

The Tata Power Company Ltd		OPEN TENDER NOTIFICATION
Tender Reference: 4100065229		Document Date: 11th June 2026

The Tata Power Company Limited Invites Tender through E-Tender Two-Part Bidding Process from interested bidders for the following package: -

A. Summary of the tendered package:

Sr. No.	Description	Tender Reference no.	Bid Guarantee Fee / EMD (Rs.)	Tender Fee (Rs.)	Last Date and Time for payment of Tender Participation fee
For the following package please send mail to Ms. Sanjana Ganesh Kamble (Sanjana.kamble@tatapower.com) with copy to Mr. Deepan Prasad N A (deepan.prasad@tatapower.com)					
1.	Corrigendum to Tender- CrowdStrike Endpoint Detection and Response (EDR) Identity Protection (IDP) Subscription	4100068580	5,00,000/-	2,000 /-	18 th August 2026

B. Procedure to Participate in Tender.

Following steps to be done before “Last date and time for Payment of Tender Participation Fee” as mentioned above

1. Non-Refundable Tender Fee, as indicated in table above, to be submitted in the form of Direct deposit in the following bank account and submit the receipt along with a covering letter clearly indicating the Tender Reference number –

Beneficiary Name – The Tata Power Co. Ltd.

Bank Name – HDFC Bank Ltd.

Branch Name – Fort Branch, Mumbai

Address – Maneckji Wadia Building, Nanik Motwani Marg, Fort, Mumbai 400023.

Branch Code – 60

Bank & Branch Code – 400240015

Account No – 00600110000763

Account type – CC

IFSC Code – HDFC0000060

2. Eligible and Interested Bidders to submit duly signed and stamped letter on Bidder's letterhead indicating

Tender Enquiry number

Name of authorized person

Contact number

e-mail id

Details of submission of Tender Participation Fee

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E-mail with necessary attachment of 1 and 2 above to be send to Sanjana.kamble@tatapower.com with copy to deepan.prasad@tatapower.com before “Last date and time for Payment of Tender Participation Fee”

Interested bidders to submit Tender Participation Fee and Authorization Letter before Last date and time as indicated above after which link from Tata Power E-Tender system (Ariba) will be shared for further communication and bid submission.

Please note all future correspondence regarding the tender, bid submission, bid submission date extension, Pre-bid query etc. will happen only through Tata Power E-Tender system (Ariba).

No e-mail or verbal correspondence will be responded. All communication will be done strictly with the bidder who have done the above step to participate in the Tender.

Also it may be strictly noted that once date of “Last date and time for Payment of Tender Participation Fee” is lapsed no Bidder will be sent link from Tata Power E-Tender System (Ariba). Without this link vendor will not be able to participate in the tender. Any last moment request to participate in tender will not be entertained.

Any payment of Tender Participation Fee by Bidder who have not done the pre-requisite will not be refunded.

Also all future corrigendum's to the said tender will be informed on Tender section on website <https://www.tatapower.com> only.

Summary of Changes

Date extension of submission of Expression of Interest till 18th August 2026.

Below mentioned terms has been modified.

- The payment term has been modified to Credit Period - 30 days
- The payment for the 3 year license period shall be released upfront after activation of the license and receipt of an error-free invoice, whichever is later, as duly certified by the Order Manager.
- Vendor shall submit irrevocable and unconditional CPBG for a value equal to 10% of the contract value, within 15 days from the receipt of contract valid till the Contract Period of Job with a further claim period of 6 months

SLA Applicable as per below table,

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Service Level Agreement (SLA) CrowdStrike Falcon Complete Subscription

The Bidder shall supply CrowdStrike licenses for 3 years, perform annual license activation, coordinate OEM support, provide escalation assistance, and ensure subscription continuity. CrowdStrike remains responsible for MDR, monitoring, threat hunting, incident response, Falcon Complete operational services, IDP & Advance Exposer management service for 24X7X365.

1. License Activation SLA

Activity	SLA
Initial license provisioning after PO issuance	Within 5 Business Days
Annual renewal activation	Minimum 30 days before expiry
License amendment/addition requests	Within 5 Business Days
Subscription entitlement correction	Within 2 Business Days
Falcon portal entitlement/user access issues	Within 1 Business Day

2. OEM Support Coordination SLA

Activity	SLA
Acknowledgement of customer request	Within 4 Business Hours
Logging case with CrowdStrike OEM	Within 1 Business Day
Sharing OEM Case Number	Within 1 Business Day
Escalation to CrowdStrike Management	Within 1 Business Day of request
Status update to customer	Every 2 Business Days
Closure confirmation	Within 1 Business Day after OEM resolution

Ensure uninterrupted entitlement and subscription validity throughout the contract period. Provide Account Manager, Service Delivery Manager, and Senior Escalation Contact. Maintain CrowdStrike authorization, coordinate all OEM cases, track tickets, and provide reports.

3. Liquidated Damages:

Liquidated Damages is applicable in this order.

Liquidated damages shall be levied without prejudice to any of the other contractual rights

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of Tata Power that for delay of each week and part thereof from the delivery / completion schedule specified in the contract.

Minimum Amount: 1.00 % of Order Value per week

Maximum Amount: 10.00 % of Order Value LD

Value Calculated On: Base Value Without GST

The LD for delay in overall completion of contract will be levied at 1.0% of Contract Value per week of delay or part thereof, limited to a maximum of 10% of Contract Value.

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