

Certificate of Approval

Issued by Indian Register Quality Systems



Certificate No.
IRQS/2503001348

To certify that the Environmental Management Systems of

The Tata Power Company Limited Distribution Division

ADDRESS

Senapati Bapat Marg, Lower Parel,
Mumbai - 400 013, Maharashtra,
India

SITE ADDRESS

Refer Annexure

has been assessed and found conforming to the requirement of **ISO 14001: 2015**

INITIAL CERTIFICATION DATE

AUGUST 21, 2019

CURRENT DATE OF GRANTING

AUGUST 19, 2025

EXPIRY DATE

AUGUST 19, 2028

CERTIFICATION SCOPE

Supply and Distribution of Electricity in Mumbai
License area



AUTHORISED CERTIFICATION BODY SIGNATURE

Shashi Nath Mishra
Chief Operating Officer (COO)

This approval is subject to continued satisfactory maintenance of the Environmental Management Systems of the organization to the above requirements which will be monitored by IRQS during annual Surveillance audits. Validity of the Certificate is subject to successful completion of annual surveillance audits. The use of the Accreditation Mark indicates accreditation with respect to activities covered by the certificate with accreditation no. C071.

Condition Overleaf.

Indian Register Quality Systems (A Division of IRCLASS Systems and Solutions Private Limited)

Head Office: 52A, Adi Shankaracharya Marg, Opp. Powai Lake, Powai, Mumbai - 400 072, India. Website: www.irqs.co.in, www.irclass.org

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Annexure To

The Tata Power Company Limited Distribution Division

Sr. No.	Site Address	Scope
1.	Head Office: The Tata Power Company Limited Distribution Division Senapati Bapat Marg, Lower Parel, Mumbai - 400 013, Maharashtra, India	• Management Functions • Commercial Services Functions • Customer Relationship Management • Demand Side Management • Meter Management • Network Planning & Consumer Engineering • O & M Services & Capex Support Planning • Stores • Geographic Information System • Human Resource Management, • Safety • Legal Compliances

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Zonal Offices		
Sr. No.	Site Address	Scope
2.	<u>North Zone:</u> The Tata Power Company Limited Borivali Receiving Station, Tata Power House Road, Borivali (East), Mumbai - 400 066, Maharashtra, India	Operation, Preventive Maintenance, Breakdown Maintenance, Installation and Commissioning of Distribution Network, Consumer Acquisition, Execution of Equipment Relocation, Load Enhancement & Load Reduction
3.	<u>West Zone:</u> The Tata Power Company Limited, Borivali Receiving Station, Tata Power House Road, Borivali (East), Mumbai 400 066, Maharashtra, India	
4.	<u>City Zone:</u> The Tata Power Company Limited, Distribution Division, Senapati Bapat Marg, Lower Parel, Mumbai - 400 013, Maharashtra, India	
5.	<u>Urban Zone:</u> Tata Power Company Limited, BKC Substation, Near Asian Heart Hospital, Bandra Kurla Complex, Bandra East, Mumbai - 400 051, Maharashtra, India	
6.	<u>East Zone:</u> The Tata Power Company Limited, Powai Receiving Station, Near Kailash Complex, Park Site Road, Vikhroli West, Mumbai - 400 079, Maharashtra, India	
7.	<u>Metro Zone:</u> The Tata Power Company Limited, Saki Sub Station, 42, Saki Vihar Road, Andheri East, Mumbai – 400 072, Maharashtra, India	

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Annexure To

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Customer Relation Centres		
Sr. No.	Site Address	Scope
8.	CRC 1: Mira Road (East)- Tata Power Customer Relations Centre, Shop No. 12 & 13, Shree Vakratund Co-op Housing Society, Sarvodaya Complex, Opp. Golden Nest, Mira Bhayander Road, Mira Road (East)- 401 107	Complaint Redressal and Access Management
9.	CRC 2: Kandivali (West) – Tata Power Customer Relations Centre, Shop No 23, 24, 25 & 26, Blue Ocean II, Blue Empire Complex, Ekta Nagar, Off New Link Road, Kandivali W, Mumbai – 400 067	
10.	CRC 3: Goregaon (West) – Tata Power Customer Relations Centre, Shop No B/5, S.N. Udaaka CHS Ltd, Prahodhan Krida Bhavan Marg, Siddharth Nagar, Goregaon (West), Mumbai - 400 104	
11.	CRC 4: Saki - Tata Power Customer Relations Centre, Unit No. 8/55 Corporate Avenue, Saki Vihar Road, Opposite Saki Vihar Telephone Exchange, Andheri (E), Mumbai – 400 072	
12.	CRC 5: Matunga – Tata Power Customer Relations Centre, Tata Power Distribution Customer Service, Dharavi Receiving Station, Near Shalimar Industrial Estate, Matunga, Mumbai – 400 019	

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Customer Relation Centres		
Sr. No.	Site Address	Scope
13.	CRC 6: Ghatkopar (W) – Tata Power Customer Relations Centre, Unit No. 5, Goldcrest Business Park, Opp. Shreyas Cinema, Nityanand Nagar, Ghatkopar- W, Mumbai – 400 086	Complaint Redressal and Access Management
14.	CRC 7: Khar (W).– Tata Power Customer Relations Centre, Ground Floor, Indira Bhawan, Plot No. 18, 4 th Road, Near Hotel Regal enclave, Ram Krishna Nagar, Khar West, Mumbai - 400 052	
15.	CRC 8: Chembur – Tata Power Customer Relations Centre, Shop No. 13, Vani Building, Opposite Borla Society, Near Basant Theatre, Chembur, Mumbai – 400 074	
16.	CRC 9: Borivali (East) – Tata Power Customer Relations Centre, Tata Power Housing Colony, Dattapada Road, Near Magathane Bus Dept, Borivali (E), Mumbai – 400 066	
17.	CRC 10: Andheri (West) – Tata Power Customer Relations Centre, Shop No 07, 7A Shri Hari Coop Society, RTO Road, Lokhandwala Complex, Landmark - Next to Kokilaben Hospital, Andheri West, Mumbai – 400 058	

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