Abha, Abha Shakti, Club enerji- school children as an enerji champion; and Timely stakeholders summit at regional level via periodic meetings .			51, 264		
	Regular surveys/reviews of perceptions for local stakeholders on engagement strategy	Project based : With baseline survey and need-based survey at community or community institutions , taking key informant interviews, focus group discussions we take timely inputs from the local stakeholders on engagement strategy for execution of ground activities & community empowerment .			51		
	Meeting with local stakeholders to identify emerging concerns	Periodic meetings, CSR team meets and public hearings are being conducted amongst stakeholders to identify emerging concerns.			51		
	Tracking of grievances	It is tracked at local level via regular interactions, events and public hearings , where relevant.			248		

Stakeholder engagement programs are applied at all local operations	The daily challenges of key communities in collaboration with local public service institutions are taken up with employee volunteering (ARPAN) with 2lakhs + volunteering hours committed in FY24, essential enablers.			118, 119
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Philanthropic Contributions	Category	Unit	FY23	FY22
	CSR Expense	₹ Million	580	500.1
	Political Contributions	₹ Million	NA	NA
	Community Investments	% Of Total CSR Spends	100	100
	Charitable Donations	% Of Total CSR Spends	0	0