

**The Tata Power Company Ltd**



*CORRIGENDUM TO OPEN TENDER NOTIFICATION*

Tender Reference: **4100063712**

Document Date: **29<sup>th</sup> May 2026**

**Corrigendum - 1**

**Tender Ref No: 4100063712- Procurement of Enterprise Data Privacy & DPDP Compliance Platform**

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Contents of this documents are as follows:

- 1) Reply to Prebid Queries
- 2) Revised Price Bid
- 3) Revision in PQR.
- 4) Revision in Evaluation Criteria
- 5) Revised Bid Submission Date

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Tender Reference: <b>4100063712</b>		Document Date: <b>29<sup>th</sup> May 2026</b>

**1) Reply to Prebid Queries:**

<b>Format for Query / Clarification / Deviation (QCD)</b>				
Tender No	4100063712			
Package Name	Procurement of Enterprise Data Privacy & DPDP Compliance Platform			
<b>Sr. No.</b>	<b>Detailed Reference to concerned Document . Please specify Document No / Clause No / Page No</b>	<b>Description as per Bid Document</b>	<b>Query / Clarification / Deviation</b>	<b>Tata Power Response</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
1	1.7 Qualification Criteria Page No. 4	1.7 Qualification Criteria	PQR conditions are so high to achieve being a evolving guideline and new law hence request to relax PQR conditions	Refer to Corrigendum - 1, Revision in PQR
2	2.0 Evaluation Criteria Page No. 5,6,7,8	2.0 Evaluation Criteria	The Scoring parameters are restricted only to OEM. Request you to revised PQR conditions enabling participation by SI .	Refer to Corrigendum - 1, Revision in Evaluation Criteria

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3	ANNEXURE I Schedule for Items Page No. 19	ANNEXURE I Schedule for Items	Whether consolidated prices are to be submitted in price bid for all Discoms	Refer to Corrigendum - 1, Revised Price Bid
4	Clause No.: 2.0 Evaluation Criteria Page No.: 6	Point 2: SI-OEM / OEM direct dealing A: For SI-OEM partnership B: For OEM direct bidding	Can these requirements be reconsidered?  The maximum marks are allocated if SI-OEM partnership is >3 years. However, <b>DPDPA is new</b> . The final rules of DPDPA were published in <b>November 2025</b> , so it is possible or likely for SI-OEM partnerships to be less than a year old.	Experience in any similar act such as GDPR implementation can be considered.
5	Clause No.: 2.0 Evaluation Criteria Page No.: 7	Point 6: Implementation experience	Can this requirement be reconsidered?  As per our experience of speaking with customers in the market, DPDPA implementations are currently bring prioritized primarily by banks & NBFCs only. Most other sectors, including power, are currently in evaluation phase. Requesting authorities to consider <b>experiences from other industries</b> as well.	Yes, Experience from other regulated industries can be considered like BFSI / Telecom / Utilities.
6	Clause No.: 2.0 Evaluation Criteria Page No.: 8	Point 8: NeGD-MeitY Code for Consent	Can this requirement also be reconsidered?  To participate in this, OEMs were required to agree to releasing their code as <b>open-source on a public repository</b> . The platforms developed by OEMs are their IP and it is difficult to agree to open-source the code.	The Tender terms and conditions remains the same

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7	Clause No.: 7.3 Delivery Terms Page No.: 14	Project timelines for Activities 1-10 is 16 weeks	Is this a non-negotiable, or can we request an extension to this timeline to <b>24 weeks</b> ?	The Tender terms and conditions remains the same
8	Clause No.: Annexure 2.2.7 Data Breach Management Page No.: 31	Under "Bulk Breach Notifications" Automated breach notices sent to impacted Data Principals within the timeframe as defined by DPDPA Act and rules	Requesting a clarification on the <b>automation expectation</b> here.  The platform will have templates ready, which can they be filled up and sent out to data principals when an incident is created.	The platform should have workflow based feature to send notifications to impacted Data Principals only in case of any breach.
9	Clause No.: Annexure 2.2.7 Data Breach Management Page No.: 31	Under "Bulk Breach Notifications" Suggest remedies to impacted Data Principals to mitigate risks	Requesting a clarification on this.  Should the suggestions be part of the notification templates that will be used to notify data principals?	Yes.  In addition, there should be provision to send advisories to Data Principals.
10	Clause No.: Annexure 2.2.7 Data Breach Management Page No.: 31	Under "Bulk Breach Notifications" Integration with existing SOC and SIEM platform/Regulatory agencies for reporting	Requesting a clarification here. Ideally a SOC or SIEM does the job of breach identification or reporting, and creates an incident accordingly.	CMP to share data with SIEM to: Detect Processing After Consent Withdrawal, Purpose Violation Detection, Unauthorized Sharing Excessive Access Even with Consent, etc.

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11	Clause No.: Annexure 2.3.1 Deployment Architecture Page No.: 33	<p>1. The Bidder shall provide tools that supports deployment in the following models:</p> <ul style="list-style-type: none"><li>a) On-premises (customer-owned data centres)</li><li>b) Private cloud</li><li>c) Hybrid (on-prem / private cloud with controlled integrations)</li></ul> <p>2. The proposed solution shall not mandate public SaaS deployment and must allow full control of infrastructure by the Customer.</p>	<p>Requesting a clarification here.</p> <p>Will all entities of Tata Power provide there own infrastructure for solution deployment? OR Is it expected from Bidder to provide its Private cloud infra and cost should be included in commercial?</p>	<p>Separate hosting environments for TPCL (including other entities) and each Odisha Discoms are envisaged.</p> <p>Bidder to share cost for below options:</p> <ul style="list-style-type: none"><li>1. Hosting on bidders private cloud</li><li>2. Infrastructure requirements with specifications for hosting on prem at Tata Power DC or on Cloud Service Provider.</li><li>3. SaaS Based Solution</li></ul>
12	Clause No.: Annexure 2.3.5 Integrations Page No.: 34	<p>3. The solution shall support integration with existing systems:</p> <ul style="list-style-type: none"><li>a. Customer-facing applications (web portals, mobile apps)</li><li>b. Core enterprise systems (CRM, ERP, Billing, CIS, HR systems)</li><li>c. Data platforms, data lakes and analytics systems</li><li>d. Any other existing systems</li></ul>	<p>This is a request to the authorities to be ready to collaborate with the platform provider to build these integrations. What we will need:</p> <ul style="list-style-type: none"><li>- API documentation for these applications</li><li>- Trial account access for these applications</li><li>- Support from application teams if required</li></ul> <p>Unavailability of any of these may impact delivery timelines.</p>	<p>Noted. Tata Power will provide all necessary support required for this integration.</p>

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13	Clause No.: Annexure 2.3.6 Enterprise Technology Compatibility Page No.: 35	The bidder's application solution shall integrate with following applications of Tata Power IT systems BUT NOT LIMITED TO EV (TCS Platform)	Requesting a clarification here.  What is the relevance of this integration?	Tata Power is managing their EV charging service setup with a platform from TCS - named HOBS. The Consent Management and other tools envisaged in this RFP should get integrated with this platform.
14	Clause No.: Annexure 2.8.7 Data Loss Prevention & Data Access Monitoring Page No.: 41	Integration with enterprise DLP solutions where applicable	Requesting a clarification here. Can we get some more information about: - DLP use case - DLP solution details	Tata Power Company uses SkyHigh DLP solution. In T&D Companies it will be in line with TPC. Sample Use cases: 1. Prevent Unauthorized Data Exfiltration (PII detection policies e.g. Aadhaar, PAN, phone) - PII upload to personal email ID, Cloud storage drives, etc. 2. Enforce Purpose Limitation - user exports data for non-approved purpose 3. Control Data Processing / Sharing with Third Parties - Detect unauthorised (without consent) processing / sharing of PII with vendors

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15	Clause No.: Annexure Page No.: 68	Point 95: The system should apply policies like data minimization, retention, and access governance.	Requesting a clarification here.  Is the privacy solution expected to implement data minimization & data deletion? From our understanding, data minimization is more about changing current processes and ways of capturing personal data.	Yes. For each purpose, what mandatory/optional data fields are required can be mapped and CMP can check with API payload fields.
16	Clause No.: Annexure 1 Page No.: 19	Implementation of DPDP Data Privacy Tools for entities other than TPC Mumbai: TPDDL,TPNODL,TPSODL,TPWODL,TPCODL,TP ADL	Requesting a clarification here.  1. Will these entities provide their own infrastructure for solution deployment? 2. Implementation timeline as per Scope of Work is (16 Weeks for item 1 to 10). Implementation with each TATA entities will get separate 16 weeks of timeline? 3. Will pricing discussions happen separately with each entity?	1. Separate hosting environments for TPCL (including other entities) and each Odisha Discoms are envisaged.  Bidder to share cost for below options: a. Hosting on bidders private cloud  b. Infrastructure requirements with specifications for hosting on prem at Tata Power DC or on Cloud Service Provider.  c. Saas Based Solution  2. Implementation will be in parallel in all entities 3. This requirement is process

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				centrally from TPC Mumbai based on the tender outcome purchased orders shall be placed by individual entities, successful bidders shall have to submit CPBG to each entity. Further based on the parallel implementation invoicing shall be done on each entity.
17	2.2.1	Universal Consent Management	What is the expected number of consent artefacts to be stored annually.	The Bidder shall quote the prices as per the annexure I (schedule of items) of the tender document only. However the bidder shall submit breakup of prices for range (per '000 consents, etc.).
18	2.2.1	Universal Consent Management	What are the total number of customers (active + inactive) whose consent will be managed in CMP	The Bidder shall quote the prices as per the annexure I (schedule of items) of the tender document only. However the bidder shall submit breakup of

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				prices for range (per '000 consents, etc.).
19	2.2.1	Universal Consent Management	What are the number of applications/systems requiring integration with CMP.	This will be shared with selected partner post selection. In the Meantime we can consider application count as 100 and vendors further can give rate contract in groups of 5 application.
20	2.2.1	Universal Consent Management	What are the number of third-party platforms where consent needs to be captured or enforced.	As per current visibility it will be Approximately 30, post this slab rates can be provided in bucket of 5 platforms.
21	2.2.1	Universal Consent Management	How many geographies (countries/regions) will the platform need to cover out-of-the-box, and are there any localisation requirements (language, legal-entity identifiers) for each?	Mainly in India only Yes, Legal-entity identifier is required
22	2.2.1	Universal Consent Management	What application-solution integrations are mandatory for the consent-governance platform and are there any pre-defined connectors that must be delivered?	Refer table on page # 35 of original RFQ .  1. This will be shared with selected partner post selection. In the Meantime we can consider application count as 100 and vendors further can give

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				rate contract in groups of 5 application. 2.As per current visibilty it will be Approximately 30, post this slab rates can be provided in bucket of 5 platforms.
23	2.2.1	Universal Consent Management	Can you confirm that the platform must capture consent digitally and store a tamper-proof record for each digital capture?	Yes, Compliance to National e-Governance Division (NeGD) Consent Platform requirements is a must to have requirement.
24	2.2.1	Universal Consent Management	For the physical-to-digital mode, what are the technical expectations for offline capture?	System should have a provision to attach scanned copy of physical consent during digitization.
25	2.2.2	Cookie Consent	What are the total number of primary domains and sub-domains to be scanned and managed?	Primary domains = 8 to 10 Subdomains = 100+
26	2.2.2	Cookie Consent	What is the approximate number of web pages/sub-folders across all domains.	As we understand, the cookie manager will be applied globally on external facing web sites. No. of external facing websites will be < 100.
27	2.2.2	Cookie Consent	Provide estimated number of cookies and tracking technologies currently deployed.	This will be shared with selected partner post selection. In the Meantime we can consider application count as

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				100 and vendors further can give rate contract in groups of 5 application.
28	2.2.2	Cookie Consent	What are the expected number of consent interactions per day	Footfall depends on various factors such as billing cycle, season, festivals, campaigns, etc. Different for different geography, applications, etc. Bidder should estimate considering Tata Power size based on their experience.
29	2.2.2	Cookie Consent	Confirm whether solution must support mobile apps/web views in addition to websites.	Yes. The solution should support Mobile App cookies also.
30	2.2.3	Data Principal Rights Management	What is the total number of Data Principals expected to use the rights management portal?	Bidder should estimate considering Tata Power size based on their experience.
31	2.2.3	Data Principal Rights Management	What is the expected number of concurrent users accessing the portal.	Bidder should estimate considering Tata Power size based on their experience.
32	2.2.3	Data Principal Rights Management	What are the number of systems/applications from which personal data must be retrieved or updated for fulfilling requests.	1. This will be shared with selected partner post selection. In the Meantime we can consider application count as 100 and vendors further can give rate contract in groups of 5 application.

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				2.As per current visibility it will be Approximately 30, post this slab rates can be provided in bucket of 5 platforms.
33	2.2.3	Data Principal Rights Management	Clarify authentication mechanism for Data Principals (OTP, login-based, federated identity).	OTP, Login based, Federal identity, etc.
34	2.2.3	Data Principal Rights Management	Clarify requirement for offline/assisted request intake	The Consent Management Platform should be capable of receiving, capturing and processing consent/privacy requests through multiple customer interaction channels, not just through a website.
35	2.2.4	Privacy Assessment	Provide expected number of Privacy Impact Assessments (PIAs) to be conducted annually.	Bidder is not expected to perform DPIA. System should have provision to perform PIAs as per Tata Power's process / frequency.
36	2.2.4	Privacy Assessment	Provide number of business processes, applications, and projects that will require assessment coverage.	System should have provision to perform PIAs as per Tata Power's process / frequency. Bidder is not expected to perform DPIA.
37	2.2.4	Privacy Assessment	Provide expected number of users/assessors on the platform.	System should have provision to perform PIAs as per Tata Power's process / frequency.

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				Bidder is not expected to perform DPIA.
38	2.2.4	Privacy Assessment	Provide expected number of assessment templates (standard and customized) to be configured.	The system should provide customizable assessment templates allowing user to create assessments tailored to specific data uses or business units.
39	2.2.4	Privacy Assessment	Provide estimated data volume (TB/PB) to be scanned for discovery and classification.	DPDPA is fresh implementation. Bidder should estimate considering Tata Power size based on their experience.
40	2.2.4	Privacy Assessment	Provide number of structured vs unstructured data sources in scope.	DPDPA is fresh implementation. Bidder should estimate considering Tata Power size based on their experience.
41	2.2.4	Privacy Assessment	Provide frequency of data discovery scans (real-time, periodic, on-demand).	System should have provision to perform PIAs as per Tata Power's process / frequency. Bidder is not expected to perform DPIA.
42	2.2.4	Privacy Assessment	Provide number of vendors/third parties to be assessed under vendor risk management.	System should have provision to perform PIAs as per Tata Power's process / frequency. Bidder is not expected to perform DPIA.

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43	2.2.4	Privacy Assessment	Provide expected number of vendor assessments annually.	System should have provision to perform PIAs as per Tata Power's process / frequency. Bidder is not expected to perform DPIA.
44	2.2.4	Privacy Assessment	Provide expected number of incidents/breaches to be handled annually	Tata Power is not expecting any breach / incident. System should have provision to manage incident / breach limited to the scope written in RFP.
45	2.2.4	Privacy Assessment	Provide expected volume of audit logs, reports, and analytics data to be generated and retained.	DPDPA is fresh implementation. Bidder should estimate considering Tata Power size based on their experience.
46	2.2.4	Privacy Assessment	Provide expected number of integrations with enterprise systems	<p>1. This will be shared with selected partner post selection. In the Meantime we can consider application count as 100 and vendors further can give rate contract in groups of 5 application.</p> <p>2.As per current visibility it will be Approximately 30, post this slab rates can be provided in bucket of 5 platforms.</p>

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47	2.2.5	Data Protection Impact Assessment	Provide expected number of DPIAs to be conducted annually (new + periodic reviews).	Bidder is not expected to perform DPIA. System should have provision to perform PIAs as per Tata Power's process / frequency.
48	2.2.5	Data Protection Impact Assessment	Provide number of business processes, products, and applications requiring DPIAs.	Bidder is not expected to perform DPIA. System should have provision to perform PIAs as per Tata Power's process / frequency.
49	2.2.5	Data Protection Impact Assessment	Provide number of departments/functions for which DPIAs will be tracked separately.	Bidder is not expected to perform DPIA. System should have provision to perform PIAs as per Tata Power's process / frequency.
50	2.2.5	Data Protection Impact Assessment	Provide expected number of internal users	Bidder is not expected to perform DPIA. System should have provision to perform PIAs as per Tata Power's process / frequency.
51	2.2.5	Data Protection Impact Assessment	Provide expected number of DPIA templates	Bidder is not expected to perform DPIA. System should have provision to perform PIAs as per Tata Power's process / frequency.
52	2.2.5	Data Protection Impact Assessment	Can you confirm that the DPIA templates must capture a full description of each processing	Yes, the DPIA templates must capture a full description of each processing activity, including any

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			activity, including any involvement of third-party processors or sub-processors?	involvement of third-party processors or sub-processors.
53	2.2.6	Notice Management	Provide total number of products, services, and user journeys requiring privacy notices.	The Bidder shall quote the prices as per the annexure I (schedule of items) of the tender document only. However the bidder shall submit breakup of prices for range (per '000 consents, etc.).
54	2.2.6	Notice Management	Provide expected number of notice versions per template (annual updates, regulatory changes).	The Bidder shall quote the prices as per the annexure I (schedule of items) of the tender document only. However the bidder shall submit breakup of prices for range (per '000 consents, etc.).
55	2.2.6	Notice Management	Provide expected number of consent receipts/artefacts generated per day/month.	The Bidder shall quote the prices as per the annexure I (schedule of items) of the tender document only. However the bidder shall submit breakup of prices for range (per '000 consents, etc.).

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56	2.2.6	Notice Management	Provide total number of Data Principals to whom notices will be delivered.	The Bidder shall quote the prices as per the annexure I (schedule of items) of the tender document only. However the bidder shall submit breakup of prices for range (per '000 consents, etc.).
57	2.2.6	Notice Management	Provide expected number of languages required (out of Schedule 8) and distribution across user base.	Stick to MeITY guidelines
58	2.2.6	Notice Management	Confirm integration requirements with communication channels	Email, SMS, WhatsApp, etc.
59	2.2.7	Data Breach Management	Provide expected number of security/privacy incidents and reportable breaches annually	Tata Power is not expecting any breach / incident. System should have provision to manage incident / breach limited to the scope written in RFP.
60	2.2.7	Data Breach Management	Provide average and peak number of Data Principals impacted per breach event.	Tata Power is not expecting any breach / incident. System should have provision to manage incident / breach limited to the scope written in RFP.
61	2.2.7	Data Breach Management	Provide number of systems/data sources contributing to breach detection and investigation.	Tata Power is not expecting any breach / incident. System should have provision to manage incident / breach limited to the scope written in RFP.

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62	2.2.7	Data Breach Management	Provide number of integrations required with SOC/SIEM platforms and other monitoring tools.	CMP to share data with SIEM to: Detect Processing After Consent Withdrawal, Purpose Violation Detection, Unauthorized Sharing Excessive Access Even with Consent, etc.
63	2.2.7	Data Breach Management	Clarify whether integration with existing SOC/SIEM platforms is in bidder scope	Yes. The SI is expected to manage integration of Consent or other tools proposed in this proposal with Tata Power SIEM/SOC solution.
64	2.2.8	Privacy By Design	Provide expected number of PbD requests raised annually (new projects, change requests, enhancements).	DPDPA is fresh implementation. Bidder should estimate considering Tata Power size based on their experience.
65	2.2.8	Privacy By Design	Provide number of applications, systems, and business processes in scope for PbD evaluation.	DPDPA is fresh implementation. Bidder should estimate considering Tata Power size based on their experience.
66	2.2.8	Privacy By Design	Provide number of internal users expected to raise PbD requests (IT, business, product teams).	DPDPA is fresh implementation. Bidder should estimate considering Tata Power size based on their experience.

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67	2.2.8	Privacy By Design	Provide expected number of workflow stages/approval levels per PbD request.	DPDPA is fresh implementation. Bidder should estimate considering Tata Power size based on their experience.
68	2.2.8	Privacy By Design	Provide expected number of integrations with SDLC/change management tools	
69	2.2.8	Privacy By Design	Provide expected number of alerts, reminders, and escalations triggered monthly.	DPDPA is fresh implementation. Bidder should estimate considering Tata Power size based on their experience.
70	2.2.8	Privacy By Design	Clarify whether PbD assessment templates, checklists, and evaluation criteria will be provided or need to be designed by bidder.	DPDPA is fresh implementation. Bidder should estimate considering Tata Power size based on their experience.
71	2.2.8	Privacy By Design	Confirm requirement for integration with SDLC/change management systems to trigger PbD requests automatically.	Yes Yes, the PbD request should be integrated in CICD pipeline.
72	2.2.8	Privacy By Design	Confirm requirement for multilingual support for PbD workflows (if applicable).	Multilingual support for PbD workflows is not required

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73	Annexure I – Schedule of Items	Pricing Per Entity – Scope Definition	Annexure I lists 7 separate line items (TPC, TPDDL, TPNODL, TPSODL, TPWODL, TPCODL, TPADL) as individual implementation units. Please clarify: (a) Is a single unified platform instance expected across all 7 entities (multi-tenant), or separate deployments per entity? (b) Are all 10 modules in scope for each entity, or can the scope vary per entity?	Separate hosting environments for TPCL (including other entities) and each Odisha Discoms are envisaged.  Bidder to share cost for below options: 1. Hosting on bidders private cloud  2. Infrastructure requirements with specifications for hosting on prem at Tata Power DC or on Cloud Service Provider.  3. Saas Based Solution  TPC - Including TPREL , Generation and TPC-MO TPDDL TPNODL TPWODL TPSODL TPCODL
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74	Clause 2.3.5 – Integrations	Application Inventory & Integration Count	Clause 2.3.5 lists SAP, Salesforce, EV (TCS), MBC/CIS, Mobile Apps, Web Portals as target integrations "but not limited to." Please provide: (a) Total count of applications/systems across all 7 entities requiring integration, (b) Breakdown by entity, and (c) Whether API documentation for these systems will be made available to the bidder at project kick-off. Without this, integration effort cannot be accurately planned and priced.	This will be shared with selected partner post selection. In the Meantime we can consider application count as 100 and vendors further can give rate contract in groups of 5 application. As per current visibility it will be Approximately 30, post this slab rates can be provided in bucket of 5 platforms.
75	Clause 2.2.1 – Consent Management	Volume of Data Principals / Customer Records	Please confirm the approximate number of data principals (customers, employees, vendors, partners) per entity whose consent records need to be managed. Is there an estimate of total consent records to be created at go-live, and expected annual growth? This is essential for platform sizing, licensing, and infrastructure pricing.	The Bidder shall quote the prices as per the annexure I (schedule of items) of the tender document only. However the bidder shall submit breakup of prices for range (per '000 consents, etc.).
76	Clause 7.3 – Delivery Timeline	20-Week Timeline for 10 Modules Across 7 Entities	The RFP mandates completion of all 10 modules within 20 weeks from PO date across 7 group entities. This timeline is extremely aggressive given the breadth of scope. Please clarify: (a) Is the 20-week timeline for a single entity (pilot) with subsequent rollout, or for all 7 entities simultaneously? (b) Will a phased rollout (e.g., TPC Mumbai as Phase 1, distribution entities as	Implementation will be in parallel in all entities

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			Phase 2) be acceptable with revised milestone timelines?	
77	2.2.4	Privacy Assessment – Data Discovery & Classification	<p>What all formats of structured data files and unstructured data file formats are required to be supported where PII are contained?</p> <p>Indicate type of databases where data discovery is required to be done ( oracle/ Postgres/ My SQL/ Non relational DB names, Datawarehouse types etc). Specify all as per the respective application DBs</p>	<p>Microsoft Office, PDF, Image files</p> <p>All standard Databases like MS SQL, MY SQL, PostgreSQL, etc. Bidder to mention supported databases.</p>
78	Clause 2.2.1 / 2.3.5 – Consent Management & Integrations	Purpose-Based Access Control at Attribute Level	The RFP references encryption, RBAC, and audit logging as security requirements but does not specify implementation depth for data minimization controls at the processing layer. Does TPC expect the platform to enforce purpose-based access control at the attribute level i.e., a system or user should only be able to access specific personal data fields tied to the purpose for which consent was granted, and not the full data principal record?	Yes. Act requirements to be complied.

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79	Clause 2.2.1 / 2.3.5 – Consent Management & Integrations	Automated Processing Blocks on Consent Withdrawal / Purpose Expiry	The RFP requires consent revocation tracking and enforcement but does not specify what happens downstream at the data processing layer upon revocation. Does TPC expect the platform to support automated processing blocks i.e., hard technical stops on data access or processing flows when consent is withdrawn or a purpose period expires rather than relying solely on workflow notifications to downstream teams?	Yes. Act requirements to be complied.
80	Clause 2.2.4 / 2.3.8 – Privacy Assessment & Compliance Capabilities	Privacy Enhancing Technologies (PETs) – Pseudonymization, Masking, Anonymization & Synthetic Data	The RFP covers data discovery and classification but does not reference Privacy Enhancing Technologies (PETs) as a safeguard layer. Does TPC expect the platform or its integrations to support PETs such as pseudonymization, data masking, expert-grade anonymization, and synthetic data generation particularly for use cases involving analytics, vendor data sharing, and UAT/testing environments where real personal data should not be exposed?	Yes. Act requirements to be complied.
81	Clause 2.2.4 / 2.3.8 – Privacy Assessment & Compliance Capabilities	Re-identification Risk Scoring for Anonymized / Pseudonymized Datasets	The RFP does not address re-identification risk scoring for anonymized or pseudonymized datasets. Given that TPC processes personal data across Distribution, EV, and Digital Services at scale and that anonymization is only valid if re-identification risk is demonstrably low does TPC expect bidders to include a re-identification risk assessment capability as part of the	Bidder is not expected to perform DPIA. System should have provision to perform PIAs as per Tata Power's process / frequency.

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			platform's data classification or privacy assessment modules?	
82	Terms and Conditions/GCC	NA	RFP, legal & technical deviations will be included in the RFP response	Bidders shall submit filled in Schedule of deviations (annexure III) of the tender document in the RFP response
83			Annexure I asks pricing for 7 Tata Power group entities. Kindly confirm whether pricing should be: per entity independent rollout, or common centralized platform with shared license and separate implementation charges per entity.	Refer Corrigendum- 1 for, revised price bid
84			Under 2.0 Evaluation Criteria, point no 2 SI-OEM / OEM direct dealing, For SI-OEM Partnership, 8 points will be awarded to bidders for more than 3 years of direct dealing. Since the DPDP law was released in Nov 2025, it is impossible for any Indian OEMs to fulfil this criteria making ii unfeasible for Indian OEMs to participate under this consideration. Please considering removing this criteria	Experience in any similar act such as GDPR implementation can be considered.

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85			Under 2.0 Evaluation Criteria, point no 3 SI-OEM Reseller Partnership, OEM direct dealing and has privacy automation platform that has been in use for more than 5 years before RFP date will be awarded 6 points. Since the DPDP law was released in Nov 2025, it is impossible for any Indian OEMs to fulfil this criteria making if unfeasible for Indian OEMs to participate under this consideration. Please considering removing this criteria	This condition shall be as per the Original RFQ.
86			Under 2.0 Evaluation Criteria, point no 6 SI-OEM Reseller Partnership, Above 5 number of privacy governance automation implementation projects completed or in process that include SL No 1,2,4,5,8,9 or all features mentioned in the scope will be awarded 20 points. Since the DPDP law was released in Nov 2025, it is impossible for any Indian OEMs to fulfil this criteria making if unfeasible for Indian OEMs to participate under this consideration. Please considering removing this criteria	This condition shall be as per the Original RFQ.
87			Under 2.0 Evaluation Criteria, point no 8 NeGD-MeitY Code for Consent, OEM or SI shortlisted in 'Code for Consent: The DPDP Innovation Challenge' led by the Ministry of Electronics and Information Technology (MeitY) and the National e- Governance Division (NeGD), product platform has all features as mentioned	This condition shall be as per the Original RFQ.

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			under 'Scope of Work' section will be awarded 8 points, Is this point only applicable to OEMs mentioned under <a href="https://d38ibwa0xdgwxx.cloudfront.net/whatsn-ew-docs/51443b87-508f-42fb-b0b6-b359ed2e48a2.pdf">https://d38ibwa0xdgwxx.cloudfront.net/whatsn-ew-docs/51443b87-508f-42fb-b0b6-b359ed2e48a2.pdf</a> , please provide a confirmation	
94			Will Tata Power provide internal APIs/middleware for legacy systems, or is the bidder expected to develop custom connectors/interfaces? If yes, then how many custom connectors will be required?	Tata Power to share APIs for Legacy systems, if any.
95			It is assumed that Tata Power will provide credentials for gateways to SMS / Email / WhatsApp systems to trigger consent notices to Data principals. Please confirm if the assumption is correct	Tata Power shall extend support for implementing agreed authentication mechanism with selected partner
96			Please psecify current SIEM / SOC / data lake tools currently in use to assess effort for integration.	TPCL SIEM - Microsoft Sentinel TPDDL- Arcsight (EoL). In process of being upgraded to newer Solution. Odisha- Tendering in process
97			As highlighted under section 2.3.3 on page 33, The Bidder shall specify: a. Recovery Point Objective (RPO), b. Recovery Time Objective (RTO). Please mention TATA Power's RTO and RPO minimum expected threshold requirements	Expected RTO = 2 Hrs, RPO = 1 Hr  Bidder to specify based on their platform capabilities.

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98			Will pre-go-live VAPT be arranged by Tata Power or bidder? If by bidder, can Tata Power-approved panel be shared?	Bidder to get VAPT conducted on entire solution through CERTin empanelled assessors.
99			20 Week Timeline Feasibility Given multi-entity rollout and multiple integrations, please clarify whether 20-week timeline applies to: one pilot entity only, or all 7 entities.	Implementation will be in parallel in all entities
100			Will Tata Power nominate dedicated SMEs / Privacy Office / IT SPOCs during requirement workshops and UAT?	Yes. CFT will be formed.
101			Bidder assumes that milestone payments dependent on Tata Power signoff be auto-approved if review exceeds more than 5 days, Please specify if otherwise	No Auto Approval Mechanism , will be approved in reasonable time .
102			Please clarify expected training audience count and number of hours of training expected	Two types of users - Admin & Business Users Two batches of each user type per entity One Train the Trainer session per entity
103			Please confirm the support expectation: 8x5 or 24x7 for severe incidents or full 24x7	Service support window: Managed service = 9x6 on prem at entity level Remote support = 24x7 (email, phone)

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105			Tender states vendor fully liable for breach penalties/legal costs. Kindly clarify whether liability shall be capped to contract	The RFP clause is self explanatory
106			Payment for M8 (10% retention) is linked to the "completion of post live final audit". What is the expected duration between Production Go-Live and this final audit?	Go Live Date + 3 months Hypercare + 2 Months audit duration
107			Integration with "SAP All modules" is required. Could you specify the versions (e.g., SAP ECC or S/4HANA) and whether integration is expected at the database level or via existing API layers?	S4 HANA, API layers
108	1. Event Information	1.4 Mandatory documents required along with the Bid. 1.4.4 Drawing, Type Test details along with a sample of each item as specified at Annexure I (as applicable)	Considering that the scope of this RFP pertains to Enterprise Data Privacy & DPDP Compliance Platform (software solution), we request clarification on the applicability of submitting drawings, type test reports, and physical samples, which are typically relevant for hardware procurement. We assume that 'Drawing, type test details is not applicable for software procurement. Also, Request to kindly confirm that non-submission of physical samples/type test reports will not lead to bid disqualification for this RFP.	All s/w including SDLC related documentation is required including Architecture, HLD, Deployment document, Test Scenarios/cases, Known Issues, Knowledge Database, User manual, etc.

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109	2.0 Evaluation Criteria	2. SI-OEM / OEM direct dealing A: For SI- OEM partnership · for more than 3 years before RFP date 8 marks · Above 1 year up to 3 years before RFP date 4 marks · Above 6 months up to 1 year before RFP date 2 marks	Query / Change Request: Considering the evolving landscape of DPDP and privacy-tech solutions, where several innovative start-ups have emerged recently, we request Tata Power to revise the scoring criteria to ensure fair participation. Specifically, we request that: SI-OEM partnerships with 1 year or more experience (especially in DPDP/privacy domain) may be considered for maximum score (8 marks), subject to demonstration of product capability and successful deployments/PoCs. Change Request: · Above 6 months up to 1 year before RFP date 8 Marks · Below 3 months before RFP date 4 Marks	Experience in any similar act such as GDPR implementation can be considered.
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110	1.7 Qualification Criteria	1.7 Qualification Criteria Only those Bidders fulfilling the eligibility criteria should respond to the bid. Eligibility criterion for the Bidder to qualify this stage is clearly mentioned in Section Eligibility Criterion Compliance to this document. The bidder would need to provide supporting documents as part of the eligibility proof. The technical bids of only those bidders who qualify in the eligibility criteria will be evaluated. Documents/s in support of eligibility criteria are required to be submitted along with the Technical Bid. Offers received from the bidders who do not fulfill any of the eligibility criteria are liable to be rejected.	We would request authority to consider experience of OEM & Bidder as well in the qualification criteria	Please refer to corrigendum - 1
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111	2.0 Evaluation Criteria	3 SI-OEM Reseller Partnership · SI-OEM reseller has formal relationship (Agreement) in place for more than five years in the future from the date of issuance of Purchase Order by the Tata Power Company - 6 Marks	We would request authority to consider below change request: Change request : · SI-OEM reseller has formal relationship (Agreement) in place for more than five years in the future from the date of issuance of Purchase Order by the Tata Power Company - 6 Marks	Experience in any similar act such as GDPR implementation can be considered.
112	2.0 Evaluation Criteria	4 Platform support Commitment to provide platform support · OEM & Bidder commit to minimum support of 5 years in the future from the date of Go-live - 7 Marks	We assume the bidder has to submit undertaking / self declaration along with OEM's details to secure full marks in this criteria.	Yes, the bidder has to submit undertaking / self declaration along with OEM's details to secure full marks in this criteria.
113	2.0 Evaluation Criteria	9. Consultancy ExperienceExperience in delivering similar projects preferably having exposure in BFSI sector· More than 7 years - 8 Marks· 5 years and up to 7 years - 5 Marks	The DPDP Act, 2023 and associated frameworks are relatively recent, and therefore, limiting consultancy experience to longer durations (5–7+ years) may exclude capable organizations that have developed strong domain expertise in a short span.We request Tata Power to consider revising the consultancy experience criteria to include bidders with 1+ years of relevant DPDP/data privacy consulting experience, subject to technical validation.Change Request: 9. Consultancy ExperienceExperience in delivering similar projects preferably having exposure in BFSI sector· More than 1 years - 8 Marks· Less than 6 months - 5 Marks	Experience in any similar act such as GDPR implementation can be considered.

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114	2.0 Evaluation Criteria	11 Compliance & Security · ISO/IEC 27001:2022, ISO/IEC 27701:2019, or SOC6 2 Type 2 (Certificate not older than months)	Change Request: 11 Compliance & Security · ISO/IEC 27001:2022 / ISO/IEC 27701:2019, or SOC 2 Type 2 (Certificate not older than 6 months)	The certification should be current and without any break
118	Annexure II — 2.1 Brief Scope of Work	Sr.No. 1–10 list of tools (Universal Consent Mgmt, Cookie Consent, Data Mapping Automation, DPRM, Privacy Assessments, DPIAs, Privacy Notice, Data Breach, Controls Reporting & Dashboard, plus integration with mobile/web/CoTS).	<b>Clarification:</b> Tata Power and/or subsidiaries may decide to go with limited tools based on need... — We would request authority to confirm below queries (i) confirm whether limited-tool selection will reduce total contract value pro-rata (ii) clarify the latest decision date for de-scoping (so it doesn't impact resource ramp-up) (iii) confirm whether bidder pricing must offer per-tool unit prices to enable such de-scoping.	Will be decided based on Tata Power priorities. Bidder to quote each tool, service separately to enable better techno-commercial evaluation.
119	Annexure II — 2.2.1 — National consent stack	The consent management platform should be able to connect to the national consent stack as and when the same is released by Government of India.	<b>Clarification:</b> As of the bid date, the National Consent Stack is not yet released. Request to confirm (a) connectivity is to be implemented via change request post-release, with separate effort estimation (b) any specifications/certifications mandated by GoI at that time will be reasonable in scope and assessed via mutually agreed CR.	Estimate efforts assuming add/update, etc. transactions through APIs and quote. Mention assumptions made in proposal.

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120	Annexure II — 2.2.1 — Aadhaar-based OTP consent option	Aadhaar-based OTP consent option.	<b>Clarification:</b> Aadhaar OTP authentication requires Tata Power to be a registered AUA/KUA with UIDAI. Request to confirm (a) which TPC entities are AUA/KUA-licensed (b) whether bidder is expected to integrate with TPC's existing AUA/KUA layer or to provide its own (c) Aadhaar transaction costs are pass-through to TPC and not borne by the bidder.	Bidder to provide own AUA/KUA layer
121	Annexure II — 2.2.3 — Right to Nominate	Right to Nominate (in the event of death or Incapacity)...enable nominees to access withdraw, erase, etc.	<b>Clarification:</b> 'Right to Nominate' is currently in DPDP Act but operational rules around nominee verification (death certificate, legal heir, etc.) are evolving under DPDP Rules 2025. Request to confirm (a) provide its preferred nominee verification workflow (b) accept that bidder shall implement based on DPDP Rules notified at go-live, with subsequent updates handled via 'Regulatory Change Enablement' SLA ( $\leq 30$ days).	Nominee verification is not in scope. Attaching required documents specified in the act and modified time to time is sufficient to comply this. System should have provision to add required document type as mentioned in act.
123	Annexure II — 2.2.5 — DPIA Smart Assessments	Auto-fill assessments using AI leveraging knowledge base of consent artefacts, processors, configurations and data discovery findings.	<b>Clarification:</b> 'Auto-fill assessments using AI' implies generative AI features. Request to confirm (a) acceptable LLMs/inference locations (does inference need to happen India-only? on-prem?) (b) whether sending data to OEM-hosted LLM endpoints is permitted, and (c) data isolation guarantees expected for AI outputs.	Feature is Optional. Not mandatory to have.

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124	Annexure II — 2.2.7 — Bulk Breach Notifications	Automated breach notices sent to impacted Data Principals within the timeframe as defined by DPDPA Act and rules.	<b>Clarification:</b> Mass notification gateway (Email/SMS/WhatsApp) is typically Tata owned. Request to confirm (a) gateway licences and per-message costs are Tata's responsibility or Bidder's, (b) bidder solution will integrate with Tata's existing gateways via API, (c) any throttling SLA expected for high-volume breach scenarios (e.g., 1 million notifications in 24 hours).	The solution should get integrated with Tata Power communication channels as mentioned above
125	Annexure II — 2.2.9 — DPO Command Centre	The system should provide a unified DPO Command Centre...consolidating privacy, consent, risk, and compliance signals across the platform...executive-level view...	<b>Clarification:</b> 'Unified Command Centre' indicates a customised executive dashboard. Request to share (a) target users (count and roles), (b) refresh frequency expected (real-time vs. T+1), (c) whether out-of-the-box OEM dashboards are acceptable or whether TPC-specific custom dashboards (with custom branding) are required as part of the base scope. Custom dashboard development should be billable separately.	Bidder to propose out of the box dashboards. Detailing will be done during requirement / design phase.

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126	Annexure II — 2.8 — VAPT remediation timelines	The partner should close Critical and High severity vulnerabilities (whose exploits are available in the public domain) within 72 hours and Medium and Low severity within 15 to 30 days without additional cost to Tata Power...	<b>Suggestion:</b> 72-hour closure for Critical/High is aggressive when the vulnerability is in third-party OEM code. Request to permit 72-hour mitigation (compensating control / WAF rule) plus 15-day full patch closure when remediation requires OEM-issued patch. Also request that closure timelines start from CVE publication to bidder, not from Tata's VAPT report date (sometimes 30+ days after the CVE).	Timelines as mentioned in RFP will remain applicable.
127	2.2.4 Privacy Assessment	2.2.4 Privacy Assessment	We would request to confirm whether authority expecting to install the open source AI/ML model on premise or in cloud?	Preferably on prem but depends on proposed solutioning / architecture by bidder
128	2.2.3 Data Principal Rights Management	Integration & Multi-Level Workflow Capabilities and Data Discovery Outcomes v Orchestrate data deletion requests between the Data Fiduciary and the Data Processors. Enable the service agents to verify consent artefacts and discover personal data relating to the deletion request and take appropriate action.	Kindly define the term “service agents” in this context : does this refer to Tata Power internal users (e.g., customer support / privacy team) or external/vendor-managed personnel?	This activity can be done by internal users or external/vendor-managed personnel

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129	Implementation Experience	Two implementations of privacy governance automation implementation projects completed or in process that include SL No 1,2,4,5,8,9 or all features mentioned in the scope	Kindly confirm if Supply of HSM can be considered in this. As HSM is used for PKI Signing.	Experience in implementation of any tool under DPDP ambit is required
130	Liquidated Damages	Is LD (10%) capped overall or applicable per milestone cumulatively?	NA	LD shall be applicable on total PO value
131	General Query	Please confirm if any documents are required in physical form or all submissions are strictly via Ariba portal.	NA	EMD in the form of BG shall have to be submitted in hard copy at Tata Power Sahar before the bid submission due date. All other submissions shall be strictly in Ariba portal only.
132	1.4.1, 3.1	Earnest Money Deposit (EMD) amount, validity and acceptable modes	Please confirm EMD refund timeline and acceptable submission modes we will issue the EMD in the form of a Bank Guarantee.	EMD of unsuccessful bidders shall be returned within 15 days of disqualification EMD of successful bidder shall be returned within 15 days after confirmation from successful submission on CPBG
133	3.1, 3.8	EMD BG validity – 210 days from bid due date	Clarify whether claim period is included within BG validity	No. BG shall carry and additional beyond the BG validity

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134	7.7, 4.0	Contract Performance Bank Guarantee (CPBG) – 10% of contract value	Confirm CPBG format and possibility of reduction to 5%	Condition as per original RFQ shall be applicable.
135	Payment Terms	No advance payment; milestone-based payments	Request 10% advance against BG	Condition as per original RFQ shall be applicable.
136	Payment Period	Payment within 90 days from invoice submission	Request reduction to 30–45 days	Condition as per original RFQ shall be applicable.
137	Retention Clause	10% retention released post final audit	Suggest retention capped at 5% with partial release at Go-Live	Condition as per original RFQ shall be applicable.
138	LD Clause	Liquidated Damages @10% of cumulative milestone value	Clarify milestone-wise vs overall LD cap	Condition as per original RFQ shall be applicable.
139	SLA Penalties	SLA penalties linked to uptime and incident response	Confirm whether SLA penalties are over and above LD or capped jointly	SLA Penalties shall be deducted as applicable over and above applicable LD
140	3.5	Bid validity – 180 days	Confirm if extension requires bidder consent	In case of extension of bid validity mutual discussion will be carried out on the price validity.
141	Termination	Termination for convenience clause	Clarify settlement for completed work	Condition as per original RFQ shall be applicable.
142	Price Reduction	LD @1% per week, max 10%	Clarify overlap of LD and SLA penalties	Condition as per original RFQ shall be applicable.
143	Audit Rights	Audit rights of Tata Power	Clarify audit frequency and prior notice	As and when - in general, yearly once
144	Resource Penalty	Penalty of Rs.2,000 per day per resource	Request monthly cap on penalties	Condition as per original RFQ shall be applicable.

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145	Annexure I Schedule for Items	Annexure I Schedule for Items	As per Annexure I, bidders are required to quote a composite price covering implementation across multiple Tata Power group entities (7 departments/entities). In this context, we request clarification on the commercial evaluation process post QCBS:1. After QCBS-based evaluation (60:40), will Tata Power conduct any commercial negotiations with the shortlisted bidder(s)?2. Is there a provision for conducting a Reverse Auction (RA) post technical qualification and/or QCBS evaluation for this tender?3. If Reverse Auction is applicable, kindly confirm whether it will be conducted on the overall package cost (combined for all entities) or entity-wise pricing. This clarification will help bidders align pricing strategy and ensure accurate commercial submissions.	Refer corrigendum -1
150	Clause 7.3 – Delivery Timeline (Page 14)	20-Week Timeline for 10 Modules Across 7 Entities	The RFP mandates completion of all 10 modules within 20 weeks from PO date across 7 group entities. This timeline is extremely aggressive given the breadth of scope. Please clarify: (a) Is the 20-week timeline for a single entity (pilot) with subsequent rollout, or for all 7 entities simultaneously? (b) Will a phased rollout (e.g., TPC Mumbai as Phase 1, distribution entities as Phase 2) be acceptable with revised milestone timelines?	Implementation will be in parallel in all entities

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2) Revised Price Bid

<b>Overall BoQ Summary</b>					
<b>RFQ No. 4100063712</b>					
<b>Tender Name - Procurement of Enterprise Data Privacy &amp; DPDP Compliance Platform.</b>					
Sr No	Item Description (A)	UoM (B)	Quantity (C)	Basic Unit Rate (D) Rs.	BoQ Price (E = C*D) Rs.
1	Implementation of DPDP Data Privacy Tools- TPC -(TPREL, Generation & TPC-MO)	EA	1	0	0
2	Implementation of DPDP Data Privacy Tools- TPDDL	EA	1	0	0
3	Implementation of DPDP Data Privacy Tools- TPNODL	EA	1	0	0
4	Implementation of DPDP Data Privacy Tools- TPSODL	EA	1	0	0
5	Implementation of DPDP Data Privacy Tools- TPWODL	EA	1	0	0
6	Implementation of DPDP Data Privacy Tools- TPCODL	EA	1	0	0
7	Implementation of DPDP Data Privacy Tools- TPADL	EA	1	0	0
	Total Package cost (Rs.)				
	GST @ 18%				
	Total cost incl. GST				

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<b>RFQ No. 4100063712</b>					
<b>Tender Name - Procurement of Enterprise Data Privacy &amp; DPDP Compliance Platform.</b>					
Sr No	Item Description (A)	UoM (B)	Quantity (C)	Basic Unit Rate (D) Rs.	BoQ Price (E = C*D) Rs.
1	Implementation of DPDP Data Privacy Tools- TPC -(TPREL, Generation & TPC-MO)	EA	1		0
	Total Package cost (Rs.)				
	GST @ 18%				
	Total cost incl. GST				
<b><i>Bidder to note the following points while submitting Price Offer</i></b>					
(A)	Bidder must include total cost in the above price bid. NO separate payment shall be applicable for OPE, Travel, Stay, F&B, Stationary, Training, etc.				
(B)	Bidders are advised to quote prices strictly in the above format only. Failing to do so, bids are liable for rejection.				
(C)	The bidder must fill each and every column of the above format. Mentioning “extra/inclusive” in any of the column may lead for rejection of the price bid.				
(D)	No cutting / overwriting in the prices is permissible.				
(E)	The unit price to be indicated in col. No. D should be <u>exclusive</u> of taxes & duties which are to be indicated in separate columns meant for the purpose.				
(F)	Please note in case bidder fail to submit the revised price bid as scheduled, Tata Power power shall consider the latest available price (submitted by the bidder) for next steps.				

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<b>RFQ No. 4100063712</b>					
<b>Tender Name - Procurement of Enterprise Data Privacy &amp; DPDP Compliance Platform.</b>					
Sr No	Item Description (A)	UoM (B)	Quantity (C)	Basic Unit Rate (D) Rs.	BoQ Price (E = C*D) Rs.
1	Implementation of DPDP Data Privacy Tools- TPDDL	EA	1		0
	Total Package cost (Rs.)				
	GST @ 18%				
	Total cost incl. GST				
<b><i>Bidder to note the following points while submitting Price Offer</i></b>					
(A)	Bidder must include total cost in the above price bid. NO separate payment shall be applicable for OPE, Travel, Stay, F&B, Stationary, Training, etc.				
(B)	Bidders are advised to quote prices strictly in the above format only. Failing to do so, bids are liable for rejection.				
(C)	The bidder must fill each and every column of the above format. Mentioning "extra/inclusive" in any of the column may lead for rejection of the price bid.				
(D)	No cutting / overwriting in the prices is permissible.				
(E)	The unit price to be indicated in col. No. D should be <u>exclusive</u> of taxes & duties which are to be indicated in separate columns meant for the purpose.				
(F)	Please note in case bidder fail to submit the revised price bid as scheduled, Tata Power power shall consider the latest available price (submitted by the bidder) for next steps.				

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<b>RFQ No. 4100063712</b>					
<b>Tender Name - Procurement of Enterprise Data Privacy &amp; DPDP Compliance Platform.</b>					
Sr No	Item Description (A)	UoM (B)	Quantity (C)	Basic Unit Rate (D) Rs.	BoQ Price (E = C*D) Rs.
1	Implementation of DPDP Data Privacy Tools- TPNODL	EA	1		0
	Total Package cost (Rs.)				
	GST @ 18%				
	Total cost incl. GST				
<b><i>Bidder to note the following points while submitting Price Offer</i></b>					
(A)	Bidder must include total cost in the above price bid. NO separate payment shall be applicable for OPE, Travel, Stay, F&B, Stationary, Training, etc.				
(B)	Bidders are advised to quote prices strictly in the above format only. Failing to do so, bids are liable for rejection.				
(C)	The bidder must fill each and every column of the above format. Mentioning “extra/inclusive” in any of the column may lead for rejection of the price bid.				
(D)	No cutting / overwriting in the prices is permissible.				
(E)	The unit price to be indicated in col. No. D should be <u>exclusive</u> of taxes & duties which are to be indicated in separate columns meant for the purpose.				
(F)	Please note in case bidder fail to submit the revised price bid as scheduled, Tata Power power shall consider the latest available price (submitted by the bidder) for next steps.				

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<b>RFQ No. 4100063712</b>					
<b>Tender Name - Procurement of Enterprise Data Privacy &amp; DPDP Compliance Platform.</b>					
Sr No	Item Description (A)	UoM (B)	Quantity (C)	Basic Unit Rate (D) Rs.	BoQ Price (E = C*D) Rs.
1	Implementation of DPDP Data Privacy Tools- TPSODL	EA	1		0
	Total Package cost (Rs.)				
	GST @ 18%				
	Total cost incl. GST				
<b><i>Bidder to note the following points while submitting Price Offer</i></b>					
(A)	Bidder must include total cost in the above price bid. NO separate payment shall be applicable for OPE, Travel, Stay, F&B, Stationary, Training, etc.				
(B)	Bidders are advised to quote prices strictly in the above format only. Failing to do so, bids are liable for rejection.				
(C)	The bidder must fill each and every column of the above format. Mentioning “extra/inclusive” in any of the column may lead for rejection of the price bid.				
(D)	No cutting / overwriting in the prices is permissible.				
(E)	The unit price to be indicated in col. No. D should be <u>exclusive</u> of taxes & duties which are to be indicated in separate columns meant for the purpose.				
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<b>RFQ No. 4100063712</b>					
<b>Tender Name - Procurement of Enterprise Data Privacy &amp; DPDP Compliance Platform.</b>					
Sr No	Item Description (A)	UoM (B)	Quantity (C)	Basic Unit Rate (D) Rs.	BoQ Price (E = C*D) Rs.
1	Implementation of DPDP Data Privacy Tools- TPWODL	EA	1		0
	Total Package cost (Rs.)				
	GST @ 18%				
	Total cost incl. GST				
<b><i>Bidder to note the following points while submitting Price Offer</i></b>					
(A)	Bidder must include total cost in the above price bid. NO separate payment shall be applicable for OPE, Travel, Stay, F&B, Stationary, Training, etc.				
(B)	Bidders are advised to quote prices strictly in the above format only. Failing to do so, bids are liable for rejection.				
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Tender Reference: <b>4100063712</b>		Document Date: <b>29<sup>th</sup> May 2026</b>

<b>RFQ No. 4100063712</b>					
<b>Tender Name - Procurement of Enterprise Data Privacy &amp; DPDP Compliance Platform.</b>					
Sr No	Item Description (A)	UoM (B)	Quantity (C)	Basic Unit Rate (D) Rs.	BoQ Price (E = C*D) Rs.
1	Implementation of DPDP Data Privacy Tools- TPCODL	EA	1		0
	Total Package cost (Rs.)				
	GST @ 18%				
	Total cost incl. GST				
<b><i>Bidder to note the following points while submitting Price Offer</i></b>					
(A)	Bidder must include total cost in the above price bid. NO separate payment shall be applicable for OPE, Travel, Stay, F&B, Stationary, Training, etc.				
(B)	Bidders are advised to quote prices strictly in the above format only. Failing to do so, bids are liable for rejection.				
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Tender Reference: <b>4100063712</b>		Document Date: <b>29<sup>th</sup> May 2026</b>

<b>RFQ No. 4100063712</b>					
<b>Tender Name - Procurement of Enterprise Data Privacy &amp; DPDP Compliance Platform.</b>					
Sr No	Item Description (A)	UoM (B)	Quantity (C)	Basic Unit Rate (D) Rs.	BoQ Price (E = C*D) Rs.
1	Implementation of DPDP Data Privacy Tools- TPADL	EA	1		0
	Total Package cost (Rs.)				
	GST @ 18%				
	Total cost incl. GST				
<b><i>Bidder to note the following points while submitting Price Offer</i></b>					
(A)	Bidder must include total cost in the above price bid. NO separate payment shall be applicable for OPE, Travel, Stay, F&B, Stationary, Training, etc.				
(B)	Bidders are advised to quote prices strictly in the above format only. Failing to do so, bids are liable for rejection.				
(C)	The bidder must fill each and every column of the above format. Mentioning “extra/inclusive” in any of the column may lead for rejection of the price bid.				
(D)	No cutting / overwriting in the prices is permissible.				
(E)	The unit price to be indicated in col. No. D should be <u>exclusive</u> of taxes & duties which are to be indicated in separate columns meant for the purpose.				
(F)	Please note in case bidder fail to submit the revised price bid as scheduled, Tata Power power shall consider the latest available price (submitted by the bidder) for next steps.				

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**3) Revision in PQR:**

Only those Bidders fulfilling the eligibility criteria should respond to the bid. Eligibility criterion for the Bidder to qualify this stage is clearly mentioned in Section Eligibility Criterion Compliance to this document. The bidder would need to provide supporting documents as part of the eligibility proof. The technical bids of only those bidders who qualify in the eligibility criteria will be evaluated. Documents/s in support of eligibility criteria are required to be submitted along with the Technical Bid. Offers received from the bidders who do not fulfill any of the eligibility criteria are liable to be rejected.

**Note:** Vendor must comply with the mentioned criteria. Non-compliance to any of the criteria can entail rejection of the offer. Photocopies of relevant documents/certificates should be submitted as proof in support of the claims made for each of the above-mentioned criteria. The Tata Power Company reserves the right to verify/evaluate the claims made by the vendor independently. Any misrepresentation will entail rejection of the offer.

The participating bidders are required to submit unambiguous documentary evidence, in support of their meeting the above eligibility criteria. The bidder must comply with all the above-mentioned criteria. Non-compliance of any criteria will entail rejection of the bid summarily.

Tata Power Company reserves the right to verify/evaluate the claims made by the bidder independently. Any decision of the Tata Power Company in this regard shall be final, conclusive and binding upon the bidder. The Tata Power Company may accept or reject an offer without assigning any reason whatsoever.

All documentary evidence/certificates confirming compliance criteria should be part of eligibility criteria.

Sr No.	Original PQR		Sr No.	Revised PQR		
	Parameter	Criteria		Parameter	Criteria	Documentary Evidence
1	Technical Requirement	Technical capabilities of bidders shall be evaluated as per the technical evaluation criteria at 2.0. Bidder shall score of minimum	1	Technical Requirement	Bidder/OEM should have at least two relevant global implementations, including India preferably for Public /Private Power Utilities /BFSI / Telecom sectors.	Bidder/OEM shall submit work order copies.

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		total score 70% against the scoring parameters	2	Technical Requirement	Bidder/OEM should have minimum 5 years of Experience in delivering similar projects preferably having exposure in regulated sector like BFSI / Telecom / Utility Sector.	The bidder/OEM shall submit copies of work orders dated on or before 2021.
2	Financial Requirement	Bidder shall have minimum average turnover of Rs. 100 Crs during the past 3 FY.	3	Financial Requirement	Bidder shall have minimum average turnover of Rs. 100 Crs during the past 3 FY.	CA Certified, turnover certificate, P&L Statement.

**4) Revision in Evaluation Criteria:**

- The bids will be evaluated technically on the compliance to tender terms and conditions.
- The bids will be evaluated commercially on the QCBS Basis with Technical: Commercial ratio of 60:40. Detailed technical scoring annexure.
- Bidder has to mandatorily quote against each item of Schedule of Items [Annexure I]. Failing to do so, TPC may reject the bids.

**NOTE:** In case of a new bidder not registered, factory inspection and evaluation shall be carried out to ascertain bidder’s manufacturing capability and quality procedures. However, TPC reserves the right to carry out factory inspection and evaluation for any bidder prior to technical qualification. In case a bidder is found as Disqualified in the factory evaluation, their bid shall not be evaluated any further and shall be summarily rejected. The decision of TPC shall be final and binding on the bidder in this regard.

#	Category	Evaluation Criteria	Score	Max Score
1		<ul style="list-style-type: none"> <li>• Entity registered in India under the applicable laws, having registered office in India and been in continuous operation for more than 7 years from a place of business in India</li> </ul>	7	7

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	<b>Company(Indian / Foreign) and Local Presence</b>	<ul style="list-style-type: none"> <li>Entity registered in India under the applicable laws, having registered office in India and been in continuous operation more than 5 years from a place of business in India</li> </ul>	<b>5</b>	
		<ul style="list-style-type: none"> <li>Foreign entity having local or branch in India under the applicable laws, and has been in continuous operation for more than 7 years from a place of business in India</li> </ul>	<b>6</b>	
		<ul style="list-style-type: none"> <li>Foreign entity having local or branch in India under the applicable laws, and has been in continuous operation for more than 5 years from a place of business in India</li> </ul>	<b>3</b>	
<b>2</b>	<b>SI-OEM / OEM direct dealing on DPDP/ Privacy work for Indian Banks</b>	<b>A: For SI- OEM partnership</b>		<b>8</b>
		<ul style="list-style-type: none"> <li>for more than 3 years before RFP date</li> </ul>	<b>8</b>	
		<ul style="list-style-type: none"> <li>Above 1 year up to 3 years before RFP date</li> </ul>	<b>4</b>	
		<ul style="list-style-type: none"> <li>Above 6 months up to 1 year before RFP date</li> </ul>	<b>2</b>	
		<b>B: For OEM Direct bidding</b>		
		<ul style="list-style-type: none"> <li>Privacy Automation platform for more than 3 years before RFP date</li> </ul>	<b>7</b>	
<b>3</b>	<b>SI-OEM Reseller Partnership / OEM direct Dealing</b>	<ul style="list-style-type: none"> <li>OEM direct dealing and has privacy automation platform that has been in use for more than 5 years before RFP date</li> </ul>	<b>6</b>	<b>6</b>
		<ul style="list-style-type: none"> <li>OEM direct dealing and has privacy automation platform that has been in use for more than 3 years up to 5 years before RFP date</li> </ul>	<b>2</b>	
		<ul style="list-style-type: none"> <li>SI-OEM reseller has formal relationship (Agreement) in place for more than five years in the future from the date of issuance of Purchase Order by the Tata Power Company</li> </ul>	<b>6</b>	
		<ul style="list-style-type: none"> <li>SI-OEM has formal relationship (Agreement) in place for more than three years up to five years in the future from the date of issuance of Purchase Order by the Tata Power Company</li> </ul>	<b>2</b>	

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#	Category	Evaluation Criteria	Score	Max Score
4	Platformsupport	<b>Commitment to provide platform support</b>		
		<ul style="list-style-type: none"> <li>OEM – Direct implementation &amp; minimum support of 5 years inthe future from the date of Go-live</li> </ul>	7	7
		<ul style="list-style-type: none"> <li>OEM – Direct implementation &amp; minimum support of 3 years in the future from the date of Go-live</li> </ul>	2	
		<ul style="list-style-type: none"> <li>OEM &amp; Bidder commit to minimum support of 5 years in thefuture from the date of Go-live</li> </ul>	7	
<ul style="list-style-type: none"> <li>OEM &amp; Bidder commit to minimum support of 3 years in the future from the date of Go-live</li> </ul>	2			
5	Net Profit Stability ofSI-OEM / OEM dealingdirectly	<b>Profitability as on 31.01.2026 or Net worth Criteria</b>		
		<ul style="list-style-type: none"> <li>Positive in all 5 years or Net Worth has not eroded by more than 30%</li> </ul>	5	5
		<ul style="list-style-type: none"> <li>Positive in any 3 years out of 5 years or Net Worth has not eroded by more than 30%</li> </ul>	4	
<ul style="list-style-type: none"> <li>Positive in any 1 year out of 5 years, or Net Worth has not eroded by more than 30%.</li> </ul>	2			
6	ImplementationExperience	<b>Number and relevance of global implementations including Indiapreferably for Public /Private Power Utilities/ BFSI / Telecom or more as on 31.01.2026</b>		20
		<ul style="list-style-type: none"> <li>Above 5 number of privacy governance automation implementation projects completed or in process that includeSL No 1,2,4,5,8,9 or all features mentioned in the scope</li> </ul>	20	
		<ul style="list-style-type: none"> <li>More than 3 up to 5 numbers of privacy governance automationimplementation projects completed or in process that include SL No 1,2,4,5,8,9 or all features mentioned in the scope</li> </ul>	15	

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		<ul style="list-style-type: none"> <li>Two implementations of privacy governance automation implementation projects completed or in process that include SL No 1,2,4,5,8,9 or all features mentioned in the scope</li> </ul>	<b>10</b>	
<b>7</b>	<b>PO in Hand / Workin Progress</b>	<b>Evidence of recent similar project delivery in India or abroad</b>		<b>12</b>
		<ul style="list-style-type: none"> <li>Completed or in process for more than 6 months.</li> </ul>	<b>12</b>	
		<ul style="list-style-type: none"> <li>Completed or in process for more than 3 months.</li> </ul>	<b>8</b>	
		<ul style="list-style-type: none"> <li>PO in hand ≤ 90 days.</li> </ul>	<b>6</b>	
<b>8</b>	<b>NeGD-MeitYCode for Consent</b>	<b>OEM or SI shortlisted in ‘Code for Consent: The DPDP Innovation Challenge’ led by the Ministry of Electronics and Information Technology (MeitY) and the National e- Governance Division (NeGD)</b>		<b>8</b>
		<ul style="list-style-type: none"> <li>Product platform has all features as mentioned under ‘Scope of Work’ section of this RFP</li> </ul>	<b>8</b>	
		<ul style="list-style-type: none"> <li>Product platform has at a minimum feature mentioned in Sr. No. 1, 2, 4, 5, 8, 9) mentioned under ‘Scope of Work’ section of this RFP</li> </ul>	<b>5</b>	

#	Category	Evaluation Criteria	Score	Max Score
<b>9</b>	<b>Consultancy Experience</b>	<b>Experience in delivering similar projects preferably having exposure in regulated sector like BFSI / Telecom / Utility Sector</b>		<b>8</b>
		<ul style="list-style-type: none"> <li>More than 7 years</li> </ul>	<b>8</b>	
		<ul style="list-style-type: none"> <li>5 years and up to 7 years</li> </ul>	<b>5</b>	
		<b>Breadth of features offered vs. that are mentioned under the</b>		
		<b>‘Scope of Work’ section in this RFP.</b>		
	<b>Functional</b>	<ul style="list-style-type: none"> <li>All the eleven features are ready to deploy and use</li> </ul>	<b>12</b>	

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<b>10</b>	<b>Coverage Functional Coverage</b>	<ul style="list-style-type: none"> <li>Minimum required six features are available ready to deploy and use viz. Sr. No. 1, 2, 4, 5, 8, 9</li> </ul>	<b>8</b>	<b>12</b>
		<ul style="list-style-type: none"> <li>Partial (three to four) features with mandatory Sr. No. 1 &amp; 2 are ready to deploy and use</li> </ul>	<b>3</b>	
		<b>Adoption of data privacy and security standards</b>		
<b>11</b>	<b>Compliance &amp; Security Standards</b>	<ul style="list-style-type: none"> <li>ISO/IEC or SOC6 months) 2 27001:2022, ISO/IEC 27701:2019, Type 2 (Certificate not older than</li> </ul>	<b>7</b>	<b>7</b>
		<ul style="list-style-type: none"> <li>ISO/IEC 27001:2022, ISO/IEC 27701:2019,</li> </ul>	5	
		<ul style="list-style-type: none"> <li>ISO/IEC 27001:2022</li> </ul>	3	

**5) Revised Bid Submission Date:**

<b>Original Bid Submission Date</b>	<b>Revised Bid Submission Date</b>
15.05.2026 [05.00 PM Hrs.]	09.06.2026 [05.00 PM Hrs.]

**Rest all details remain same as per the NIT published on 24<sup>th</sup> April 2026 for this tender.**