



RFQ No.: 4100035087

NIT No.: CC25DPP014

**Corrigendum to
OPEN TENDER NOTIFICATION**

FOR

**Supply, Installation, Commissioning & Testing of Privileged
Access Management system (PAM) at Tata Power Odisha and
Delhi.**

Tender Enquiry No.: CC25DPP014

Due Date for Bid Submission: 21.08.2024 [17:00 Hrs.]

**The Tata Power Company Limited
Mumbai, Maharashtra**

The Calendar Events for the tender has been Revised as follows

1.3 Calendar of Events

(a)	Date of availability of tender documents from TPC Website	From 18.07.2024 to 14.08.2024, 15:00 Hrs
(b)	Date & Time of Pre-Bid Meeting (If any)	25.07.2024 at 15:30 hours
(c)	Last Date of receipt of pre-bid queries, if any	25.07.2024 up to 17:00 Hours
(d)	Last Date of Posting Consolidated replies to all the pre-bid queries as received	06.08.2024 up to 17:00 Hours
(e)	Last date and time of receipt of Bids	21.08.2024 up to 17:00 Hrs
(f)	Date & Time of opening of Price of qualified bids	Will be notified to the successful bidders through our website / e-mail.

Note :-

- In the event of last date specified for submission of bids and date of opening of bids is declared as a closed holiday for TPC Mumbai office, the last date of submission of bids and date of opening of bids will be the following working day at appointed times.
- Bidders are requested to submit bids within the due date.
- In case Bid EMD being submitted in the form of BG, then hard copy of BG should reach us before the due date. Bids submitted without BG shall not be accepted.
- Bidder can join the ariba event through the link below or seek the link from TataPower. Bids without tender fees shall be not be accepted. Any last minute request for due date extension due to ariba issues shall not be entertained.

Ariba link

All other details as per the Original tender document dt 18.07.2024 is applicable.

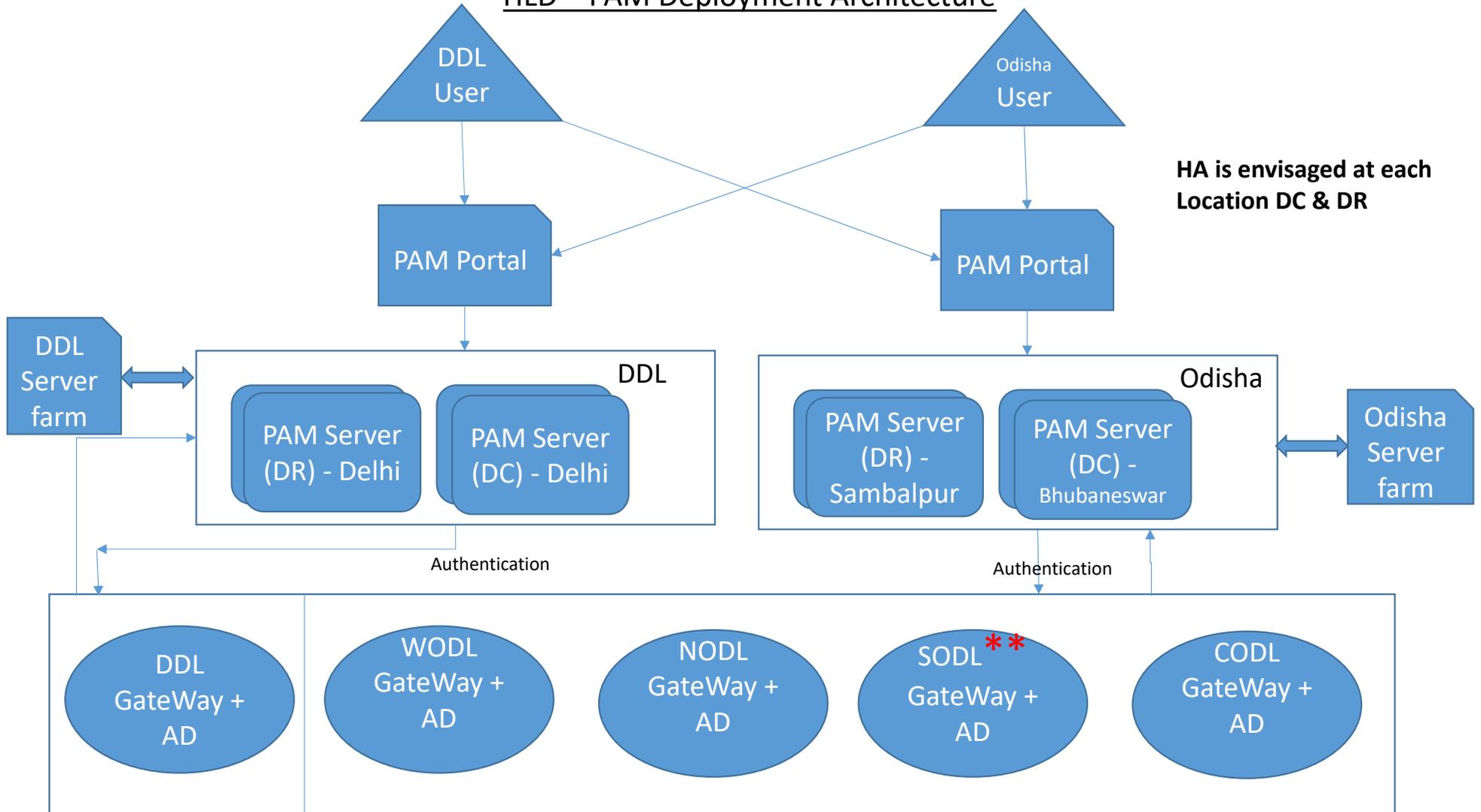
Tender documents may be downloaded by interested eligible bidders from TPC website www.tatapower.com with effect from 18.07.2024.

The Tender Fee shall be compulsorily submitted online through NEFT/ RTGS in favor of "The Tata Power Company Limited". Any such bid submitted without this Fee shall be rejected.

Bidders are requested to visit TPC website www.tatapower.com regularly for any modification/ clarification to the bid documents.

Tender Reference - CC25DPP014				
Tender Name - SITC of Privileged Access Management (PAM) at Odisha and Delhi				
Responses to Queries				
Sr No	Reference to Tata Power Tender Document / pre-bid	Description of query	Remarks - Query / Clarification sought by bidder	Tata Power Response
1	2	3	4	5
1	Page 3	The solution should be in the Gartner magic Quadrant for any 2 of the last 3 years which is mandatoty for all proposed solutions.	Request to make this as preferred Condition.	Pre-bid response dt. 07.08.24 is applicable. Also refer to the revised architecture appended to this corrigendum.
6	Page 9	ARCON solution exists at TPSODL and the proposed solution should seamlessly integrate with the same for inter-operability.	Unlike other endpoint or firewall solutions, PAM stores sensitive encrypted data and passwords. It is not technically feasible to integrate two dissimilar vaults having different keys and storing mechanism. From a PAM standpoint, we would be integrating with target servers and devices directly into our PAM solution.	Kindly refer to the revised architecture appended to this corrigendum.
7			This integration point requested may not be relevant and will lead to bidders proposing only a single PAM vendor (i.e. Arcon). To allow more participation and evaluation options for Tata Power, we sincerely request you to remove this point.	Kindly refer to the revised architecture appended to this corrigendum.
8	Page 3	PAM solution must have Common Criteria Evaluation Assurance Level EAL 2+, FIPS 140-2, ISO/IEC 27002 compliant.	Request Tata Power to remove the addition of point 10 mentioned in page 3 of the corrigendum.	This is to clarify that proposed solution should be 3rd party tested for relevant EAL / FIPS/ ISO27001 standard to ensure better Assurance level.
10	-		How many privilege users will have third-party tool/ thick client-based access through PAM, such as, target Database access using, MS SQL Studio client, SQL Developer for Oracle Database etc. Request you to provide the count of such users out of total PAM users?	Kindly refer to the revised architecture appended to this corrigendum.
15	Page 3	Gartner Quadrant	Request to make this as preferred Condition.	Pre-bid response dt. 07.08.24 is applicable. Also refer to the revised architecture appended to this corrigendum.
16	-	Eligibility criteria of relavent work experience	We are unable to participate this bid after the pre-bid response of PAM experience only.	Tender clause stands
17	Page 9	**ARCON solution exists at TPSODL and the proposed solution should seamlessly integrate with the same for inter-operability	Please help us understand the use case here.	Kindly refer to the revised architecture appended to this corrigendum.
18	-	Do users have access to multiple sites, or is it limited to one dedicated site	Could you please confirm if the employees of all DISCOMS are connected to their respective local Active Directory (AD) systems, which are synchronized with the global AD to facilitate access to multiple sites? Your clarification on this matter would be greatly appreciated.	Kindly refer to the revised architecture appended to this corrigendum.
19	-	How many applications are expected to be hosted via PAM (Privilege Access Management)? This information will assist in sizing the RDS (Remote Desktop Service) server	we need an approximate count of applications to be hosted via PAM	Kindly refer to the revised architecture appended to this corrigendum.
20	Page 3	Gartner Quadrant	Request to make this as preferred Condition.	Pre-bid response dt. 07.08.24 is applicable. Also refer to the revised architecture appended to this corrigendum.
21	1.7 Qualification Criteria	Pre - qualifying conditions	For Global experiences kindly clarify if the conversion rate on the date of PO issuance needs to be considered for the conversion of value into INR or kindly provide the value conversion guidelines to be considered for this tender.	Tender clause stands
22	19 Termination	"19.4.3 handover all Documents, equipment, materials and spares relating to the supply of goods prepared by the Contractor or procured from other sources up to the date of termination for which the Contractor has received payment equivalent to the value thereof; and"	Kindly clarify if there is any minimum no. of spares requirement to considered so that the appropriate financials of the same can be considered.	Tender clause stands
23	1.4 Mandatory documents required along with the Bid	1.4.11 Proof of successful handling/completion of AMC	As many of the projects are under NDA with the customer, so kindly allow Chartered Accountant (CA) certificate showcasing the required details.	Bidders to submit relevant proof as per the tender requirement
24	1.4 Mandatory documents required along with the Bid	1.4.12 Proof of successful Implementation/completion of new installations	As many of the projects are under NDA with the customer, so kindly allow Chartered Accountant (CA) certificate showcasing the required details.	Bidders to submit relevant proof as per the tender requirement

HLD – PAM Deployment Architecture



Proposed Solution Connectivity Steps envisaged (As per above Architecture)

1. User shall select the appropriate PAM portal and authenticate.
2. Local PAM Gateway Agent shall connect with local Discom AD to authenticate and Connect to the appropriate PAM Server
3. PAM Server shall show the list of Servers user is having access and user shall select the Server for access via PAM.

License Revision

Discom	Host License Requirement	User License Requirement
TPDDL	300	60
TPCODL	400	80
TPNODL	500	100
TPWODL	300	60
Total	1500	300

The Quantity Mentioned here is indicative and minimum quantity shall be 1300 Nos. with 20% user licenses.